# Liam G. Delaney

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# **Work Experience**

# Cornell SC Johnson College of Business - Sage Hall

106 East Ave., Ithaca, New York 14853

June - December 2019 IT Help Desk Assistant (Temporary)

Responsibilities include providing technical services, hardware and software setup, and troubleshooting for members of the Johnson College of Business. Met with faculty, staff, and students to resolve a wide range of Windows and Mac computer problems. Provided services through call-ins, walk-ins, and online tickets simultaneously and in a timely manner. Assisted in training part-time employees on technical and operational support processes, including computer imaging and printer setup.

# **Immaculate Conception Catholic Church**

113 N Geneva St., Ithaca, New York 14850

September - Present 2019 UX Web Developer (Pro Bono)

Responsibilities include planning, designing, and implementing the church's website based on the stated goals of the parish administration. Charged with consolidation of the site's navigation to maintain functionality for regular parishioners while promoting outreach to newcomers. Participated in weekly meetings to share and discuss proposed changes. The site redesign, which will be compliant with Web Content Accessibility Guidelines, is set to go live by January.

# **Cornell Catholic Community - Anabel Taylor Hall**

548 College Ave., Ithaca, New York 14853

2016 - 2019 Administrative Intern

Responsibilities include handling mailing lists, monetary donations, and student information, as well as managing databases through administrative software. Assisted co-workers in solving technical problems as needed.

# **Cliff & Jane Maestro-Scherer**

10 Boiceville Rd., Brooktondale, New York 14817 June - August 2018 Gardener

### **Private Tutoring**

2012 - 2014 Math and Science Tutor

# Academic

#### 2014 - 2019

Cornell University, Ithaca, New York 14853

2015-2019 Bachelor of Science in Information Science, College of Agriculture and Life

Sciences (Concentrations in Data Science and UX)

GPA: 3.424; Fall 2018 Dean's List

Summer 2014 Summer College, Cornell Engineering Experience

#### 2011-2015

Graduate of Charles O. Dickerson High School, 100 Whig St., Trumansburg, New York 14886

National Honor Society

# **Skills**

# **Programming:**

Experience with CSS, HTML, and JavaScript (Libraries: D3, Jquery).

Familiarity with Java, JSON, PHP, Python, and SQL.

Experience with web application development with React and Vue.

### Design:

Experience with user research, UX design, and usability testing.

Experience prototyping with Balsamiq and InVision.

**Tools:** Git, Microsoft Office (Word, Excel, etc.), Visual Studio Code, Wordpress.

Familiarity with Adobe Photoshop.

Experience with administrative software (Little Green Light, Parishsoft).

Experience in Active Directory.

# **Activities**

# **Boy Scouts of America - Baden Powell Council**

Eagle Scout of Troop 13 (conferred 2015)

2010-2015 Order of the Arrow Member

#### **Trumansburg Conservatory of Fine Arts**

1 Congress St., Trumansburg, New York 14886

2015 - 2019 Volunteer for special events

# References

Kevin Ferguson - Helpdesk Manager, Cornell SC Johnson College of Business

106 East Ave., Ithaca, New York 14853

607-972-4072

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Eileen Heptig - Associate Director, Cornell Catholic Community

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607-379-0782

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Cliff Scherer - Professor Emeritus, CALS Department of Communication

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