

LUC GEURTS

Engineering Consultant | Lead Project Engineer

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🇧🇪 Belgian Citizen



An expat who lives in France & the Netherlands. Currently on assignment as Technology Lead ; a former Microsoft PFE, T3 Escalation Engineer who has a strong background in managing projects, troubleshooting complex operational issues, and architecting infrastructure automation. Strongly motivated by intellectual challenges, always looking out for new technologies and their strategic importance. Loves to travel (30% to max. 40% EMEA regions), work in high pressure environments. In private, a super nerd that loves tinkering with open source software, and who's interested in far too much hobbies ranging from budo to trekking the alps, cruising freeways on a GSXR-600, or rehearsing paradiddles when his neighbours are not at home.

COMPETENCIES

Programming	Bash, PowerShell, YAML , Markdown , LaTeX , CSS
Frameworks	PMI , ITSM , ITIL , Microsoft MOF , CIS Controls, NEN , COBIT, GDPR
Directory Services	Azure Active Directory, AWS Directory Service, Active Directory
Databases	Amazon RDS , Microsoft SQL Server, DocumentDB, Aurora, Neptune, DynamoDB
Development Tools	Atom , Amazon Cloud9 , Sublime Text, Visual Studio Code, Vim, SVN, git
Middleware	Amazon Lightsail , JBoss, Apache Webserver , Apache Tomcat, Microsoft IIS
Operating Systems	Windows Server , Windows Client, Mac OSX, Ubuntu Linux , Debian Linux , Sun Solaris
Other	Amazon WorkSpaces, Azure Virtual Desktops, Ansible Tower, Endpoint Manager & Intune

PROFESSIONAL EXPERIENCE

Now March 2019	Lead Project Engineer, ITIS PROJECTS B.V., Netherlands <ul style="list-style-type: none">➢ Participate in company pre-sales and project audits➢ Sub-Contractor at Huisman Equipment :<ul style="list-style-type: none">Introduce/build GitHub (Enterprise) repositories in connection with Microsoft Azure BoardsAct as the site's main Technical Editor publishing step by step tutorials, infrastructural designs, later on switching to more generic content like policies and a new global IT governance frameworkManage projects -for example rolling out a BeyondTrust PAM solution at 5 regions and +200 subscribed vesselsPrep & run classroom training sessions for NOC engineers and Helpdesk staff➢ In the process of stepping up a cloud partnership strategy between ITIS and AWS <div><div>Azure</div><div>AWS</div><div>Microsoft Project</div><div>GitHub</div><div>Active Directory</div><div>Windows Server</div><div>Atom</div><div>Markdown</div><div>git</div></div>
Now September 2017	Co-Founder Tech Lead Engineering Consultant, FLOUZE EURL, France <ul style="list-style-type: none">➢ Interim Technology Lead at a leading travel and tourism group :<ul style="list-style-type: none">After migrating departmental resources to AWS, my team is occupied with maintaining functional services (websites, APIs, mobile apps) and automating EC2 provisioning through Ansible Tower➢ Manage the migration of a financial apps cluster at Le Crédit Lyonnais➢ Maintain a predominantly Microsoft & Apple based infrastructure at a school for at-risk children. This is a voluntary job (FACE aka Fondation Agir Contre l'Exclusion)➢ Coach & Tech Advisor for two startups (remote workspaces and financial modeling) <div><div>AWS</div><div>Jira</div><div>Confluence</div><div>GitLab</div><div>Apache</div><div>LightSail</div><div>Android</div><div>Ansible</div><div>Docker</div><div>Active Directory</div><div>Windows Server</div><div>Amazon WorkSpaces</div><div>Windows Client</div><div>Mac OSX</div><div>Debian Linux Server</div><div>YAML</div><div>git</div></div>
September 2017 March 2012	Premier Field Engineer, MICROSOFT GMBH, Germany <ul style="list-style-type: none">➢ Assist MCS (Microsoft Consulting Services) by providing technical support in developing 'Tailored to Fit' solutions for Premier customers like for example Finanz Informatik, PWC, and Deutsche Bahn➢ Create/teach different types of offerings such as Workshops, Chalk & Talks➢ Deliver proactive on-site Windows Platforms DSE services in the DACH region (70%)➢ Participate in on-call shifts, CritSits, and Health Checks (transactional, Europe, 30%)➢ Mentor new hires; helping them adjust and discover more about our organization and its culture, as well as enhancing their technical expertise <div><div>Azure</div><div>Hybrid Identity</div><div>Active Directory</div><div>Windows Server</div><div>Windows Platforms</div><div>Windows Internals</div><div>Technical Writing</div><div>Supportability Review of Projects</div><div>VitalSigns Performance Monitoring</div><div>Microsoft HPC</div><div>Hyper-V</div><div>Intune MDM/MAM</div><div>VDI</div><div>DSC</div><div>MDT</div><div>WinDbg</div><div>Netmon</div><div>PowerShell</div></div>

February 2012
July 2011

Escalation Engineer, DELL TECHNOLOGIES LTD, Ireland

> Managing Tier 3 escalations and subcases; addressing and resolving break-fix incidents

KACE vRanger Foglight Windows Server VMware WinDbg PowerShell Python Wireshark

July 2011
February 2011

Support Escalation Engineer, HEWLETT-PACKARD LTD. FOR MICROSOFT CSS, Ireland

> PSS provides pay-per-incident support for experts and businesses. More often than not, many of these support cases with their symptoms, root causes and resolutions, will land as a white paper in the external VKB (Microsoft partners) or TechNet. I did the symptom, root cause, resolution parts

Windows Server Windows Platforms Exchange Server Technical Writing WinDbg Netmon Xperf

December 2010
February 2006

CEO, Consultant, GEURTS-IT B.V., Netherlands

Technical Lead, IT Specialist for ENECO ENERGIE, GEMEENTE DORDRECHT, DAF TRUCKS, SWIFT, KPN TELECOM, CSC

> Working on cases as :
Architecting the layout of a regional datacenter/scripting VMware ESX acceptance tests for certification purposes
5 days of troubleshooting a Citrix MetaFrame XPe environment at Otis B.V. (buggy router firmware)
Driving the migration of Windows & Linux BC/OD financial clusters and services to a 3rd party datacenter
Managing the integration of a vendor's application landscape and infrastructure into the PACCAR holding
Designing the blueprint for a new Microsoft Operations Manager 2005 architecture, building a solid base of Microsoft SMS 2003 Management Packs, and providing ad-hoc training to operational staff
Upgrading between 40-45 EOL OpalisRobot 4.0 automation systems to Opalis Integration Server 5.0

Lean BIM Technical Writing Microsoft Project Windows Server Red Hat Linux VMware MOM 2005 SMS 2003
VBScript JavaScript OpalisRobot Ethereum

PROJECTS

BING MY ASL

2016 - 2016

<https://news.microsoft.com/life/hackathon/> [Microsoft Hackathon Categories](#)

We were, with a team of 6 engineers geographically spread over 4 countries, building an ASL Visual Translator for Bing & Cortana. The app could capture sign language via a camera on a smartphone or laptop, look up its meaning in Bing and translate the output to Cortana's speech engine.

UI/Web design CSS C++ Java Visual Studio Code

LANGUAGES

Flemish/Dutch ● ● ● ● ●
English ● ● ● ● ●
German ● ● ● ● ○
French ● ● ● ○ ○
Irish Gaelic ● ● ○ ○ ○

+ TRAITS

> Passionate about everything technology
> Curious : "why things work like they do"
> Autonomous worker
> Leads by example

HONORS & AWARDS

2022 AWS (Amazon Web Services) Community Builder Program Member, specialty Cloud Operations
2021 AWS (Amazon Web Services) Community Builder Program Member, specialty Networking Content Creation
1989 NCO, Military and Strategic Leadership, Koninklijke School voor Onderofficieren - Campus Saffraanberg
1986 Bachelor of Arts, Music, Genkse Academie voor Kunst
1982 Associate Diploma Biotechnology with electives in the agro-food industry & environmental conservation, Biotechnicum Bocholt

PUBLICATIONS

2014 Kernel Debugging for PFEs Workshop, Microsoft Premier Support, Germany
2013 CSS Data Gathering Workshop, Microsoft Learning, USA

REFERENCES

Joseph Callagher

Sr. Technical Support Manager, DELL

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☎ Per request

Andre Faber

IT Manager, HUISMAN EQUIPMENT

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Microsoft GmbH

HR, MICROSOFT

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