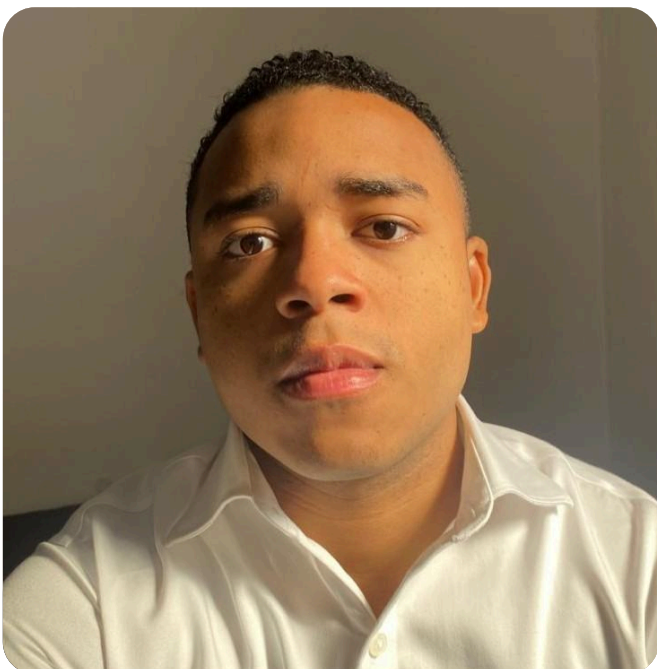


Lewis De los Santos

Computer Systems Engineering Student

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Take a look at my [portfolio](#)!

WORK EXPERIENCE

Inversiones Taveras S.R.L., Santo Domingo, DR July 2019 - August 2019
IT Support Intern (Temporal)

Concentrix, Santo Domingo, DR October 2021 - April 2022
Customer Service Representative (Remote)

Lake Junaluska, NC, USA May 2022 - September 2022
Summer Work & Travel

Concentrix, Santo Domingo, DR January 2023 - January 2025
Customer Service Representative

I worked as one of the advisors of the Credit Cards Services team of Citizens Bank. Some of my main responsibilities included and were not limited to: discussing transactions history, interest rates, and card status; requesting replacement cards and statement copies; troubleshooting and guiding customers through the online banking interface.

Zaun Developers Group S.R.L., Santo Domingo, DR January 2025 - Current
Software Developer (Remote)

I develop and maintain cross-platform applications, as well as debug and resolve issues, ensuring application stability.

EDUCATION

UNAPEC, Santo Domingo, DR September 2020 - Current
BS in Computer Systems Engineering

SKILLS

- Installation, diagnostic and troubleshooting of hardware and software.
- Operative Systems (Windows, Windows Server)
- Microsoft Office Package
- Markup and Styles (HTML, CSS)
- Programming Languages (JavaScript, TypeScript, Python)
- Frameworks and Libraries (React.js, Next.js, Flutter, Tailwind)
- Databases and Backend Technologies (SQL Server, MySQL, MongoDB, Firebase, Node.js)
- Graphic, Web Design (Photoshop, Figma)

LANGUAGES I SPEAK

- English (Fluent)
- Spanish (Native)

CERTIFICATES AND COURSES

- Introduction to Front-end Development, Meta, Coursera** January 2025
- Graphic Design Course, ITLA** May 2021
- English Program, Idiomas UNAPEC** May 2016

REFERENCES

- Ing. Anensky Diaz Peguero**

 - Contacto: +1 (829) 380 6121
- Ing. Juan Eduardo Vasquez**

 - Contacto: +1 (809) 949-0257