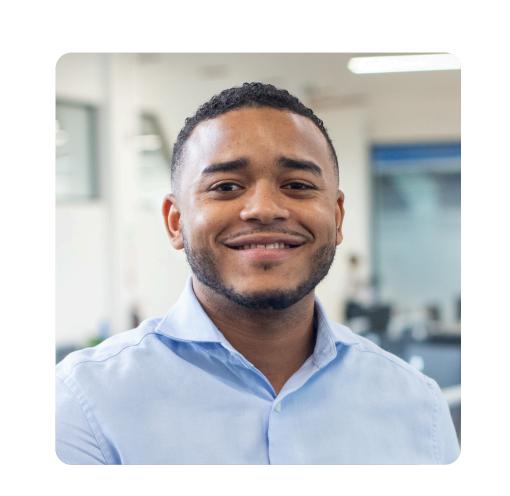
# Lewis de los Santos

# **Computer Systems Engineer**

Santo Domingo, DR • +1849 330 9119 • lewisdls21@hotmail.com

Take a look at my portfolio!



#### **WORK EXPERIENCE**

Inversiones Taveras S.R.L., Santo Domingo, DR

July 2019 - August 2019

IT Support Intern (Temporal)

Lake Junaluska, North Carolina, USA

May 2022 - September 2022

Summer Work & Travel

Yotpo, Hire Horatio, Santo Domingo, DR

May 2025 - Current

Technical Support Specialist

First-line technical assistance to business owners via chat, troubleshooting platform-related issues, and ensuring timely resolution of support tickets.

### **EDUCATION**

UNAPEC, Santo Domingo, DR

August 2025

BS in Computer Systems Engineering

#### **SKILLS & KNOWLEDGE**

Microsoft Office Package (Word, Excel,

PowerPoint, Teams)

Installation, diagnostic and troubleshooting

of computer hardware and software.

Operative Systems (Windows, Windows

Server)

Programming Languages (JavaScript,

TypeScript, Python)

Frameworks & Libraries (React.js, Next.js,

TailwindCSS)

Database Management (SQL Server, MySQL, MongoDB, Firebase)

E-commerce & CRM (Shopify, Salesforce)

# LANGUAGES I SPEAK

English (Fluent)

Spanish (Native)

# **CERTIFICATES AND COURSES**

Windows Server Administration

ITLA, 2025

Introduction to Front-end Development

Meta, Coursera, 2025

**Graphic Design Course** 

ITLA, 2021

**English Program** 

Idiomas UNAPEC, 2016

# **REFERENCES**

Ing. Anensky Diaz Peguero

• Contact: +1 (829) 380 6121

Ing. Juan Eduardo Vasquez

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