

## Employee Assistance Program (EAP)

Via UnitedHealthcare: Calm Health, Talkspace

CareCounsel

**Well-being** 

Kaiser Permanente: Calm, Headspace Care, Class Pass

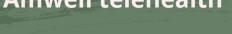
Via

RethinkCare

Wellthy

Optum Behavioral Health (liveandworkwell.com)

Amwell telehealth





Wellhub

# Agenda

# Well-being resources

- General
  - Employee Assistance Program
  - · AmWell Telehealth
  - Wellhub
  - RethinkCare
  - Wellthy
  - CareCounsel
- Medical insurance-specific
  - UnitedHealthcare
  - Kaiser Permanente
- General resources



# **Employee Assistance Program (EAP)**

### Available to all employees

- Free, confidential counseling services for employees, including household members
- Leverage up to 10 visits per concern, per year
- Enrollment in Oracle medical insurance not required
- +1.866.728.8413—available 24x7

#### Online educational resources

- www.liveandworkwell.com (browse as a guest using Oracle's company access code: 228485)
  - Articles, toolkits, webinars

## **Important:**

Mental health and substance use outpatient care beyond the free EAP visits are managed through your medical insurance plan (UnitedHealthcare, Kaiser Permanente, or external to Oracle



Leverage the Calm app at no cost through Optum Behavioral Health.

### **Oracle employee testimonial:**

"I am recovering from a heart attack and liver infection. Using EAP to speak to a counselor has been very helpful to me as I recover. I am getting great support – thanks!"



# **Amwell telehealth**

## Available to all employees

- Appointments with health providers via mobile device
  - Cost/co-payment determined by your elected medical plan
- Available providers and visit types include
  - General healthcare (available on-demand 24x7)
  - Nutrition consultations\*
  - Lactation Consultations\*
  - Therapy/Counseling\*

\* Appointment required



Create an Amwell account: <a href="https://www.oracle.amwell.com">www.oracle.amwell.com</a>

Enrollment code: ORACLE

Link medical insurance information to your account to find your payment information



# Wellhub

## Through Wellhub, you have access to

- Gyms, fitness centers, studios
- Fitness classes
- Virtual personal training
- Well-being apps

#### How it works:

Enroll | Activate | Select plan | Start using Wellhub!

- Visit gyms
- Schedule classes
- Consider virtual personal training
- Download well-being apps

Contact Wellhub: <a href="https://support.gympass.com/hc/en-us">https://support.gympass.com/hc/en-us</a>

**Starter Plan = free for Oracle employees** 



#### Find participating gyms near you:

- 1. Visit <a href="https://wellhub.com/en-us/search/">https://wellhub.com/en-us/search/</a>
  - ✓ Scroll down to the search map
  - ✓ Enter your city, address, or zip code to search for gyms, fitness centers and studios
- 2. Search directly within the app



# **RethinkCare**

## Available to all employees

Create your free account using enrollment code ORACLE

**RethinkCare** provides free parental success and professional resilience support services.

- Parental success resources help you understand, teach, and better communicate with your child, including those with developmental and/or learning challenges.
- Professional resilience resources help you learn how to improve focus, manage career stress, build emotional intelligence, and communicate more effectively.



## Available through RethinkCare:

- Comprehensive video library
- Webinars podcasts
- Teleconsultation/virtual coaching sessions
- Tips, articles, exercises
- Digital training



# Wellthy

## For employees with caregiving responsibilities

Personalized support to help you tackle the administrative and logistical tasks of caring for the ones you love, including yourself

## Find support for

- Special needs—advocacy, expertise, and partnership
- Aging—for aging family members experiencing various life changes
- Mental health—ongoing support for those struggling
- Financial hardship—support for families feeling financially strained
- Health conditions—handling a tough diagnosis or ongoing condition
- Childcare—guiding parents through childcare learning options



# Learn more about Wellthy

<u>Teen support</u> <u>Grief/end of life support</u>

Veteran support

- ✓ Assistance gaining access
  - ✓ Navigating coverage
- ✓ Finding emotional support



# **CareCounsel health advocacy**

Confidential, FREE resource supporting you and your family

### CareCounsel advocates can help you

- Better understand explanation of benefits statements
- Understand the appeals process for denied claims
- Assist with conferencing between you, healthcare provider, and insurance company
- Understand Medicare and all its complexities
- Understand your Oracle Benefits



CareCounsel

Monday – Friday

8:30am – 7pm CT

+1.877.519.6084, option #2



# Medical insurance specific resources— <u>UnitedHealthcare</u>

#### **Talkspace**

- Real-time, virtual face-to-face therapy sessions
- Option to leverage EAP sessions through TalkSpace

Copayment determined by medical insurance plan election

## Register online

- UHC Member ID number / Oracle Group number (found on your insurance card)
- Choose a provider at www.talkspace.com/connect
- Download app once registered

#### **Calm Health**

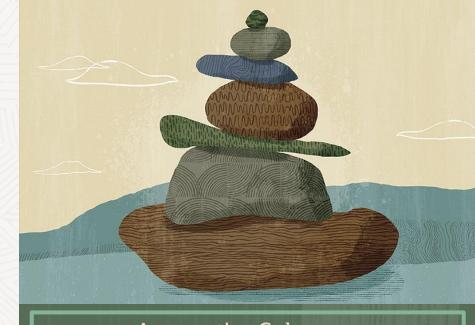
Get access to some of the Calm app's best content and more with Calm Health. Available at no cost.

#### **Use Calm Health for**

- Sleep stories
- Coping tools
- Guided meditations
- Personalized roadmap based on your goals

#### Ready to get started?

Visit
 <u>www.liveandworkwell.com</u>,
 and browse with Oracle's
 company access code 228485



Access the Calm app
Without an Oracle UnitedHealthcare
medical insurance plan

Visit <u>www.liveandworkwell.com</u>, and browse with Oracle's company access code 228485

Find information regarding Teledoc®,
Hinge Health and more in the
UnitedHealthcare Wellness services
guide



# Medical insurance specific resources— Kaiser Permanente

#### **Headspace Care**

- Text-based, 1-on-1 emotional support coaching
- Self-care activities for common well-being challenges
- Daily health trackers In-themoment coping tools
- Access this free app at kp.org/selfcareapps

#### Calm

- Guided meditation and mindfulness exercises
- 10-minute "Daily Calm" meditation available each day.
- Listen to a soothing "sleep story" or listen to music for focus, relaxation and sleep.
- Access this free app at <u>kp.org/selfcareapps</u> (not available to Kaiser Washington employees)

Access mental health and emotional support resources at <a href="https://www.my.kp.org/oracle">www.my.kp.org/oracle</a>
Select your region to find specific information



## **ClassPass**

- Members enjoy a special rate
- Access to 4,000+ FREE ondemand fitness classes, all from the comfort of home:
  - Cardio, dance, meditation, bootcamp, etc.
- Free trial, then 20% off livestream classes (50K / week)
- Access this free offer at kp.org/exercise



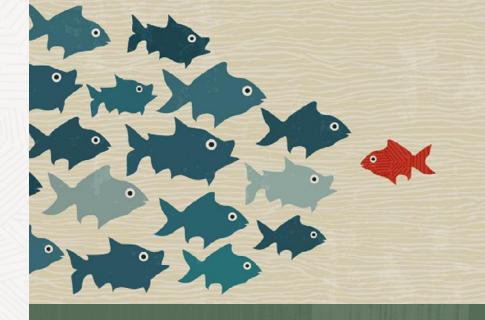
# Upcoming and on-demand well-being webinars

#### Dr. Sinha health talks—current on-demand replays

☐ Personalized nutrition | Stress & energy management

#### **Optum behavioral health—current on-demand replays**

- ☐ Creating a culture of kindness | Managing family relationships
- ☐ Making time for fitness | Eating healthy for less
- ☐ Positive parenting | Teaching kids accountability
- □ Dealing with grief & loss | Coping with traumatic events
- Money and mental health | Men's mental health
- ☐ Making the most of your work day
- How to simplify your life | How to slow down
- ☐ Maintaining balance in life | Preventing burnout
- ➤ View the 2025 schedule



Stanford wellness webinars ondemand and upcoming webinars found <u>HERE</u>

RethinkCare webinar schedule Wellhub webinar schedule

Other on-demand recordings posted on the <u>Oracle US Benefits Otube</u> <u>channel</u> | <u>Subscribe HERE</u>



Follow <u>#us-benefits</u> on Slack for short, simple messages related to your US Benefit programs and resources





# Thank you

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Contact US Benefits
Join #us-benefits on Slack!