

Loryn Haykus

A full-stack developer in development who loves to create web pages and apps from scratch and bring data to life!

Littleton, CO

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Through years on customer service jobs I have gained a huge skill set of strong communication and teamwork skills and how to work with the public, alongside learning how to juggle working and going to school at the same time. While the skills I learned will always be valuable, it was time to take a different path into the world of tech. Currently being a student in a coding bootcamp through DU, my skills have jumped from basic customer service to being able to build webpages from scratch and bringing data to life. I enjoy the creativity of being able to design apps in not only a visually appealing way, but by knowing that the apps I create and can create in the future can be a staple in millions of peoples lives, improving their experience in some way. The future holds a world of technology and new apps and building on my beginner skills and to create apps that matter and change the world in a positive way. To be part of the ever growing world of technology and to be able to understand the language of computers is an exciting venture that I am glad I embarked on and look forward to making a career to develop meaningful apps from scratch to change the world.

Authorized to work in the US for any employer

Work Experience

Customer Relations

Groove Automotive Subaru - Englewood, CO

October 2020 to April 2021

- Responsible for getting service and sales customers into rental cars while their personal vehicles are getting serviced at the dealership.
- Responsible for creating temporary registrations for the customers by imputing their information, such as drivers license and insurance, into a document.
- Responsible for the rental fleet by cleaning and disinfecting cars before and after customer use, removing and importing new cars into the fleet.
- I work with sales with WEO customers by ordering parts and getting services done for additional accessories that were sold with a new car. I am responsible for scheduling the customers, ordering their parts, managing technicians to do said services and then contacting the customers throughout the process.
- Excel, Dealertrack, and TSD experience .
- Responsible for answering the phones and emails in a timely and professional manner.
- Customer service experience as I am customer faced everyday.
- Deal with invoices from different venders and having to scan them to the office.

Porter

Groove Subaru - Littleton, CO

October 2018 to October 2020

- Responsible for moving vehicles from service drive to designated parking area
- Vacuum and sanitize cars on the drive
- Responsible for performing alignment checks on the drive
- Responsible for helping advisors and technicians with any jobs they need such as running heads to the machine shop, test driving cars, taking parts to other dealerships, etc.
- Responsible for keeping the drive clean when needed and sanitizing the waiting room
- Responsible for washing vehicles and bringing them to the front for customers

Cashier

Tipsy's Liquor World - Littleton, CO

July 2018 to September 2018

- Was responsible for running a cash register and money transactions with customers
- Responsible for scanning items for customers in a timely manner
- Stock shelves when needed
- Greet customers and help them find what they were looking for

Hostess

Old Chicago Pizza - Sheridan, CO

February 2017 to March 2018

- Was responsible for greeting and seating customers while maintaining proper rotation with waiters
- Responsible for taking and filling to go orders over the phone and online
- Responsible for money transactions with to go orders
- Bus tables to get ready for next customer
- Keep front of the house clean by sweeping, cleaning windows, etc.

Cashier and Sales Associate

Target - Sheridan, CO

June 2016 to July 2016

I was a cashier and helped with any customer concerns/questions.

Cash register experience

Customer Service experience

Education

Bootcamp in Software Development

University of Denver - Denver, CO

April 2021 to Present

Some College in General Studies

Arapahoe Community College - Littleton, CO

May 2015 to May 2018

High school diploma

Littleton High School - Littleton, CO

August 2011 to May 2015

Skills

- Cash Handling
- Microsoft Word
- Busser
- Porter Experience
- Valet Parking
- Host/Hostess
- Driving
- Cleaning Experience
- Car Wash
- Excel
- Dealership Experience
- Customer Service
- Phone Etiquette
- Office Experience
- Communication Skills