

# Lynda Foster

[lyndabrf@gmail.com](mailto:lyndabrf@gmail.com) | [Phone](#) | [LinkedIn](#) | Burbank, CA

[Github](#)

## SUMMARY

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Cloud Engineer with a Bachelor's in Computer Science

## TECHNICAL SKILLS

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**Languages:** Java | React | SQL | Python | Bash

**Web/API:** .NET/C# | JavaScript | HTML | CSS | Bootstrap | Regex | Postman | Swagger | XML

**DevOps:** AWS | Terraform | Jenkins | Ansible / Ansible AWX | Kubernetes | Ubuntu | Docker

## EXPERIENCE

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Salesforce - San Francisco, CA | Developer Support Engineer | 05/2023 - Present

- Provide subject matter expertise in Apex, VisualForce, and SOQL for Government Service Cloud applications
- Created and maintained systems documentation for support processes and procedures
- Collaborated with cross-functional teams to identify and resolve client issue

Environment: Apex, Visualforce, Splunk, Workbench, Delphi, Blacktab, VS Code, Python, SQL, Tableau

Smoothstack - McLean, VA (Remote) | Cloud Engineer | 11/2022 - 04/2023

- Automated service operations and application installation using **Python** and **Bash** scripts
- Architected and developed reusable infrastructure modules with **Terraform** and **Ansible** to deploy applications to **ECS** and **EKS**
- Designed and maintained a robust **CI/CD** pipeline using **Jenkins** and **GitLab** to streamline the deployment of **Java Spring Boot** microservices, **React/Angular** UI, and **MySQL** database to AWS, including automated tests with SonarQube and Terratest

Vermont Idea Company - Shelburne, VT (Remote) | Systems Software Engineer | 10/2022 - 03/2023

- Maintained and managed systems documentation in **Confluence** and **Software Design Document**
- Implemented and converted existing **MATLAB** scripts to **Python**, adjusting the architecture to conform to an object-oriented programming environment
- Analyzed algorithm performance, identified opportunities for optimization and efficiency improvements, and proposed solutions

Environment: Python, MATLAB, Confluence, Jira, XML

## CERTIFICATIONS

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Terraform Associate (002) | Splunk Core Power User | ITIL Foundation in IT Service Management | Oracle Database SQL Certified Associate 1Z0-071 | SAS Certified Statistical Business Analyst

## EDUCATION

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MSc in Data Analytics | Western Governors University | Salt Lake City, UT

BSc in Computer Science & Accounting | Western Governors University, Salt Lake City, UT