Apple Engagement

- **Asked for group email to make communication easier**
- **Apple sent binary package**
- **Add package as Product (Assign Group)**
- **Open Enterprise Connect and login for the first time**
- **There is a Diagnostics Script for troubleshooting**
- **Diagnostic Script is intended to be self service(May or may not need Admin rights)**
- **Keys are on Page 25-27**
- **Updates are emailed out to customers**
- **Are users impacted on upgrade(Not Usually)**