



## #4 Password Reset-Windows Login

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<b>Submitted</b>	<b>Received via</b>	<b>Requester</b>
January 16, 2026 at 15:25	Web Form	Jane Doe

<b>Status category</b>	<b>Ticket status</b>	<b>Type</b>	<b>Priority</b>	<b>Group</b>	<b>Assignee</b>
Pending	Pending	-	High	Support	Alexis Wa

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<b>Sentiment confidence</b>	<b>Intent</b>	<b>Intent confidence</b>	<b>Language</b>	<b>Language confidence</b>	<b>Sentiment</b>
High	Software::Login issues::Reset password	Medium	English	High	Neutral

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**Alexis Wa** January 16, 2026 at 15:25

Hello Jane,

I've reset your account password and unlocked your Windows login. Please use the temporary password I've provided to log in, and then update it to a new password of your choice.

Let me know if you have any trouble accessing your account.

Thanks,  
IT Support Team

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