

Lewis James Hill

Management | Sales | Communication | Web Development

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Personal Overview

A self motivated, reliable individual who enjoys challenges as part of a team and reaching set goals together, or independently. I can be relied upon to always perform efficiently, in the execution of assigned tasks to a high standard and whilst meeting deadlines. In regards to my management aspirations; competency, the organisation of an assigned workload, ability to remain calm whilst performing under pressure and remaining confident in the ability of executing articulate, presentable work, are all traits I take pride in possessing.

Systems	Skills	Competencies
<ul style="list-style-type: none">- Word- Excel- Powerpoint- Python 3- MySQL- HTML	<ul style="list-style-type: none">- High level of customer/client service- Teamwork- Leadership- Organisation	<ul style="list-style-type: none">- Fast learner- Communication- Management<ul style="list-style-type: none">o Relationshipo Stocko Department- Creative problem solver

Education

Monash University

Melbourne, VIC, Graduation in 8/2021

Programming/Web development

Tafe NSW

Melbourne, VIC, Graduated in 9/2018

Cert II in Meat Processing

Professional Summary

Woolworths:

- Butcher 3/2017 - Present

- **Assistant Department Manager** 12/2018 - 8/2019

After leaving school, entering a position at a Supermarket service department for part time work was an obvious choice. After quickly transferring to the Meat Department in hope of more advanced and challenging tasks. The Store Manager, noticing my skill set, offered an opportunity to further my capabilities. Swiftly accepting, training commenced for a Cert II in Meat processing lasting 6 months. Following my training, assisting Jason, my manager, in managing the meat department learning the ability to handle stock whilst developing my leadership and communication skills.

- Maintained and repaired facilities, equipment and tools to achieve operational readiness, safety and cleanliness.
- Used critical thinking to break down problems, evaluate solutions and make decisions.
- Handled day-to-day running of customer service, ensuring high levels of productivity and progression.
- Improved customer satisfaction through consistent hard work and dedication to quality of service.
- Assisted and led in the efficient operation of the department, boosting sales and resolving issues with customers and team members.

Gazman:

- **Retail Sales Assistant**, 8/2019 - 2/2020

- Offering friendly and efficient service to all clients, in order to uphold Gazman's principle that clients are family.
- Actively listened to customers, handled concerns quickly and escalated major issues to a manager.
- Delivered client service to a level which Gazman is renowned for.
- Served customers in a friendly, efficient manner following outlined steps of service.
- Worked flexible hours, night, weekend, and holiday shifts.

Hobbies

Looking after myself to create a healthy and successful future is important to me, so keeping mentally and physically active is a no brainer.

- Cycling,Swimming and running are my main endurance sports with the goal of completing a triathlon in 2021. Helping me keep my muscles functioning in a strong, healthy and flexible manner are Yoga & Stretching and the recent addition of Calisthenics.
- Hikes with acquaintances are helping me with endurance and map reading skills.
- Programming and Computing are a part of my day to day life, providing me with opportunities for endless learning, helping others learn and progress through platforms such as: Stack Overflow and various Subreddits.
- Helping me take my passion for music to the next level is DJing: providing an outlet for creativity, refining precision, whilst allowing me to produce enjoyment for both others and myself.
- Further creativity and learning I enjoy through reading, writing and journaling whilst also enhancing clarity on life aspects.