

JOSH FUSILLO

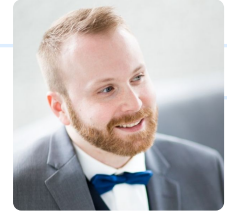
Web Developer & QA Analyst

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EXPERIENCE

QA Tester / Developer & Tech Support

Monstercat

📅 11/2021 - 08/2022 📍 Vancouver

- Effectively identified and tracked defects with TestRail and Asana to support developers in resolving problems and minimizing issues.
- Created Cypress Automation tests for the UI to maximize efficiency of defect reports and minimize regression.
- Supported and took ownership of internal technical issues.

Web Developer

Freelance

📅 11/2020 - Ongoing 📍 Anywhere

- Created front-end websites for two businesses using HTML, SCSS, Bootstrap, JavaScript, and jQuery.
- Set up hosting, domains, and uploaded sites to hosts.

QA Analyst

TradeRev

📅 09/2018 - 09/2019 📍 Toronto

- Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches
- Effectively identified and tracked defects with TestRail and Asana to support developers in resolving problems and minimizing issues.

Technical Operations Analyst (Level II)

TradeRev

📅 09/2016 - 08/2018 📍 Toronto

- Triaged Level 1 support issues and provided analytical and thorough escalations which decreased SLA timelines for customer response.
- Successfully improved product features by collaborating with the product teams and offering insightful solutions for future releases.

EDUCATION

Full Stack Web Development Diploma

BrainStation

📅 08/2020 - 11/2020

Web Development

Udemy

📅 09/2018 - 09/2019

High School Diploma

Port Arthur Collegiate Institute

📅 09/1999 - 01/2005

SUMMARY

I am an initiative-taking individual looking to pursue my career in Engineering & Development. Having always been fascinated by computers and technology, I was exposed to some coding while working as a QA, which sparked my passion to become a Developer, either QA or Web. I believe my ability to communicate technical concepts to non-technical stakeholders will be crucial to my success in Engineering & Development.

SKILLS

Agile Asana Bootstrap CSS

CSS & SCSS/SASS Confluence

Customer/Client Support Cypress.io

Docker Express.js Firebase

Git Google Cloud JavaScript

JIRA jQuery MySQL Node.js

Postman Quality Analyst (QA)

React (Class and Hooks) Redux

REST API Salesforce SDLC

Shortcut (Clubhouse) TestRail

Zendesk