

#4 Password Reset-Windows Login

Submitted Received via Requester

January 16, 2026 at 15:25 Web Form Jane Doe

Status category	Ticket status	Type	Priority	Group	Assignee
Pending	Pending	-	High	Support	Alexis Wa

Sentiment confidence	Intent	Intent confidence	Language	Language confidence	Sentiment
High	Software::Login issues::Reset password	Medium	English	High	Neutral

Alexis Wa January 16, 2026 at 15:25

Hello Jane,

I've reset your account password and unlocked your Windows login. Please use the temporary password I've provided to log in, and then update it to a new password of your choice.

Let me know if you have any trouble accessing your account.

Thanks,
IT Support Team

Support Software by Zendesk