Interview

1. What is your name?
2. What are your current living arrangements?

2a. How long have you been living in housing here?

2b. How long did you search for your current arrangements?

1. Are you still looking for living arrangements?

3a. Why?

1. How did you experience the process of searching for student housing? Can you elaborate?
2. How long did it approximately take to find housing? Was it hard or easy? Can you elaborate?
3. Did you use any third-party services (for example websites)?
4. What was the most frustrating aspect of using the service(s)?
5. What aspects did you like of the service(s)?
6. What improvements would you like to see in those service(s), if any?
7. Did you feel properly informed of your living arrangements when moving in?
8. a. Does the landlord provide proper channels in case of issues arising?

b. Are you satisfied with your landlord? Why / why not?

1. What offering information do you consider the most important?
2. What offering information do you consider the least important?
3. In correspondence, not all details of an offering can be given because of either data constraints or other matters. With that in mind, what information do you feel is the most important to know?
4. How often would you like to be informed?
5. Is there anything you would like to add?