RONALD B. LAZ

WEB DEVELOPER

As a web developer, I have extensive experience serving both local and international clients, demonstrating my adaptability and versatility in a dynamic industry. I am a strong team player with exceptional leadership skills, driven by my passion for community building. My technical expertise lies in front-end development, with a focus on the MERN stack, including MongoDB, Express, React, and Node.js. With my diverse skill set and commitment to delivering high-quality solutions, I am confident in my ability to contribute to any development team and drive success for clients.

EXPERIENCE

Shopify SaaS Technical Support Specialist

Channel Will Co., Limited, May 2023 - Present

As a SaaS Technical Support Specialist, I diligently provided comprehensive technical support to customers using our SaaS application, promptly addressing and resolving their inquiries and issues to ensure their satisfaction. With expertise in troubleshooting and diagnosing complex technical problems, I employed effective problem-solving skills to swiftly deliver resolutions. Additionally, I gained valuable experience working with top-rated Shopify third-party applications like Etranslate, Vstar, and WillDesk, collaborating closely with development teams to support users and optimize their experience. This combination of providing exceptional SaaS support and contributing to the success of Shopify applications has equipped me with a strong skill set and a comprehensive understanding of customer support in the SaaS and e-commerce domains.

JUNIOR SOFTWARE ENGINEER

Information Evolution, Inc July 2022 - May 2023

As a Frontend Developer, I have a strong understanding of HTML, CSS, JavaScript and MVC frameworks, which I utilize in building dot net applications to accommodate clients' demands. I also have experience in using React JS, allowing me to create dynamic and user-friendly interfaces. Additionally, I have developed internal tools to track team performance, showcasing my ability to create effective solutions to meet the needs of the organization. My technical skills combined with my ability to understand and respond to the requirements of clients, make me a valuable asset to any development team.

MLBB STUDENT LEADER PHILIPPINE GENERAL ADMIN

Moontoon Games Jun 2022 - Aug 2022

Managed over 100 schools in the Philippines, implementing programs for Mobile Legends Exports and student leader welfare. I effectively addressed student concerns and was responsible for managing budgets, salaries, and prizes for tournaments. I also worked closely with Moontoon General Representatives to plan nationwide events, showcasing

my exceptional organizational and leadership skills. My ability to handle multiple responsibilities and drive successful programs has made a significant impactonn the community and highlights my dedication to student success and the growth of the

Mobile Legends community.

MLBB STUDENT LEADER REGIONAL ADMIN

Moontoon Games Sep 2021 - Jun 2022

As a Mobile Legends Student Leader Support in Luzon, I played a key role in handling 10 schools, creating tournaments, addressing student concerns, managing budgets and salaries of student leaders, and planning national tournaments in collaboration with other regional teams. My ability to effectively manage multiple tasks, communicate with diverse stakeholders, and drive successful events highlights my strong leadership and organizational skills, as well as my passion for creating exciting and engaging experiences for students

EXPERIENCE

CODING EDUCATOR

IBrightChamps Sep 2021 - Mar 2022

As an educator, I have experience teaching the fundamentals of programming to students from grades 1-10, starting with game development in Scratch and progressing to an introduction to Python. I have a passion for making learning engaging and interactive, and I have demonstrated this by creating comprehensive lesson plans that effectively capture students' attention and foster a love of programming. My ability to effectively communicate technical concepts to students of all ages and levels of experience, as well as my dedication to student success, makes me a valuable asset to any educational institution.

LEADERSHIP EXPERIENCE

GITHUB CAMPUS EXPERT 2022

As a GitHub Campus Expert, I am a student leader promoting and teaching software development and open source technology on my campus. I work to create a supportive and inclusive community for developers by organizing events and workshops, mentoring students, and engaging with the local technology community.

GOOGLE DEVELOPER STUDENT CLUB LEAD 202

As a Google Developer Student Club Lead, I am responsible for guiding and mentoring a group of students who are interested in technology and software development. I lead by organizing workshops, events, and hackathons to provide hands-on learning experiences for members, as well as facilitate knowledge sharing and collaboration within the club. Additionally, I work closely with Google Developers and the wider technology community to bring new opportunities and resources to the club, helping members to expand their skills and reach their potential.

SKILLS

- HTML CSS
- SASS
- Python
- React JS
- JavaScript
- NodeJS

- Express
- MongoDB
- Photoshop
- Adobe Premiere Pro
- Microsoft Office
- Google Sheets and Forms
 AWS Cloud Foundation

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- Good in written and verbal communication
- Organized and time wised
- Leadership skills
- Can work under pressure
- Team player

CONTACT

EDUCATION

TECHONOLOGICAL UNIVERSITY OF THE PHILIPPINES

Bachelor of Science in Electronics and Communications Engineering (2020 - Present)

PHILIPPINE CHRISTIAN UNIVERSITY -DASMA (2018 - 2020)

PALIPARAN II NATIONAL HIGHSCHOOL (2014 - 2018)

