

LIAM J. CHASE

Web Developer & QA Analyst

📞 647 640-4660

@ liam.jake.chase@gmail.com

🔗 [linkedin.com/in/liamjakechase/](https://www.linkedin.com/in/liamjakechase/)

📍 liamjakechase.com

EXPERIENCE

QA Tester / Developer & Tech Support

Monstercat

📅 11/2021 - 08/2022 📍 Vancouver

- Effectively identified and tracked defects with TestRail and Asana to support developers in resolving problems and minimizing issues.
- Created Cypress Automation tests for the UI to maximize efficiency of defect reports and minimize regression.
- Supported and took ownership of internal technical issues.

Web Developer

Freelance

📅 11/2020 - Ongoing 📍 Anywhere

- Created front-end websites for two businesses using HTML, SCSS, Bootstrap, JavaScript, and jQuery.
- Set up hosting, domains, and uploaded sites to hosts.

QA Analyst

TradeRev

📅 09/2018 - 09/2019 📍 Toronto

- Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches
- Effectively identified and tracked defects with TestRail and JIRA to support developers in resolving problems and minimizing issues.

Technical Operations Analyst (Level II)

TradeRev

📅 09/2016 - 08/2018 📍 Toronto

- Triaged Level 1 support issues and provided analytical and thorough escalations which decreased SLA timelines for customer response.
- Successfully improved product features by collaborating with the product teams and offering insightful solutions for future releases.

EDUCATION

Full Stack Web Development Diploma

BrainStation

📅 08/2020 - 11/2020

Web Development

Udemy

📅 09/2018 - 09/2019

High School Diploma

Port Arthur Collegiate Institute

📅 09/1999 - 01/2005

SUMMARY

I am an initiative-taking individual looking to pursue my career in Engineering & Development. Having always been fascinated by computers and technology, I was exposed to some coding while working as a QA, which sparked my passion to become a Developer, either QA or Web. I believe my ability to communicate technical concepts to non-technical stakeholders will be crucial to my success in Engineering & Development.

SKILLS

Agile Asana Bootstrap CSS

CSS & SCSS/SASS

Chrome Debug Tools Confluence

Cucumber Customer/Client Support

Cypress.io Docker Express.js

Firebase Git Google Cloud

JavaScript JIRA jQuery

MySQL Node.js Postman

Quality Analyst (QA)

React (Class/Hooks/Context) Redux

REST API Salesforce SDLC

Selenium Shortcut (Clubhouse)

TestRail Zendesk