



Republic of the Philippines
Province of Iloilo
Municipality of Igaras
OFFICE OF THE MAYOR

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EXECUTIVE ORDER NO. 07-47

AN EXECUTIVE ORDER ADOPTING AND IMPLEMENTING A CITIZEN'S CHARTER OF THE MUNICIPALITY OF IGARAS, ILOILO AS PUBLIC GUIDE IN AVAILING NEW / RENEWAL OF BUSINESS LICENSE AND PERMIT

WHEREAS, Administrative Order No. 161 dated October 5, 2016, as amended by Executive Order 605 dated February 23, 2007, enjoined the implementation of a governmentwide Quality Management Program which mandated, among others, the streamlining of services and the establishment of citizen's charter;

WHEREAS, the Anti-Red Tape Act of 2007 otherwise known as Republic Act No. 9485 was enacted to promote integrity, accountability, proper management of public affairs and public property as well as to establish effective practices aimed the prevention of graft and corruption in the government;

WHEREAS, in accordance with the policy; local government units have been mandated by RA 9485 to set up service standards to be known as Citizen's Charter;

WHEREAS, Civil Service Commission issued Memorandum Circular No.14, Series of 2016, stated all government agencies should review and reduce or remove redundant requirements and re-engineer their procedures;

WHEREAS, the Municipality of Igaras crafted a CITIZEN'S CHARTER that will serve as the public's guide in availing new/renewal of business license and permit, such that the step by step procedures in obtaining services, with the corresponding fees to be paid and the person in charge of the particular service are outlined;

WHEREAS, the local government unit of Igaras will continue to undertake programs to promote customer satisfaction and further improved service delivery to its constituent;

NOW THEREFORE, I JAIME E. ESMERALDA, M.D, Municipal Mayor of Igaras, Iloilo, Philippines, by virtue of power vested upon me by law, do hereby order the following:

Section 1. Adoption and Implementation of Citizen's Charter, as public's guide availing New/ Renewal of Business License and Permit provided by the Local Government Unit.

Section 2. Adherence to the provisions of the Citizens Charter by all concerned employees of the Local Government of Igaras to minimize and totally eradicate Bureaucratic Red Tape.

Section 3. Providing the public an avenue for complaints and grievances against erring government employees that compromise the integrity of public service.

EFFECTIVITY. This order shall take effect immediately and shall supersede, amend, or revoke previous order which are inconsistent herewith and shall remain in full force and effect until revoked.

DONE this 22nd of July 2020 at Igaras, Iloilo, Philippines.

JAIME E. ESMERALDA, M.D.
Municipal Mayor

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