

RITVIK UPPAL

Ottawa, ON

613-296-3026 | ritvik.uppal9@gmail.com

PROFESSIONAL SUMMARY

- Excellent communication skills
- Quick learner
- Creative problem solver
- Excellent team player as well as individual contributor
- Trilingual - English, French & Hindi (Oral)

EDUCATION

GLOUCESTER HIGH SCHOOL

Ottawa, ON

September 2019 - Present Date

EXPERIENCE

SPORTCHEK - OTTAWA, ON

August 2021-Present

- Enhanced customer service experience with 100+ clientele
- Resolved conflicts and assisted customers to ensure satisfaction
- Worked as both clothing advisor and cashier

SOUTH ASIAN FESTIVAL - OTTAWA, ON

August 2019

- Providing customer service at info-booth center
- Guiding people with the day's activity
- Assisting with general questions about the event
- Collecting survey forms from people

DRAGON BOAT RACING - OTTAWA, ON

Winter 2019

- Assisted competitors boats
- Answered any questions

AWARDS

- Citizenship Award
- Honor roll student

EXTRA CURRICULUMS

- Active player of Soccer, Badminton & Volleyball
- Participated in Ski Club
- Member of S-club, involved with providing food to homeless