Luc GEURTS
Engineering Consultant | Lead Project Engineer

- in linkedin.com/in/lucgeurts   github.com/lgeurts
- Available by e-mail   @ flouze-eurl@proton.me
- 45000 Orléans, Centre-Val de Loire, France
- i CAPM, PSM 1, CCP CLF-C01, LPI 010-160, 3X MSFT Accreditations, MCP AZ-900, MS 70-533, MCITP-EA 70-647

Certified IT Specialist with 20 years of career history. Currently on an assignment as Tech Lead; a former Microsoft PFE, T3 Escalation Engineer who has a strong background in managing projects, troubleshooting complex operational issues, and architecting infrastructure automation. Strongly motivated by intellectual challenges, always looking out for new technologies and their strategic importance. Loves to travel (30% to max. 40%), work in high pressure environments. In private, a super nerd that loves tinkering with open source software, and who's interested in far too much hobbies ranging from budo to trekking the alps, cruising freeways on a GSXR-600, or rehearsing paradiddles when his neighbours are not at home.

☰ COMPETENCIES

Frameworks	PMI GPMF, SCRUM, ITSM, ITIL, MOF, CIS Controls, Lean Six Sigma, NEN, COBIT, GDPR
Infrastructure	AWS, Microsoft Entra ID (Azure), Active Directory, Windows Server, Linux
Programming	Bash, PowerShell, Gherkin, YAML, Markdown, LaTeX, JSON
DevOps	GitHub Enterprise, Azure DevOps Services, Ansible, Podman, Docker, Vagrant
Databases	Microsoft SQL Server, Amazon RDS
Middleware	Amazon Lightsail, Apache Webserver, Apache Tomcat
Other	Atlassian Jira & Confluence, MS Project, Intune, Amazon WorkSpaces, Azure Virtual Desktops

💼 PROFESSIONAL EXPERIENCE

Now March 2019	**Lead Project Engineer, ITIS PROJECTS B.V., Netherlands** › Agile SecOps at the Dutch Ministry of Justice and Safety. We focus on monitoring and assessing risks thru automated pentesting and running product workshops for members of Police/KMAR units and Rijksrecherche. › Sub-Contractor at Huisman Equipment : Introduce, design, build private on-site Git and cloud based VSTS repositories under Azure DevOps. Combining these two options gave us the ability to build our change management plan by simply linking the work items, bugs and code changes together under any given User Story, regardless if data was located in the vendor's tenant or kept inside the company firewall. Act as the site's main Technical Editor publishing step by step tutorials, infrastructural designs, later on switching to more generic content like policies and a new global IT governance framework. Manage projects. As example rolling out a BeyondTrust PAM solution at 5 regions and +200 subscribed vessels. Prep & run classroom training sessions for NOC engineers and Helpdesk staff. `Oracle Linux` `Microsoft Entra ID` `Active Directory` `Kanban` `Scrum` `BeyondTrust` `Git` `PowerShell` `Markdown`
Now September 2017	**Co-Founder	Tech Lead	Engineering Consultant, FLOUZE EURL, France** › Interim Technology Lead at a leading travel and tourism group : After migrating departmental resources to AWS, my team is occupied with maintaining functional services (websites, APIs, mobile apps) and automating EC2 provisioning through Ansible Tower. › Manage the migration of a financial apps cluster at Le Crédit Lyonnais. › Maintain a predominantly Microsoft & Apple based infrastructure at a high school for at-risk children. This is a voluntary job (FACE aka Fondation Agir Contre l'Exclusion). › Coach & Tech Advisor for two startups (remote workspaces and financial modeling). `AWS` `Amazon Linux 2` `Jira` `Confluence` `Ansible` `Amazon LightSail` `Docker` `Amazon Workspaces` `Active Directory` `Softerra Adaxes` `LibreOffice` `Gherkin` `Git` `Bash` `PowerShell` `JSON` `YAML`
September 2017 March 2012	**Premier Field Engineer, MICROSOFT GMBH, Germany** › Assist MCS (Microsoft Consulting Services) by providing technical support in developing 'Tailored to Fit' solutions for Premier customers like for example Finanz Informatik, PWC, and Deutsche Bahn. › Create/teach different types of offerings such as Workshops, Chalk & Talks. › Deliver proactive on-site Windows Platforms DSE services in the DACH region (70%). › Participate in on-call shifts, CritSits, and Health Checks (transactional, Europe, 30%). › Mentor new hires; helping them adjust and discover more about our organization and its culture, as well as enhancing their technical expertise. `Microsoft Entra ID` `Hybrid Identity` `Active Directory` `VitalSigns Performance Monitoring` `Microsoft HPC` `PKI` `Hyper-V` `Winternals` `Intune MDM/MAM` `DFS` `VDI` `RDS` `DSC` `MDT` `WinDbg` `Netmon` `PowerShell`

February 2012 July 2011	Escalation Engineer, Dell Technologies Ltd, Ireland › Managing Tier 3 escalations and subcases; addressing high priority break-fix incidents. `KACE` `vRanger` `Foglight` `Microsoft Windows` `VMware` `WinDbg` `PowerShell` `Wireshark`
July 2011 February 2011	Support Escalation Engineer, Hewlett-Packard Ltd. for Microsoft CSS, Ireland › PSS provides pay-per-incident support for IT experts and businesses. More often than not, many of these support cases with their symptoms, root causes and resolutions, will land as a white paper in the external VKB (Microsoft portal for partners) or TechNet. I was working in the Windows Server team. `Active Directory` `Microsoft Windows` `Exchange Server` `WinDbg` `Netmon` `Xperf`
December 2010 February 2006	CEO, Consultant, GEURTS-IT B.V., Netherlands *Technical Lead, Sr. Engineer* for Gemeente Dordrecht, Eneco Energie, DAF Trucks, SWIFT, KPN Telecom › In chronological order : Architecting the layout of a regional datacenter/scripting VMware ESX acceptance tests for certification purposes. Spearheading the migration of Windows & Linux BC/OD financial clusters and services to a 3rd party datacenter. Driving the integration of a vendor's application landscape and infrastructure into the PACCAR holding. Designing the blueprint for a new Microsoft Operations Manager 2005 architecture, building a solid base of Microsoft SMS 2003 Management Packs, and providing ad-hoc training to operational staff. Upgrading a batch of 42 EOL OpalisRobot 4.0 automation systems to Opalis Integration Server 5.0. `Lean` `Autodesk BIM` `Red Hat Enterprise Linux` `VMware` `OpalisRobot` `MOM` `SMS` `ESX CLI` `VBScript`

🌐 Languages

Flemish/Dutch	●●●●●
English	●●●●●
German	●●●●○
French	●●●○○
Irish Gaelic	●●○○○

➕ Traits

› Passionate about everything technology
› Curious : "why things work like they do"
› Autonomous worker
› Leads by example

💻 Projects

Bing my ASL   2016 - 2016
🔗 Microsoft's annual global Hackathon   🔗 Mirosoft Hackathon Categories
We were (a mixed team of 5 engineers from Germany, the UK and United States) building an ASL Visual Translator for Bing & Cortana. The app could capture sign language via a camera on a smartphone or laptop, look up its meaning in Bing and translate the output to Cortana's speech engine.
`UI/Web design` `CSS` `C++` `Java` `Visual Studio Code`

🎓 Education

1989	Candidate-NCO, Military and Strategic Leadership, Koninklijke School voor Onderofficieren, Zedelgem > Campus Saffraanberg, St. Truiden
1987	STV (BSD), Military Certificate Electromechanics, MOD BE Centre for Signals and Electronics, Tournai
1986	Bachelor of Arts, Music, Genkse Academie voor Kunst
1982	Associate Diploma Biotechnology with electives in the agro-food industry & environmental conservation, Biotechnicum Bocholt

🎓 Honors & Awards

2021	AWS (Amazon Web Services) Community Builder Program Member, specialty Networking Content Creation

💻 Publications

2014	Kernel Debugging for PFEs Workshop, Microsoft Premier Support, Germany
2013	CSS Data Gathering Workshop, Microsoft Learning, USA

💬 References

Joseph Gallagher
Sr. Technical Support Manager, Dell
@ josephtgallagher@yahoo.com
☎ Per request

Andre Faber
IT Manager, Huisman Equipment
@ a.faber@huisman-nl.com
☎ Per request

Microsoft HR Consulting
Support Dept., Microsoft Deutschland
@ Not for disclosure
☎ +49 89 31 76 0