

Khalia Anderson

• shaunakhalia@gmail.com • (630)-842-9414 • <https://www.linkedin.com/in/khalia-anderson/>

EDUCATION

Loyola University of Chicago

Information Systems & Analytics, BBA

GPA 3.1/4.0

Chicago, IL

Anticipated May 2026

WORK EXPERIENCE

Morningstar

Presentation Studio Intern

Chicago, IL

June 2025 – Aug 2025

- Led a comprehensive competitor analysis project, compiling over 40 pages of insights which were adopted company-wide, including by senior leadership, to inform pricing, positioning, and go-to-market strategy.
- Collaborated with cross-functional teams to conduct a strategic case study on entering the Indian market, converting an existing product into a localized solution and building a data-backed implementation plan.
- Maintained expertise in Morningstar Direct's features and data methodologies, becoming a go-to resource for over 25 internal team members and supporting client-facing demos used by the sales team across 4 regions.
- Supported the automation and optimization of presentation workflows, improving efficiency and scalability in a global fintech environment.

Rambler Consulting Group

Associate

Chicago, IL

January 2024 – Dec 2024

- Engaged in 5 client-facing projects, collaborating directly with clients to identify operational and strategic challenges and deliver data-driven solutions that improved efficiency or decision-making outcomes.
- Worked closely with diverse teams, conducting comprehensive analysis, research, and developing innovative strategies tailored to each client.
- Synthesized findings and presented actionable insights to clients, demonstrating strong problem-solving and communication skills.
- Adapted to shifting project scopes and timelines, managing stakeholder expectations across many engagements in a high-paced consulting environment, ensuring deliverables were met on time and with high client satisfaction.

Express Factory Outlet

Operations Lead & Keyholder

Lombard, IL

Feb 2021 – June 2025

- Managed daily store operations, including opening/closing, cash handling accuracy, and store security.
- Lead and supervise staff during shifts, providing direction, support, and conflict resolution to boost performance.
- Analyzed weekly sales reports and KPIs, identifying product trends and underperforming categories; implemented in-store strategies that led to a 10–20% boost in upsell conversion rates and improved customer satisfaction scores.

PROJECTS

Restaurant Inventory System — Database Modeler

Tools: Visual Paradigm, SQL, ERD Modeling

- Designed normalized and denormalized data models and detailed ER diagrams in Visual Paradigm to optimize scalable restaurant inventory operations and define relationships among managers, staff, suppliers, POS, and inventory.
- Developed risk assessments and use cases to identify system vulnerabilities and improve operational resilience.

Employee Management Database System — Database Modeler & Access Developer

Tools: Microsoft Access, ERD Modeling, Relational Schema Design

- Designed 3 comprehensive ERD models and relational schemas to manage employee data, including work hours, roles, and personal details.
- Created 5+ custom Access forms and automated workflows to enable easy data entry and support dynamic queries and reporting, reducing manual processing time by 30%.

SKILLS

Software: MS Applications, SQL, Python, R, Tableau, Database Modeling, Data Warehouse Modeling, Visual Paradigm, Workflow Optimization, Confluence