Linda Vuong

Seeking an Entry Level Information Technology Position

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Education

August 2023	**Bachelor of Science in Mathematics-Computer Science**

University of California, San Diego *La Jolla, CA*

Relevant Coursework: C++/Java Data Structures & Object-Oriented Design, Software Tools & Techniques, Multivariable Calculus, Math with Algorithms, Analysis of Algorithms

July 2021	**Associates Degree for Transfer in Computer Science**

De Anza College *Cupertino, CA*

Relevant Coursework: Beginning & Intermediate C++, Assembly Language in x86 Processors, Python

Experience

Oct 2023 - Present   **Associate Test Technician**

Element Material Technology *Morgan Hill, CA*

- Conduct and analyze SAR/RF exposure compliance testing and evaluations per regulatory specifications for 5+ technologies and test models
- Compile and report test results for 10+ total test models using MS Word and MS Excel
- Curated an official Job Instruction Breakdown Document for future trainings in system verification

Key Achievement: Successfully troubleshooting technical issues during testing processes, thereby contribution to the resolution of complex problems and improving testing efficiency

Jan 2023 - Aug 2023   **Code Instructor**

Code Ninjas *San Diego, CA*

- Delivered comprehensive curriculum for JavaScript, Roblox Studio, and C# courses, reaching 20+ students every week
- Facilitated coding workshops and seminars attended by 30+ participants, resulting in positive feedback from parents and students alike
- Built problem-solving skills and determined individual skill sets for each student

Key Achievement: Being able to communicate and explain technical coding concepts in a clear and engaging manner that is receptive to children, resulting in students finishing 3-4 games a day

Jun 2022 - Sep 2022   **Retail Sales Associate**

ZARA *Santa Clara, CA*

- Appointed Opening & Closing Cashier – Ensured precise opening and closing register balances daily
- Conducted nightly currency counts and bank deposits with store managers
- Processed an average of 50 transactions daily with 99.5% accuracy
- Assisted and communicated with customers regarding clothing inquires by understanding their needs and recommending products that meet those needs

Key Achievement: Contributed to team success and work efficiency by meeting sales targets and building relationships with customers

Dec 2019 - Feb 2021	**Team Supervisor**
	Tastea (Tea Shop)

San Jose, CA

- Led a team of 6-10 members per day, achieving overall productivity through effective task delegation
- Stocked inventory and reduced waste through strategic ordering and portion control measures

Key Achievement: Increased customer satisfaction and receiving positive feedback regarding the quality of beverages, service speed, and overall experience.

Aug 2018 - Dec 2019 **Team Member**
- Memorized and prepared 30+ recipes daily while consistently meeting quality standards

Certificates

July 2024 **IT HelpDesk for Beginners**
Strengthened IT knowledge by learning about IT Help Desk skills, User Support, incident tracking and tickets using Spiceworks Help Desk Ticketing Database, and other management tools

August 2023 **Google Technical Support Fundamentals Certificate**
Developed a foundation in IT fundamentals, including computer hardware, networking, system administration, and troubleshooting methodologies

Projects

Summer 2021 **Passion Project:** Built my own Desktop Computer from Scratch
Researched and sourced hardware components that seamlessly integrate and maximize system efficiency

Winter 2021 **CIS 22C Java Final Project**
Designed a Facebook-like program where the user can add/remove friends, check friends list, etc…
Implemented various data structures such as LinkedList, LinkedDictionary, Heaps, Graphs, etc…

Technical Skills

Technology: Python, Java, C++, JavaScript, Office365
Laboratory: SAR/RF Testing

Other Skills & Interests

Skills: Adaptability, Customer-Service, Teamwork, Problem Solving, Critical Thinking
Languages: Fluent English, Fluent Vietnamese
Interests: Painting | Reading | Sports and Fitness | Traveling