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Cover Letter

Dear HotDoc team,

I hope you're doing well! I'm excited to apply for the Customer Service Representative role that's just been posted. With over six years in customer service (and a bit of leadership experience along the way), I've honed my ability to tackle inquiries through phone, chat, and email while keeping the customer experience at the heart of everything I do.

HotDoc's focus on improving healthcare really resonates with me, and I'd love to be part of a team that's making a real impact. I'm comfortable juggling tasks, keeping calm in fast-paced environments, and most of all, I genuinely enjoy helping people out—whether it's answering their questions or resolving issues.

Thanks for considering me. I'm looking forward to the chance to chat more about how I can contribute to the awesome work HotDoc is doing!

Cheers,

Liam Moreland