

Skills

Requirements gathering
 Interviews & Research
 Personas & Scenarios
 Journey maps & User flows
 Usability testing
 Workshop facilitation
 Client presentation

Wireframes & Prototyping
 Adobe Creative Suite
 Responsive Design
 HTML/CSS/JS
 SMACSS/OOCSS/BEM
 Sass

Version Control
 Agile Process
 Jira Project Management
 Crucible Peer Reviews
 Wiki documentation

Experience

Jul 2011–Present

UI/UX Design Lead, National Seminars Training

User Interface & Experience Design Lead (July 2014 – Present)
 Successfully launched a User Experience Department with buy-in from the “c-suite”, formalized and implemented a UX Process to complement an existing PMO process, conducted research, facilitated collaborative workshops, curated output in an accessible manner, and...

Interactive Design Lead (July 2011 – July 2014)
 Usability and experience consultation during the writing of specifications, research and documentation, map user flows, wireframing and prototyping, oversee the front-end design (HTML/CSS), Supporting internal site requests

Aug 2009–Aug 2014

Freelance Designer, Vibe Communications
 Art direction, branding & identity, user experience, user interface, and web development for various clients and brands in various industries

Dec 2010–Apr 2011

Creative Lead, Heron Creative
 Art direction, branding & identity, user experience, user interface, web development, project management, and client relations for various clients and brands in various industries

Jun 2010–Dec 2010

User Interface Designer, MayerMedia Design Studio
 Art direction, branding & identity, user experience, user interface, web development (minor), project management, and client relations for various clients and brands in various industries

Feb 2008–May 2009

Graphic Design & Branding Specialist, Reality Media
 Art direction, branding & identity, user experience, user interface, web development (minor), project management, and client relations for various clients and brands in various industries

Education

Multiple UX Certificates
 Lynda.com
 2013–2014

Bachelor of Fine Arts in Graphic Design
 Missouri State University
 2000–2003

**References available upon request.*