

LEXUS MACALALAD

SKILLS

- Can demonstrate strong team work skills by assisting wherever needed
- Ability to tailor the services provided to the needs of the project, guaranteeing all services are performed with high quality
- Capable of easily adapting to different work environments and is always willing to undertake any training

OBJECTIVE

To provide quality work whilst guaranteeing that all projects are delivered on time. I am always seeking new ways to increase skillsets to improve my quality of work.

EXPERIENCE

Level 1 IT Support | Commonwealth Bank | June 2019 – March 2021

Maintained IT equipment to the Bank's standards to ensure there are no delays on daily business processes during critical business operations. Performed daily checks and performed fixes on important IT infrastructure to pinpoint potential issues that may arise.

IT Technician | Allied IT | May 2016 - Present

Developed leadership skills from occasionally directing the team whilst other supervisors are busy with other projects. I was able to demonstrate a high-quality service by catering to the client's needs and requirements, ensuring that all tasks allocated were performed at the best of my ability.

Process Worker | Jalco Promotional Packaging | April 2012 – December 2012

I was able to develop critical thinking skills by adapting to a fast-working environment that required all tasks to be punctual. I was able to build strong team skills by communicating and collaborating any ideas that allow tasks to be completed in a more efficient and effective manner.

TERTIARY EDUCATION

Bachelors of Business & Commerce | 2017 | University of Western Sydney

Studying accounting as a major and finance as a sub-major at a university level has allowed me to obtain a proficient level of understanding of the tasks and procedures undertaken in both these fields. During my four years of education, I have been exposed to different levels of difficulty in working on journals, worksheets, and other accounting scenarios.



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