

Laxminaraya Gurrapu (Laxman)

Leader in Cloud, DevOps and SRE

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Professional Summary

With over 20 years of experience in Information Technology, I have had the privilege of taking on diverse roles, including **Engineering Leader**, Project Manager, and **Technical Leader**. I have consistently driven successful development efforts, led large-scale business and technology transformations, and guided teams to deliver innovative solutions. My expertise spans various domains such as HCM, SCM, Banking, and Insurance, where I've addressed complex functional and technical challenges to deliver impactful results.

In recent years, I have focused on emerging as a leader in the Cloud, DevOps, and Site Reliability Engineering (SRE) spaces. I've led **cloud adoption strategies**, designed **scalable architectures**, and **optimized CI/CD pipelines** to enable seamless deployments and operational efficiency. Leveraging platforms like **AWS**, **Azure**, and **GCP**, I've implemented secure, cost-effective, and automated solutions that drive business agility. My efforts in SRE have included reducing manual toil, enhancing observability, and ensuring system reliability through innovative processes and tools.

As a passionate technologist and leader, I thrive on fostering collaboration, innovation, and continuous improvement within teams. My technical expertise in **infrastructure as code** (Terraform), **observability** (Splunk, Dynatrace), and **containerization** (Kubernetes, Docker) has allowed me to modernize infrastructures and optimize costs effectively. I'm committed to delivering transformative solutions and driving organizational growth in the dynamic cloud and DevOps landscape.

Professional Experience

DevOps/Cloud at Lloyds Technology Center – Hyderabad

July 2024 - PRESENT

- Led and managed a team of **cloud engineers, architects, and DevOps specialists**, driving the successful execution of projects and ensuring adherence to technical goals and deadlines. Fostered a culture of innovation, continuous learning, and technical excellence to enhance team performance and deliverables.
- Designed and implemented secure, scalable, and highly available cloud architectures aligned with organizational objectives. Oversaw the seamless migration of on-premises workloads to cloud environments, ensuring adherence to best practices in cloud security, compliance, and governance. Developed and executed cloud strategies to meet business needs and technical requirements.
- Spearheaded the optimization of **CI/CD pipelines** and automation of **cloud infrastructure deployment**, significantly improving development workflows and reducing manual interventions. Explored and **integrated emerging cloud technologies** to ensure systems remained cutting-edge and aligned with industry standards.

- Monitored and managed cloud-related budgets, implemented cost optimization strategies, and tracked usage to identify savings opportunities without impacting performance or scalability. Ensured efficient resource utilization across cloud environments.
- Acted as the primary technical liaison for cloud initiatives, facilitating seamless collaboration between technical teams, IT, security, and product stakeholders. Delivered robust, integrated cloud solutions that enhanced organizational efficiency and supported technical innovation.

Engineering Manager (DevOps) at Experian – Hyderabad

Jan 2022 - May 2024

- Designed and managed robust cloud infrastructure solutions, ensuring scalability, security, and high availability across multiple environments. Led infrastructure modernization projects, including migrating legacy systems to the cloud and implementing best practices for cloud-native architectures.
- Streamlined infrastructure provisioning and management by implementing Infrastructure as Code (IaC) practices using tools like Terraform and ARM templates, enabling consistent, repeatable, and automated deployments.
- Directed the optimization of CI/CD pipelines, enabling seamless integration and deployment processes. Worked closely with development teams to automate workflows and reduce time-to-market for new features and updates.
- Oversaw monitoring, logging, and alerting frameworks to enhance system reliability and visibility, proactively identifying and resolving potential infrastructure issues to ensure optimal performance.
- Managed infrastructure-related budgets and resource allocations, identifying opportunities for cost optimization while maintaining performance and security standards.
- Collaborated with cross-functional teams, including IT, security, and product teams, to ensure the infrastructure aligned with business needs and technical requirements, delivering scalable and efficient solutions.

SRE Manager at ADP – Hyderabad

Dec 2018 - Dec 2021

- Spearheaded innovation and problem-solving in Build and Release – DevOps, with a strong focus on AWS Cloud, ensuring product stability, manual toil reduction, and hosting cost optimization.
- Accountable for enhancing observability, reducing MTTR, and achieving seamless incident management through PagerDuty integration and comprehensive after-action reviews.
- Led a team of 25+ engineers across DevOps and SRE domains, delivering operational excellence for a hybrid cloud environment supporting three flagship products with a combined revenue of ~\$600 million.
- Directed the SRE Automation team to identify, evaluate, and implement automation opportunities across products, driving operational efficiency and reliability.
- Achieved ~\$600K in annual savings by optimizing asset utilization and fostering a cost-conscious mindset among the team.
- Initiated and led the HR Core containerization proof of concept, demonstrating the feasibility of containerizing legacy systems and influencing product roadmaps.

- Developed and implemented an SRE Maturity Model by defining essential skill sets, assessing team capabilities, and creating tailored talent development plans to elevate team expertise.

Dev Manager at ADP – Hyderabad

March 2017 - Dec 2018

- Delivered a unified self-service payroll error reduction solution, reducing company-level setup time from 2-3 business days to real-time processing, enhancing operational efficiency.
- Provided strategic product and engineering leadership by aligning product visions and roadmaps with stakeholder goals and modernizing application stacks using AWS services for agility and cost optimization.
- Translated complex product objectives into actionable roadmaps and sprint cycles, ensuring adherence to advanced design frameworks such as Domain-Driven Design and Clean Architecture for robust systems.
- Championed engineering excellence by implementing comprehensive test strategies, including unit, integration, and Blackbox testing, in collaboration with Quality Assurance teams.
- Managed end-to-end project activities, including technical designs, delivery, stakeholder communication, and compliance with enterprise architecture standards.
- Oversaw the definition and enforcement of rigorous Service Level Objectives (SLOs), ensuring system performance and reliability while maintaining stakeholder satisfaction.

Tech Lead at Infosys – Hyderabad

Dec 2012 - Feb 2017

Engineer at HCL – Hyderabad

May 2010 - Feb 2012

Systems Engineer at DELL – Hyderabad

Oct 2005 - May 2010

Tools & Expertise

- **CI/CD Tools:** Jenkins, Harness, GitHub
- **Cloud Platforms:** AWS, Azure, GCP
- **IaC & Configuration Management:** Terraform, Ansible
- **Monitoring & Observability:** Splunk, Dynatrace, Kafka, ELK
- **Containerization & Orchestration:** Docker, Kubernetes, EKS
- **Programming & Scripting:** Java, SQL
- **Project Management & Collaboration:** JIRA, Microsoft Project, MS Visio
- **IT Service Management:** ServiceNow

Education

Bachelor of Engineering (Information Technology) - 2005 - Osmania University.

Achievements

- Catalyst Certification for reducing the efforts in **EITS – Experian**.
- Awarded as Thoughtful Leader for driving and **EITS DevSecOps platform - Experian**.
- Awarded as Innovative Leader for reducing the Tech debt in Vantage - ADP.
- Awarded as **TECH CHAMP** at IVS award for Excellence [Westpac Australia/ Infosys]
- Winner of Infosys **Westpac Hackathon Tech Fest**.
- Awarded as **Star Performer** in ProcureEdge [Infosys]
- Awarded innovative thought to develop a Automation tool for Emulator Screens through VBA
- Achieved SPOT AWARD – HCL

Certifications

- Google Cloud Certified Cloud Digital Leader - (2025)
- Azure (AZ400) - Microsoft Certified DevOps Engineer - (2024)
- AWS Certified Solution Architect - Associate (2023)
- AWS Certified Dev Engineer - Associate (2020)
- Certified Scrum Master (CSM) - Udemy (2017)