

# Liam Craffey

Game Production Management Student

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## Areas of Expertise

- [Certified Scrum Master](#)
- QA Testing Management
- Microsoft Project, PowerPoint, Word and Excel
- Familiarity with Programming logic
- Experience with Java
- Basic video editing experience
- Working independently – in groups
- Confidence in public speaking
- Understanding of Computer Hardware
- Customer Service

## Education

**Champlain College Stiller School of Business, Burlington, VT** August 2014 – Present  
**Bachelor's Degree in Management of Creative Media: Game Production**

- GPA of 3.56 (4.0 scale) – Studying in Montreal Spring 2017
- Current Overwatch Varsity starting player – Participated in Extra Life 2016

## Relevant Experience

**[Minority Media](#), Montreal, QC** January 2017 – May 2017

### Production Intern

- Assisted in competitor market research for upcoming title
- Researched, analyzed, and set up new customer service system
- Prepared and was technical coordinator for product demos

**Game Production Team Management** January 2016 – May 2016

- Worked on the production of five separate game projects
- Gained familiarity and experience working with multiple teams
- Led a team that accomplished its milestone of being shown at [GameFest 2016](#)
- Created and edited final game concept [announcement trailer](#)

**Champlain College, Burlington, VT** January 2016 – Present

### Quality Assurance Manager, Champlain Game Studio

- Managed student team and tester sign up process which includes: database management, documentation review, customer service, and attendance recording
- Supervised and maintained lab equipment for student use
- Organized Champlain's [GameFest 2016](#) event participation

**[iD Tech Camps](#), Olin College of Engineering, Needham, MA** June 2016 – August 2016

### Instructor

- Mentored and provided leadership for groups of up to eight youth, ages 10-12, each week
- Planned and facilitated classroom activities and lessons on Java Programming
- Supervised outdoor recreational events and managed student projects