



Louis Gadza

CUSTOMERSERVICESPECIALIST

Details

12/919 Zwierzyniecka
Bialystok, 15-333
Poland
siuolgadza@gmail.com
(+48)794144892

Nationality

Zimbabwean

Skills

Microsoft Excel

Ability to Work Under Pressure

Fast Learner

Effective Time Management

Communication Skills

Microsoft Office

Customer Service

Languages

English

Zulu

Hobbies

Reading Books
Playing Chess
Gaming
Travelling
Exercising

Professional Summary

Creative, goal-oriented and hard working person capable of approaching tasks and problems with supreme skill and creativity. Highly proficient self-motivated individual with the ability to work under little supervision and utilize unique problem solving and critical thinking skills especially in investigative processes. Ready to take on a challenge and eager to learn new things.

Employment History

McDonald's Instructor

December 2019 - present

McDonald's – Bialystok, Podlaskie

- Training new workers
- Perform food preparation responsibilities to meet franchise standards for quantities, speed, and packaging.
- Cleaned counter surfaces, dining areas, and food preparation areas for maximum health, safety, and customer satisfaction.

Student Consultant Representative

January 2016 – March 2018

Zimscholarstrust – Bulawayo, Zimbabwe

- Handling more than 20 calls daily, with duties including signing up new students, retrieving customer data and presenting relevant scholarship information
- Student Visa Applications
- University Applications for students
- Recommended solutions within Student budget

Education

October 2019 – March 2024

Bachelor of Science: Civil Engineering
Bialystok University of Technology - Bialystok

March 2016 – November 2018

High School Diploma
Founders High School - Bulawayo, Zimbabwe

- Advanced level Certificate ZIMSEC, sciences including Mathematics, Physics, Chemistry.
- Became a Senior High School Prefect (Due to good leadership skills)
- Received a chain of awards for academic excellence at School and National Level