Chapter 23: Managing Change

From: Lock, D. (2012)

Summary:

Lock presents change as an inherent part of any project lifecycle. The chapter discusses:

- **Sources of change**: customer requests, technical errors, external shifts.
- **How change impacts planning, execution, and delivery**.
- Techniques like:
    - **Change logs**
    - **Version control**
    - **Formal change request evaluation**
    - Examples of real-world change scenarios (e.g., changing hardware, team disruptions) and how those were handled—sometimes poorly.

Lock emphasizes that change should be **systematically assessed for its impact on scope, cost, schedule, and quality**, and **approved by stakeholders** before implementation.

🧠 Relevance to TTrack:

- You're managing TTrack as a live project. As new features (e.g., GPA calculator or PDF export) are proposed, you should:
    - Record them in a **change request registry**
    - Estimate their **impact on your timeline**
    - Decide whether to schedule for current sprint or backlog it
- The **GitHub commit history + changelog.md** could become your lightweight change control process.