

Liam Giraldo

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Searching for customer service opportunities for the summer of 2024. Eager to work in, and foster a positive work environment, where communication is encouraged. Skills include customer service, and team communication.

Education

Cornell University · B.S. in Information Science

Ithaca, New York · Expected May 2026

Game Design and Information Systems concentrations

Skills

Computing

Computer Programming, Google Suite, Excel, Adobe Premiere

Soft Skills

Team communication, Leadership, Management, One-on-one communication

Work Skills

Reliability, Customer Service, Teaching, Facilitation

Experience

Mission Bit · Instructor Assistant

May 2024 - Present

- › Collaborating closely with course instructors to facilitate student activities, create a fun class culture, and ensure the learning objectives of the course are met.
- › Providing one on one student support with course content, projects, and other assignments.

Cornell Bowers CIS · Undergraduate Teaching Assistant

August 2023 - Present

Assisted and collaborated with colleagues on grading student assignments as well as provide insightful feedback on submitted work for the following courses:

- › Introductory Programming for the Web · Fall '23
- › Intermediate Programming and Web Design · Spring '24, Fall 24'

Cornell Student Campus Life · Front Desk Associate

March 2023 - May 2024

- › Checked out games and accessories to students for use within the university's esports gaming lounge.
- › Fostered a positive atmosphere for students to come together and engage in the world of esports.
- › Responsible for opening and closing of the lounge, and ensuring the lounge was kept clean and useable.

Cornell CALS · Peer Mentor

June 2023 - July 2023

- › Facilitated the seamless transition of 11 incoming undergraduate students to university life by offering comprehensive support, including connecting them with valuable campus resources, imparting effective study strategies, and providing reassurance throughout their transformative experiences.
- › Planned, led, and supervised engaging in person events tailored to the needs and interests of students.