

# What users had to say about Songkick.

## **Sweeeet – I love this!**

- “\*\*What makes Songkick shine – *tracking*... set it and forget it – SK does the tracking for you – it tells you!
- “Whoa, it’s scanning my Spotify library? This is sick!”
- “Having recommendations for concerts is helpful – I would like to discover new music on this app”
- “the immediate vibe I got is that these [concert cards] are songs... which I guess is a good conceptual model...”
- “Filter concerts – that’s exactly what I want...”

## **It’s okay, I guess.**

- [I would use this app] “once a month”, “every couple of weeks”, “about every month but it would increase with notifications!”
- “For me, Low effort is key – I need Concerts to be ‘set it and forget it’, ya know?”
  - “oh they have Live Reviews, that’s sick, I like this feature a lot... There definitely needs to be a star thing there... #1 issue is that there’s no summary”

## **Yikes, this is a red flag.**

- “I could see Scanning becoming a hassle if I have to do it repeatedly”
- “I can only search for artists? That’s not helpful because I’m looking for a location”
- “there’s so many artists... it’s kinda difficult for me... I wouldn’t even look through it bc it’s every artist I’ve ever listened to... if they had a better curation of who you’ve listened to, I may be surprised and there may be like more who I would consider... if they cut it down, I would be more open to more artists”
- “I don’t like how filtration, search, and location where it’s kinda like in multiple places... the fact that there were two different ways to do pretty much the same thing... going into concerts and filtering, vs. having it in your location and looking at your locations... I feel like that could be more streamlined...”

## **Are they *trying* to make my life harder??**

- “Dang that’s a lot of tracked artists, holy @#!%, is that every artist you’ve ever listened to?! Are they going to notify you every time one of these guys gets a new concert??”
- “I feel like the UI on the Concerts page is too busy, how do they even come up with the content on this page?”
- “I have no idea where these venues are [for the locations] – it doesn’t say the city, just the venue name!”