LIAM J. CHASE

Web Developer & QA Analyst

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📍 liamjakechase.com

EXPERIENCE

QA Tester / Developer & Tech Support

Monstercat

📅 11/2021 - 08/2022   📍 Vancouver

- Identified and tracked defects with TestRail and Asana to support developers in resolving problems and minimizing issues.
- Created Cypress Automation tests for the UI to maximize efficiency of defect reports and minimize regression.
- Supported and took ownership of internal technical issues.

Web Developer

Freelance

📅 11/2020 - Present   📍 Anywhere

- Created front-end websites for two businesses using HTML, SCSS, Bootstrap, JavaScript, and jQuery.
- Set up hosting, domains, and uploaded sites to hosts.

QA Analyst

TradeRev

📅 09/2018 - 09/2019   📍 Toronto

- Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches.
- Identified and tracked defects with TestRail and JIRA to support developers in resolving problems and minimizing issues.

Technical Operations Analyst (Level II)

TradeRev

📅 09/2016 - 08/2018   📍 Toronto

- Triaged Level 1 support issues and provided analytical and thorough escalations which decreased SLA timelines for customer response.
- Successfully improved product features by collaborating with the product teams and offering insightful solutions for future releases.

EDUCATION

Full Stack Web Development Diploma

BrainStation

📅 08/2020 - 11/2020

Web Development

Udemy

📅 09/2018 - 09/2019

High School Diploma

Port Arthur Collegiate Institute

📅 09/1999 - 01/2005

SUMMARY

I am an initiative-taking individual looking to pursue my career in Engineering & Development. Having always been fascinated by computers and technology, I was exposed to some coding while working as a QA, which sparked my passion to become a Developer, either QA or Web. I believe my ability to communicate technical concepts to non-technical stakeholders will be crucial to my success in Engineering & Development.

SKILLS

Agile   Asana   Bootstrap CSS

CSS & SCSS/SASS   Confluence

Cucumber   Cypress.io   Docker

Express.js   Figma   Firebase   Git

Google Cloud   JavaScript   JIRA

jQuery   MySQL   Node.js

Postman   React.js   REST API

Salesforce   Selenium

Shortcut (Clubhouse)   TestRail

Zendesk

PROJECTS

MUEWS

📅 2020 - Present   📍 Toronto

🔗 liam-jake-chase.github.io/muews-react-app/

Simple REACT application for searching your favourite musician or band.

V2.0 WIP - liam-jake-chase.github.io/muews

Vancouver Island Barber Co

📅 2023 - 2023   📍 Vancouver

🔗 vancouverislandbarberco.ca

Website created with HTML, CSS, and JavaScript for my friend's business.