Luc Geurts

problem solver ... chronic curiosity syndrome

Education

3 Para - **Electromechanical Engineer**, Belgian Armed Forces (NATO), Belgium.

Bachelor of Arts - **BA, Music**, Genkse Academie voor Kunst, Belgium.

Associate Degree, Biotechnology, Biotechnicum Bocholt, Belgium.

Experience

2017–Present · **Team Lead, Cloud Platforms Engineer**, *Flouze EURL*, France.

- Freelance contractor at a medium sized travel company. I am helping them build/scale a functional service (Websites, APIs, mobile apps), migrate to AWS (Amazon VPC), implement software provisioning, and recruit a new team of engineers;
- Manage the migration of a financial apps cluster at Le Crédit Lyonnais (finished 06/18);
- Design and automate migrations to Microsoft Azure. Currently at a global operating manufacturer of heavy lifting, drilling, mooring, and pipe laying equipment for offshore companies;
- Maintain a predominantly Windows based environment at a school for at-risk children (Fondation Agir Contre L'Exclusion aka FACE);
- Coach & Tech Advisor for two early stage startups;
- Recently became interested in AI/ML & Linux; obtaining certs from the Microsoft Professional and LPIC programs.

2012–2017 · **Premier Field Engineer**, *Microsoft Corporation*, Germany.

The bullet point description of my job?
- Assist MCS (Microsoft Consulting Services) by providing technical support in developing 'Tailored to Fit' solutions for Premier customers;
- Create/teach different types of offerings such as Workshops, Chalk & Talks;
- Deliver proactive on-site Windows Platforms DSE services in the DACH region (70%);
- Participate in on-call shifts, CritSits, and Health Checks (transactional, Europe, 30%);
- Mentor new hires; helping them adjust and discover more about our organization and its culture, as well as enhancing their technical expertise.

2011–2012 · **Escalation Engineer**, *Dell*, Ireland.

- Managing Tier 3 escalations and subcases; addressing and resolving break-fix incidents for KACE, vRanger and Foglight end-to-end software.

Technical Skills

- Azure IaaS, IaC
- Windows Server
- ADFS, PKI
- DaaS, VDI, RDS

- Active Directory
- Hyper-V
- Xperf
- WinDbg

- Git/Subversion
- Debian Linux
- PowerShell
- Bash

- Intune, DSC
- Ansible
- LaTeX, MD
- JS, Python

Courses

[70-660] Windows Internals for EEs: Memory, The Registry, PnP, Networking, Storage, Security

Crucial Conversations: Tools for Talking When Stakes are High

Ansible: Setup, Configure, and Ad Hoc Commands Deep Dive

Getting Started with PowerShell Desired State Configuration (DSC)

Workshop: Mandel: Presentation Skills for Technical Professionals

Accelerated Windows Memory Dump Analysis

Certifications (excluding legacy titles)

2019 Microsoft Azure Fundamentals

2019 Linux Professional Institute Linux Essentials

2015 Microsoft Specialist: Implementing Microsoft Azure Infrastructure Solutions

2015 Microsoft Certified Professional

Accreditations

2017 Windows Server 2016 Failover Cluster WorkshopPLUS

2015 Microsoft Azure Compute: Infrastructure as a Service (IaaS) Overview Workshop

2014 Vital Signs: Performance Monitoring Windows Server WorkshopPLUS

Projects

2016 Microsoft Garage Hackathon: Bing my ASL (C++, Java, UI & Web design)

Publications

2014 Kernel Debugging for Premier Field Engineers Workshop, Microsoft Premier Support, Germany

2013 CSS Data Gathering Workshop, Microsoft Learning, USA

Foreign Languages

Flemish Native proficiency

English CEFR C2: 20+ years experience working with English-speaking clients

French DELF B2: 4 years at high school in Belgium, 1 year CIEP in France

German CEFR B2: Expat living for 5 years in Germany

Volunteering Experience

2017–Present	Freelance IT Consultant, Fondation Agir Contre l'Exclusion, France
2011–2017	Animal Rescue Service, Dublin SPCA, Ireland

– 45000 Orléans – Centre-Val de Loire, France
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