

Column Name	Description	Expected Values	Notes:
Unique Key	Unique identifier of a Service Request (SR) in the open data set		This is NOT the Service Request (SR) # provided to the initiating customer. SR #s are not available in this data set.
Created Date	Date SR was created	Date in format MM/DD/YY HH:MM:SS AM/PM	
Closed Date	Date SR was closed by responding agency	Date in format MM/DD/YY HH:MM:SS AM/PM	
Agency	Acronym of responding City Government Agency		
Agency Name	Full Agency name of responding City Government Agency		
Complaint Type	This is the first level of a hierarchy identifying the topic of the incident or condition.		
Descriptor	This is associated to the Complaint Type, and provides further detail on the incident or condition. Descriptor values are dependent on the Complaint Type, and are not		
Status	Status of SR submitted	Assigned, Cancelled, Closed, Pending, +	Prior column indicates most frequent
Due Date	Date when responding agency is expected to update the SR. This is based on the	Date in format MM/DD/YY HH:MM:SS AM/PM	
Resolution Action Updated Date	Date when responding agency last updated the SR.	Date in format MM/DD/YY HH:MM:SS AM/PM	
Resolution Description	Describes the last action taken on the SR by the responding agency. May describe		
Location Type	Describes the type of location used in the address information		
Incident Zip	Incident location zip code, provided by geo validation.		
Incident Address	House number of incident address provided by submitter.		
Street Name	Street name of incident address provided by the submitter		
Cross Street 1	First Cross street based on the geo validated incident location		
Cross Street 2	Second Cross Street based on the geo validated incident location		
Intersection Street 1	First intersecting street based on geo validated incident location		
Intersection Street 2	Second intersecting street based on geo validated incident location		
Address Type	Type of incident location information available.	Values: Address; Block face; Intersection; LatLong; Placename	
City	City of the incident location provided by geovalidation.		
Landmark	If the incident location is identified as a Landmark the name of the landmark will		
Facility Type	If available, this field describes the type of city facility associated to the SR		
Community Board	Provided by geovalidation.		
BBL	Borough Block and Lot, provided by geovalidation. Parcel number to identify the		
Borough	Provided by the submitter and confirmed by geovalidation.		
X Coordinate (State Plane)	Geo validated, X coordinate of the incident location.		
Y Coordinate (State Plane)	Geo validated, Y coordinate of the incident location.		
Open_Data_Channel_Type	Indicates how the SR was submitted to 311. i.e. By Phone, Online, Mobile, Other or Unknown.	PHONE, ONLINE, MOBILE, OTHER and UNKNOWN	Phone - submitted by a 311 call center agent on behalf of a customer. Online - submitted through the 311 mobile app. Other - submitted by another city agency or source. Unknown - unable to determine the source channel of the SR.
Latitude	Geo based Lat of the incident location		
Longitude	Geo based Long of the incident location		
Location	Combination of the geo based lat & long of the incident location		
Park Facility Name	If the incident location is a Parks Dept facility, the Name of the facility will appear		
Park Borough	The borough of incident if it is a Parks Dept facility		
Vehicle Type	If the incident is a taxi, this field describes the type of TLC vehicle.	Car Service; Commuter Van; Green Taxi	
Taxi Company Borough	If the incident is identified as a taxi, this field will display the borough of the taxi		
Taxi Pick Up Location	If the incident is identified as a taxi, this field displays the taxi pick up location	Grand Central Station; Intersection; JFK Airport; La Guardia Airport; New York-Penn Station; Other; Port Authority Bus Terminal	
Bridge Highway Name	If the incident is identified as a Bridge/Highway, the name will be displayed here.		
Bridge Highway Direction	If the incident is identified as a Bridge/Highway, the direction where the issue took		
Road Ramp	If the incident location was Bridge/Highway this column differentiates if the issue was	Roadway; Ramp	
Bridge Highway Segment	Additional information on the section of the Bridge/Highway where the incident took		