

Lewis de los Santos

Computer Systems Engineer

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Take a look at my [portfolio](#)!

WORK EXPERIENCE

Inversiones Taveras S.R.L., Santo Domingo, DR	July 2019 - August 2019
IT Support Intern (Temporal)	
Lake Junaluska, North Carolina, USA	May 2022 - September 2022
Summer Work & Travel	
Yotpo, Hire Horatio, Santo Domingo, DR	May 2025 - Current
Technical Support Specialist	
First-line technical assistance to business owners via chat, troubleshooting platform-related issues, and ensuring timely resolution of support tickets.	

EDUCATION

UNAPEC, Santo Domingo, DR	August 2025
BS in Computer Systems Engineering	

SKILLS & KNOWLEDGE

Microsoft Office Package (Word, Excel, PowerPoint, Teams)	Installation, diagnostic and troubleshooting of computer hardware and software.
Operative Systems (Windows, Windows Server)	Programming Languages (JavaScript, TypeScript, Python)
Frameworks & Libraries (React.js, Next.js, TailwindCSS)	Database Management (SQL Server, MySQL, MongoDB, Firebase)
E-commerce & CRM (Shopify, Salesforce)	

LANGUAGES I SPEAK

English (Fluent)	Spanish (Native)
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CERTIFICATES AND COURSES

Windows Server Administration ITLA, 2025	<u>Introduction to Front-end Development</u> Meta, Coursera, 2025
Graphic Design Course ITLA, 2021	English Program Idiomas UNAPEC, 2016

REFERENCES

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