
LIAM BAMBERY

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EDUCATION

University of Wisconsin-Eau Claire

BACHELOR OF ARTS Spanish

Eau Claire, WI | 2017

- Minor in Organizational Communication
 - Conducted an organizational message audit for Beaver Creek Nature Reserve
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SKILLS

- Personable
 - Interpersonal Communication skills
 - Quick learner
 - Active listening skills
 - Skilled problem solving
 - Effective in groups or individually
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WORK HISTORY

Vanco Payment Solutions

Product Specialist | Bloomington, MN | January 2018 – Present

- Independently managed day to day support for our clients
- Trained new clients and staff members on a variety of different products
- Built and maintained relationships with clients through personable customer service

ADECCO STAFFING

Customer Service Representative | Eau Claire, WI | September 2016 - February 2017

- Handled all customer relations issues in a gracious manner and in accordance with company policies
- Resolved all customer complaints in a professional manner while prioritizing customer satisfaction

DOCK CAFE

Waiter's Assistant | Stillwater, MN | May 2015 - August 2017

- Consistently provided professional, friendly and engaging service
 - Developed and maintained positive working relationships with others to reach business goals
 - Effectively listened to, understood and clarified guest concerns and issues
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ACCOMPLISHMENTS

- Inducted into Alpha Lambda Delta National Honor Society for First - Year College Students
 - Studied abroad in Valladolid Spain for 5 months
 - In current position, worked one on one with my manager to revitalize a product's failing support team
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QUALIFICATIONS

- Knowledge of computer programs such as Microsoft Office and Adobe software
- Familiarity with video and photography production
- Excellent verbal and written communication skills
- Familiarity with a variety of customer service software

