



# Luc Geurts

*problem solver ... chronic curiosity syndrome*

## Education

**3 Para - Electromechanical Engineer**, Belgian Armed Forces (NATO), Belgium.

**Bachelor of Arts - BA, Music**, Genkse Academie voor Kunst, Belgium.

**Associate Degree, Biotechnology**, Biotechnicum Bocholt, Belgium.

## Experience

2017–Present **Team Lead, Cloud Platforms Engineer**, *Flouze EURL*, France.

- o Freelance contractor at a medium sized travel company. Having finished a successful migration to AWS, my team of 6 devs is currently busy with delivering functional services (Websites, APIs, mobile apps) using Ansible and a few custom build tools;
- o Manage the migration of a financial apps cluster at Le Crédit Lyonnais (finished 06/18);
- o Introduce GitHub repository workflows in combination with Azure Boards, upgrade on-premises services to the latest level, design & implement business process automation at one of the world's 3 largest manufacturers of heavy lifting, drilling, mooring, and pipe laying equipment for offshore companies;
- o Maintain a predominantly Microsoft & Apple based infrastructure at a school for at-risk children. This is a voluntary job (FACE aka Fondation Agir Contre l'Exclusion);
- o Coach & Tech Advisor for two startups (remote workspaces and financial modeling);
- o Updating certifications. Obtaining PMP, AWS, ML, whenever I find some time.

2012–2017 **Premier Field Engineer**, *Microsoft Corporation*, Germany.

The bullet point description of my job?

- o Assist MCS (Microsoft Consulting Services) by providing technical support in developing 'Tailored to Fit' solutions for Premier customers;
- o Create/teach different types of offerings such as Workshops, Chalk & Talks;
- o Deliver proactive on-site Windows Platforms DSE services in the DACH region (70%);
- o Participate in on-call shifts, CritSits, and Health Checks (transactional, Europe, 30%);
- o Mentor new hires; helping them adjust and discover more about our organization and its culture, as well as enhancing their technical expertise.

2011–2012 **Escalation Engineer**, *Dell*, Ireland.

- o Managing Tier 3 escalations and subcases; addressing and resolving break-fix incidents for KACE, vRanger and Foglight end-to-end software.

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1/3

## Technical Skills

- o Azure IaaS, IaaS
- o Windows Server
- o ADFS, PKI
- o DaaS, VDI, RDS
- o Active Directory
- o Hyper-V
- o Xperf
- o WinDbg
- o Git/Subversion
- o Debian Linux
- o PowerShell
- o Bash
- o Intune, DSC
- o Ansible
- o LaTeX, MD
- o JS, Python

## Courses

- [70-660] Windows Internals for EEs: Memory, The Registry, PnP, Networking, Storage, Security
- Crucial Conversations: Tools for Talking When Stakes are High
- Ansible: Setup, Configure, and Ad Hoc Commands Deep Dive
- Getting Started with PowerShell Desired State Configuration (DSC)
- Workshop: Mandel: Presentation Skills for Technical Professionals
- Accelerated Windows Memory Dump Analysis

## Certifications (excluding retired and older than x years titles)

- 2020 Microsoft Azure Fundamentals
- 2019 Linux Professional Institute Linux Essentials
- 2015 Microsoft Specialist: Implementing Microsoft Azure Infrastructure Solutions
- 2015 Microsoft Certified Professional

## Accreditations

- 2017 Windows Server 2016 Failover Cluster WorkshopPLUS
- 2015 Microsoft Azure Compute: Infrastructure as a Service (IaaS) Overview Workshop
- 2014 Vital Signs: Performance Monitoring Windows Server WorkshopPLUS

## Projects

- 2016 Microsoft Garage Hackathon: Bing my ASL (C++, Java, UI & Web design)

## Publications

- 2014 Kernel Debugging for Premier Field Engineers Workshop, Microsoft Premier Support, Germany
- 2013 CSS Data Gathering Workshop, Microsoft Learning, USA

## Foreign Languages

- Flemish Native proficiency
- English CEFR C2: 20+ years experience working with English-speaking clients
- French DELF B2: 4 years at high school in Belgium, 1 year CIEP in France
- German CEFR B2: Expat living for 5 years in Germany

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## ██████ Volunteering Experience

2017–Present    Freelance IT Consultant, Fondation Agir Contre l'Exclusion, France  
2011–2017    Animal Rescue Service, Dublin SPCA, Ireland