

Dalia L. Frazier

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Objective

To obtain a position where I can develop my communication skills and gain experience providing excellent customer service in a retail environment.

Graphic Design

Joy of Motion 2008-2010

- Created flyers and promotional materials

BET Networks - Intern 2008-2010

- Assist with creating BET Awards '06 flip book on BET.com
- Assist with creating BET Spring Bling '10 on BET.com

Experience

Gameday Merchandising – Sales Associate 2012

- Put up displays in the Nationals team store. Worked in New Era hat store. Resolved customer complaints. Completed tasks in a timely fashion. Responsible for keeping space clean and organized. Provided excellent customer service. Promoted products or services. Completed hands-on activities and projects. Communicated effectively with others.

Macy's – Sales Associate 2011 – 2012

- Did inventory. Collected or handled money at a cash register. Created a positive work environment. Completed tasks in a timely fashion. Responsible for keeping space clean and organized. Provided excellent customer service. Completed hands-on activities and projects. Answered incoming telephone calls. Communicated effectively with others.

DC Court of Appeals – Assistant 2006

- Organized and filed papers for secretaries. Found files and documents for upcoming court cases.

Education

T.C. Williams High School • 2011

- High School Diploma

Full Sail University • 2012

- Associates in Web Design & Interactive Media

Miami International University of Art & Design • 2017

- Bachelors in Web Design & Interactive Media

Community Service

Prince Georges Recreational Parks – Recreation Assistant • 2005 – 2009

- Dressed in costumes and entertained children. Communicated effectively with children. Promoted products or services. Communicated effectively with parents. Communicated effectively with others.

Skills

- Customer Service. Communicating with customers and management. Maintaining and assisting with store visuals.
- Proficient in graphic designing software and photo editing.
 - Photoshop
 - Illustrator

References

Athena Brown • Teacher, T.C. Williams HS

- 301-266-6454

James Staten • Sr. Manager of Strategy & Operations, BET Digital

- 212-205-3196

Denzel Butler • Supervisor, Gameday Merchandising Nationals Park

- 301-442-1824