

Signature of DVA client

ResMed DVA receipt of product form

123456		L	LUCK		
DVA file number		First initial	Surname		
6 CHRYSTAL S	TREET				
Address 1		Address 2		Address 3	
PADDINGTON Town/City		QLD	4064		
		State	Postcode		
Date DVA client rece	ived product				
1	1	1	EXAMPLE PRO	DDUCT 1	
ResMed item #	Lot or serial #	Quantity	Description		
2	2	1	EXAMPLE PRO	DDUCT 2	
ResMed item #	Lot or serial #	Quantity	Description		
3	3	1	EXAMPLE PRO	DDUCT 3	
ResMed item #	Lot or serial #	Quantity	Description		
ResMed item #	Lot or serial #	Quantity	Description		
ResMed item #	Lot or serial #	Quantity	Description		
By signing this form,	I agree I have received	the above listed pr	oducts and understand	their use.	

Date



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DVA file number First		rst initial	Surname		
6 CHRYSTAL ST	REET				
Address 1 Addr		ddress 2		Address 3	
PADDINGTON QLI)LD	4064		
Town/City State		ate	Postcode		
Date DVA client receiv	red product				
REPORT-PAP	SERVICE CLINICAL	_ 1	PAP COMPLIANCE	DOWNLOAD REPORT	
ResMed item #	Lot or serial #	— Quantity	Description		
VISIT-PAP	SERVICE CLINICAL	_ 1	PAP CONSULTATIO	DN	
ResMed item #	Lot or serial #	Quantity	Description		
50DIST	SERVICE TRAVEL	1	DELIVERY		
ResMed item #	Lot or serial #	Quantity	Description		
ResMed item #	Lot or serial #	Quantity	Description		
			_		
ResMed item #	Lot or serial #	Quantity	Description		
		P. A. J.			
by signing this form, I	agree I have received the ab	ove listed pr	oducts and understand their	use.	

Date

CPAP Select DVA Check List – Existing Client

Date:

	Tick
Contact client to organise delivery	
Take stock required	
Create invoice – DO NOT forget DVA file number on invoice	
Complete product form – MAKE SURE YOU HAVE WRITTEN CLIENT PHONE	
NUMBER ON THE BACK	
Fitting guides – if patient is getting a different mask	
Delivery	
Next day – Make CLEAR notes about delivery/service provided	
Add client onto CALENDAR for when they are due for spare parts/new mask	
Eg. 3 months, 6 months, 9 months and 12 months	
Client has signed CPAP Select letter and Resmed Letter	

CPAP Select DVA Check List – New Client

Client Name: Lewis Luck Date: 09/01/2021

	Tick
Contact client to organise delivery	
Take stock required	
Enter client onto system	
Create invoice – DO NOT forget DVA Number on invoice	
Set CPAP machine with correct settings from rap request	
Complete product form – MAKE SURE YOU HAVE WRITTEN CLIENT PHONE	
NUMBER ON THE BACK	
Follow Up Letter for new Setups	
CPAP Select Letter and Resmed Letter	
Fitting guides	
Add client onto airview	
Delivery	
Next day – Make CLEAR notes about delivery/service provided	
Add client onto CALENDAR for when they are due for spare parts/new mask	
Eg. 3, 6 months, 9 months and 12months	

any issues.	write down any n	iotes iroin deliv	eries. Eg. ii cilei	nts need anythin	g eise of are fia	ivilig

When everything is done and ticked give all forms back to Tia. **PLEASE** ensure all information is **CORRECT** on the system and product form including Client's DVA Number. **PLEASE** read rap requests properly to make sure that we claim the correct services and **AVOID** claims cancellation.