Liam G. Delaney

4983 Buck Hill Rd. N. | Trumansburg, New York 14886 | (607) 280–7367 | lgd34@cornell.edu Portfolio: https://lgd34.github.io/

Work Experience

Cornell SC Johnson College of Business - Sage Hall

106 East Ave., Ithaca, New York 14853

July 2019 - Present IT Help Desk Assistant (Temporary)

Responsibilities include providing technical services, hardware and software setup, and troubleshooting for members of the Johnson College of Business. Met with faculty, staff, and students to resolve a wide range of Windows and Mac computer problems. Provided services through call-ins, walk-ins, and online tickets simultaneously and in a timely manner. Assisted in training part-time employees on technical and operational support processes, including computer imaging and printer setup.

Immaculate Conception Catholic Church

113 N Geneva St., Ithaca, New York 14850

September 2019 - Present UX Web Developer (Pro Bono)

Responsibilities include planning, designing, and implementing the church's website based on the stated goals of the parish administration. Charged with consolidation of the site's navigation to maintain functionality for regular parishioners while promoting outreach to newcomers. Participated in weekly meetings to share and discuss proposed changes. The first stage of the site redesign went live in early January.

Cornell Catholic Community - Anabel Taylor Hall

548 College Ave., Ithaca, New York 14853

2016 - 2019 Administrative Intern

Responsibilities include handling mailing lists, monetary donations, and student information, as well as managing databases through administrative software. Assisted co-workers in solving technical problems as needed.

Cliff & Jane Maestro-Scherer

10 Boiceville Rd., Brooktondale, New York 14817 June - August 2018 Gardener

Private Tutoring

2012 - 2014 Math and Science Tutor

Academic

2014 -2019

Cornell University, Ithaca, New York 14853

2015-2019 Bachelor of Science in Information Science, College of Agriculture and Life Sciences (Concentrations in Data Science and UX)

GPA: 3.424; Fall 2018 Dean's List

Summer 2014 Summer College, Cornell Engineering Experience

2011-2015

Graduate of Charles O. Dickerson High School, 100 Whig St., Trumansburg, New York 14886

National Honor Society

Skills

Programming:

Experience with CSS, HTML, and JavaScript (Libraries: Bootstrap, D3, Jquery).

Familiarity with Java, JSON, PHP, Python, and SQL.

Experience with web application development with React and Vue.

Design:

Experience with user research, UX design, and usability testing.

Experience prototyping with Balsamiq and InVision.

Tools: Git, Microsoft Office (Word, Excel, etc.), Visual Studio Code, Wordpress.

Familiarity with Adobe Photoshop.

Experience with administrative software (Little Green Light, Parishsoft).

Experience in Active Directory.

Activities

Boy Scouts of America - Baden Powell Council

Eagle Scout of Troop 13 (conferred 2015)

2010-2015 Order of the Arrow Member

Trumansburg Conservatory of Fine Arts

1 Congress St., Trumansburg, New York 14886

2015 - 2019 Volunteer for special events

References

Kevin Ferguson - Helpdesk Manager, Cornell SC Johnson College of Business

106 East Ave., Ithaca, New York 14853

607-972-4072

kdf52@cornell.edu

Eileen Heptig - Associate Director, Cornell Catholic Community

548 College Ave., Ithaca, New York 14853

607-379-0782

emh226@cornell.edu

Cliff Scherer - Professor Emeritus, CALS Department of Communication

10 Boiceville Rd., Brooktondale, New York 14817

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