

MobiScope: Pervasive Mobile Internet Traffic Monitoring Made Practical

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ABSTRACT

Characterizing Internet traffic naturally generated by mobile devices is an open problem because mobile devices and their OSes provide no built-in support to monitor network traffic. Therefore, researchers exploring the mobile traffic in the Internet either work on real network traces, but without the possibility to control the experiment, or on custom OSes requiring to root or jailbreak the devices, but with the difficulty to scale the experiment to a large number of various devices.

In this paper, we take an alternative approach: monitoring through indirection. Specifically, we exploit the fact that most mobile OSes support proxying via virtual private networks (VPNs). Sending mobile Internet traffic through a proxy server under our control enables us to monitor all flows regardless of device, OS, or access technology. We argue that our solution, *MobiScope*, has reasonable overheads and can be configured on existing phones without any OS modification. This makes *MobiScope* feasible for a large variety of experiments from a small scale controlled experiment to a large-scale experiment with a large variety of devices, OSes, and cellular providers.

We present the architecture of *MobiScope*, a software package running on a single machine that can monitor all mobile traffic, and that provides a convenient plugin infrastructure to analyze and modify the mobile traffic on-the-fly. In particular, we present a SSL bumping module that can decrypt and uncover most of the SSL traffic. Then, using *MobiScope* on both controlled experiments and a 7-month IRB-approved in-the-wild study with a small set of real users, we analyze key characteristics of iOS and we compare them with Android, such as the push notification services or the applications network footprint.

1. INTRODUCTION

Mobile systems consist of walled gardens inside gated communities, *i.e.*, locked-down operating systems running

on devices that interact over a closed and opaque mobile network. As a result, characterizing Internet traffic naturally generated by mobile devices remains an open problem. [TBD: Why do we care? variety of options available, different access technologies, data plans, new OSes, new versions of applications, decreasing quota]

The key challenge is that mobile devices and their OSes provide no built-in service for monitoring and reporting *all network traffic*. We strongly believe that a comprehensive network usage analysis must not be limited to specific mobile OSes, access technology, device manufacturer, installed applications, and user behavior. Previous works miss out on at least one of the above dimensions of mobile Internet traffic [?, ?, ?, ?], thus provides only partial views of network activity – compromising network coverage. In this work, we are the first to present an approach that compromises none of these, potentially enabling a large-scale deployment and comprehensive view of mobile Internet traffic across carriers, devices, applications versions, and access technologies.

This paper is the first to explore the opportunities for mobile traffic measurement through indirection. Specifically, we exploit the fact that most mobile OSes support proxying via virtual private networks (VPNs). By sending mobile Internet traffic through a proxy server under our control (an approach we call *MobiScope*), we can monitor all flows regardless of device, OS or access technology. Importantly, installing a VPN configuration requires neither a new app to be installed nor does it require special or new privileges, thus facilitating large-scale deployment on unmodified device OSes.

We report the results of a 7-month IRB-approved measurement study using this approach both in the lab environment and with human subjects in the wild. After demonstrating that our approach incurs reasonable overheads, we describe our measurement methodology and how we use *MobiScope* to measure the impact of device OS, apps and service provider on Internet traffic.

Our key contributions are as follows:

- We demonstrate the feasibility of proxy-based measurement for characterizing mobile Internet traffic for iOS and Android. *MobiScope* captures all Internet traffic generally with less than 10% power and packet overheads, and negligible additional latency. We will make the *MobiScope* software and configuration details open source and publicly available by the time of publication.
- A descriptive analysis of network traffic naturally generated by devices in the wild, across different access technologies. We find, for example, that mobile traffic volumes are approximately equally split across WiFi and cellular – highlighting the importance of capturing both interfaces. Further, we find that most traffic is either compressed, or encrypted, thus limiting the opportunities for additional traffic-volume optimization.
- We characterize the network traffic generated by mobile OSes, and how it varies when using different access technologies.
- A measurement study of app behavior (both popular and otherwise) from Android and iOS. We observe [TBD: values come here]. [TBD: say something about how we can directly observe differences in the network behavior of identical apps designed for different OSes.]
- An analysis of privacy leaks in the mobile environment. [TBD: Results based on Amy work].
- [TBD: Results from an on going IRB based study of 30 users. We use these results to compare our observations from existing studies. The key take home is that these measurements were did not require custom OSes, ISP support, or support from marketplaces, warranty voiding of devices.]

2. MOBISCOPE OVERVIEW

In this section, we present the *MobiScope* platform¹ whose goal is to monitor all the Internet traffic from and to mobile devices with the following constraints.

1. *OS agnostic*. We want to monitor traffic independently of the OS run by the monitored device. In particular, we do not want to develop OS specific applications, or to root or jailbreak the phone.
2. *ISP agnostic*. We want to monitor traffic without any support from ISPs and cellular providers.
3. *Access technology agnostic*. We want to monitor traffic whatever the access technology used by the mobile device (Wifi, GSM, CDMA, UMTS, LTE, etc.)
4. *Encryption agnostic*. We want to monitor traffic both in clear and encrypted.
5. *Flow modification*. We want to not only monitor, but also possibly modify data packets in order to experiment. This makes *MobiScope* both a passive monitoring and an experimental platform.

¹At the time of the camera ready version, we will make the *MobiScope* software publicly available.

6. *Single machine*. We want *MobiScope* to fit on a single machine to facilitate its installation and deployment.

In the following, we describe in detail the design of *MobiScope*, then we discuss the limitations of the platform.

2.1 MobiScope Design

In order to monitor all Internet traffic from and to mobile devices with the constraints we described, we designed the *MobiScope* platform on a VPN infrastructure. By instrumenting the VPN server that mobile devices are using, we can monitor all the Internet traffic going through the VPN tunnels. But, using a VPN infrastructure raises three important questions. i) How ubiquitous is the VPN technology on mobile devices? ii) How to monitor traffic on *MobiScope*? iii) How to modify traffic on *MobiScope*? We explore in the following these three key questions.

2.1.1 VPN Technology on Mobile Devices

The VPN technology is widely supported on the most popular mobile OSes. Indeed, Android, BlackBerry, Bada, and iOS all support VPNs, primarily to satisfy their enterprise clients that use VPNs to securely connect to their enterprise networks. Also, the VPN technology on mobile devices encapsulates all the data traffic—both Wi-Fi and cellular. Consequently, it is possible to reach our three first design goals: OS, ISP, and access technology agnostic.

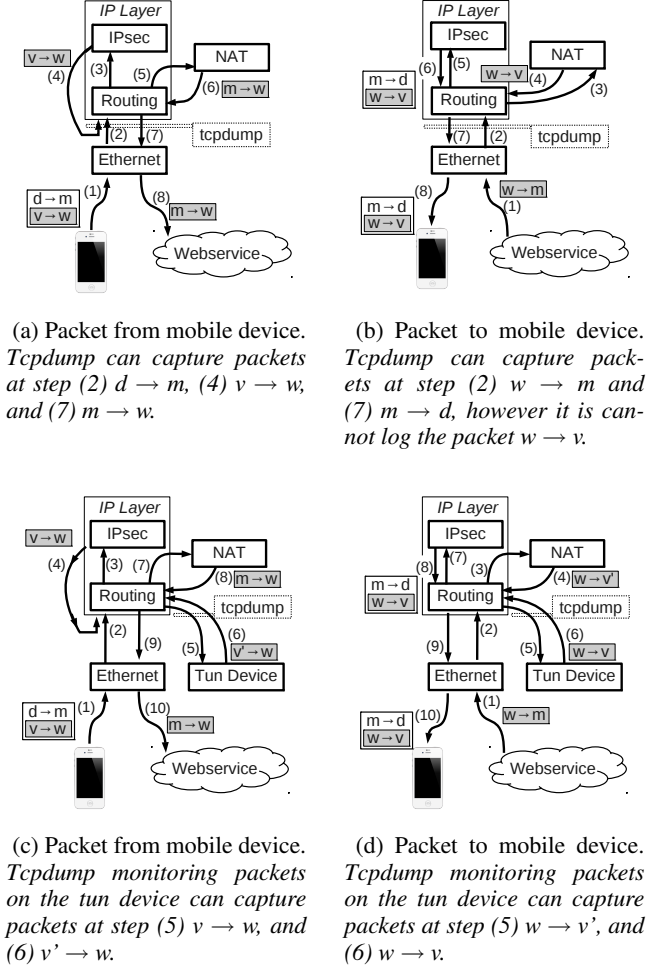
However, to capture all Internet traffic from and to a mobile device, a VPN must always be enabled. Currently, all iOS devices (version 3.0 and above) support a feature called *VPN On-Demand*. VPN On-Demand forces the iOS device to use VPN tunnels when connecting to a specified set of domains, and we configured it to be enabled for all Internet domains. Android version 4.2 and above support an *Always On VPN* connection that is always enabled for all data traffic, and Android version 4.0 and above provide an API that allows applications to manage VPN tunnels. We implemented an application that uses this API in order to provide the always on functionality for Android 4.0 and 4.1.

In addition, to facilitate the creation of certificates to configure the VPN tunnels between the mobile devices and the *MobiScope* platform, we created our own *MobiScope* root certificate that is used to sign all subsequent certificates issued to mobile devices that want to use the *MobiScope* platform.

In summary, the VPN technology is available out-of-the-box for the latest versions of the most popular mobile OSes. From the server side, that is on the *MobiScope* platform, we use *Strongswan* [12], an open source software used to manage VPN tunnels. Strongswan supports the required protocols and encryption algorithms required by iOS and Android, in particular IPsec for the encryption of IP datagrams, and IKEv1 and IKEv2 [?] for authentication and key negotiation.

2.1.2 Monitoring Traffic on MobiScope

Surprisingly, monitoring traffic on *MobiScope* is particularly involved. When we monitor traffic on *MobiScope*, we need to dump all traffic between the mobile devices and the Internet, and we need to associate the dumped traffic to the right mobile device and Web service. The former is easy using a *tcpdump* process, but the later is more complex. To explain this complexity, we first need to explain how packets are processed on *MobiScope*.



| Symbol | Description |
|-------------------|--|
| d | IP address of the mobile device assigned by its ISP. |
| m | IP address of the <i>MobiScope</i> server. |
| w | IP address of the server providing the Web service. |
| (i) | The i-th step of packet processing. |
| $a \rightarrow b$ | Packet with source IP a and destination IP b . |
| v | IP address of the mobile device in the VPN tunnel. |
| v' | Temporary IP address of the mobile device used to send the packet to the TUN device. |

Figure 1: Packet monitoring in the *MobiScope* box.

Figure 1 (a) shows the processing on *MobiScope* of packets sent from a mobile device to the Internet. At step (1), (2), and (3) the encrypted datagram (in gray) goes up the layers, this datagram is encapsulated in a regular IP datagram sent from the device (address d) to the *MobiScope* box (address

m). The IPsec layer decrypts at step (3) the datagram whose source IP address v is the private address of the mobile device in the VPN tunnel and the destination is the IP address w of the destination Web service. In order to send this datagram in the Internet, the NAT must convert in step (5) the private IP address v to the public IP address m of the *MobiScope* box. Then this packet is sent in the Internet. As the *tcpdump* process runs just above the Ethernet layer, it dumps packets at step (2), (4), and (7). In addition, we also dump the translation table between the public IP address d of the device and its private IP address v in the tunnel. To associate packets to a device and a Web service, we only need the packet captured at step (4) that associates the packet to the private address v of the device in the VPN tunnel and the Web service (address w), and the translation table that gives the mapping between the device in the VPN tunnel (address v) and the public IP address d of the mobile device.

However, in the reverse direction, when packets flows from the Internet to the mobile device, it is no more possible to associate a mobile device to the packets, see Figure 1 (b). Indeed, from the dumped packets at step (2) and (7), we know that a packet is sent by the Web service to the *MobiScope* box (step (2)), but then this packet is encapsulated at the IPsec layer, and the address resolution is performed by the NAT without any dump. So, when we see the datagram at step(7), we have no way to know which encrypted packet is encapsulated. We need to dump the packet at step (4), but we have no access to it. One way would be to run the NAT on a separate box, and to dump traffic from that box, but it would require two different boxes. Instead, we propose a solution that allows to dump the packet from w to v from a single box, which we describe in the following.

Our solution is to force the packets from w to v to make a loop on a TUN device, and to dump these packets at the TUN device, see Figure 1 (d). Indeed, when a packet is received from the Internet is goes up the layers up to the NAT at step (3). At that point, the NAT resolve the public address of the *MobiScope* box m to the address of the device in the VPN tunnel v . In the NAT all addresses in the VPN tunnel are class A private addresses using only 23 bits out of 24. The 24th bit has a specific role. By default it is set to 0, but we modified the NAT so that when it receives a packet that resolve to v , it changes it to v' that only differ from v by the 24th bit that is set to 1. The only one reason to make this conversation is to send all packets whose destination is v to the TUN device, by creating a specific forwarding rule that forwards all packet with a v' destination address (a class A private address with the 24th bit set to 1) to the TUN device, step (5). Then, we implement a process at the TUN device whose only one goal is to change the destination address from v' to v , and to sends back the packet to the IP layer, step (6). Then the packet follows the path of a regular packet in a VPN tunnel.

When a packet is received from the mobile device, we perform a similar process that is described in Figure 1 (c).

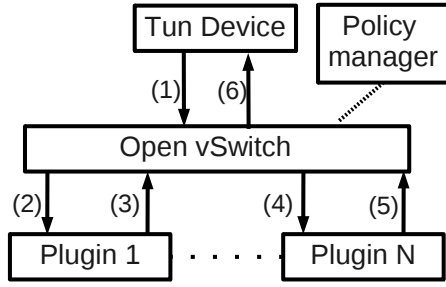


Figure 2: Plugin Infrastructure on *MobiScope*.

In summary, exploiting the notion of TUN device, we are now able to dump all Internet traffic from and to a mobile device connected to the *MobiScope* platform from a single machine, and to associate this traffic to corresponding mobile devices and Web services.

2.1.3 Modifying Traffic on *MobiScope*

We described in section 2.1.2, how we can monitor all Internet traffic on the *MobiScope* platform, using the notion of TUN device. In that section, we explain here how we can use this same notion of TUN device to build a powerful plugin infrastructure enabling any traffic modification.

Figure 2 shows the plugin infrastructure of *MobiScope*. When a packet is received at the TUN device, it is sent to an open vSwitch [3] process whose goal is to define in which order each plugin will receive packets. This order is configured by the policy manager. So packets flow through each plugin, being processed at each plugin.

Plugins can be used for many different purposes such as replaying traffic, testing reliability to data corruption or delays, or decrypting SSH traffic. In the following, we describe how easy it is to perform SSH traffic decryption using the *MobiScope* plugin infrastructure.

In order to perform SSH traffic decryption, we use a feature of the Squid proxy called SSL bumping[TBD: AR: give a reference]. This feature consists in performing a man-in-the-middle attack. When the mobile device connects to a Web service, the squid proxy impersonates the Web service using a forged certificate signed with the root certificate of the *MobiScope* platform (see Section 2.1.1). Then the squid proxy negotiate with the Web service a SSL session, impersonating a mobile device. Using the traffic dumped by the tcpdump process as shown in Figures 1 (c) and 1 (d), and using the private key generated by the squid proxy to communicate with the mobile device, we can decrypt all SSL traffic. We notice that when traffic is not encrypted using SSL, the squid proxy simply acts as a transparent proxy.

Impersonating a Web service using a root certificate that is not issued by a well known root authority might fail if the application on the mobile device only allows certificate is-

sued by well known authorities. Surprisingly, this is rarely the case. Whereas the Twitter application and the Firefox browser prevent SSL bumping by validating the root certificate, Google Chrome, Safari, the Facebook application, the Google+ application, the default mail clients, and advertisement services do not check the validity of the root certificate, thus the SSL bumping attack is possible. We will discuss further this issue in Section ??.

2.2 Limitations

Using *MobiScope* to monitor traffic from mobile devices leads to limitations that we discuss in the following. We discuss first the overheads due to the VPN on the monitoring: VPN establishment delay, data consumption overhead due to the VPN encapsulation, power consumption overhead on the mobile device. Then we discuss additional limitations such as the one due to the encryption of all the traffic between the mobile device and the *MobiScope* box, encryption preventing the access ISP to perform traffic modification and optimization.

2.2.1 VPN Establishment Delay

To establish a VPN tunnel, the mobile device and the *MobiScope* box must negotiate, which takes time. iOS devices use IKEv1 to establish VPN tunnels, whereas Android devices use the more recent and faster IKEv2.

We made a simple set of 50 VPN establishments on both iOS (on an iPhone 5 running iOS 6.1) and Android (on a Galaxy Nexus running Android 4.2), and for both Wi-Fi and cellular connections. For Android, we found maximum VPN establishment of 0.81 second on Wi-Fi and of 1.59 second on cellular. For iOS that uses the older IKEv1, the VPN establishment takes longer: we observe a maximum of 2 seconds on Wi-Fi and 2.18 seconds on cellular. In summary, for most long term traffic monitoring experiments, the VPN establishment delay is negligible.

2.2.2 Data Consumption Overhead

MobiScope uses IPsec for datagram encryption, thus there is an encapsulation overhead for each packet exchanged between the mobile device and the *MobiScope* box. To evaluate this overhead, we logged for 30 days and 25 mobile devices the size of all IPsec packets and of the encapsulated packet. We observe a maximum increase in the packet size due to the IPsec encapsulation of 12.8%. Within the scope of the traffic monitoring experiments performed with *MobiScope*, the impact of this overhead is negligible. However, in case of experiments with a limited cellular data plan, this overhead must be taken into account.

2.2.3 Power Consumption Overhead

To establish and maintain a VPN tunnel, the mobile devices need additional resources that translate into a larger battery drain during experiments. To evaluate this battery consumption due to the VPN, we used a power meter to measure the draw from a Galaxy Nexus running Android

4.2. We run 10 minutes experiments with and without the VPN enabled. For each experiment, we generated an intensive activity such as Web searches, map searches, Facebook interaction, e-mail and video streaming. We found that the VPN leads to a 10% power overhead.

We used a power meter on an Android device only because power measurements require physical access to the battery for a device, which is not feasible for iOS devices. For iOS devices we made simpler experiments consisting in draining a fully charged battery with a video streaming with a without the VPN enabled. We found also around a 10% power overhead.

In summary, the power overhead is low enough to run long experiments using mobile devices on *MobiScope*.

2.2.4 Additional Limitations

The design of *MobiScope* comes with a few additional limitations that we discuss in the following.

First, all traffic is proxied through a *MobiScope* box, thus the Web services will see the *MobiScope* box address as the end-point and not the mobile device. This might have an impact in case of Web service tailoring the answer according to the IP address of the mobile device (e.g., in case of localization). The biggest problem is when a Web service deny access to some geographic area, but this problem can be worked around by installing a *MobiScope* box on a local (to the Web service) machine.

Second, some ISPs block VPN traffic. In that case it is not possible to use the *MobiScope* platform from a mobile device connected to such an ISP. There are few ISPs blocking VPN traffic, and there is a strong incentive to enable VPN traffic in order to attract professional clients.

Third, *MobiScope* cannot be currently used on networks using IPv6 because IPv6 is not fully supported by mobile devices. Indeed, we observe that though iOS and Android support IPv6 they currently do not support IPv6 traffic through VPN tunnels.

Finally, because all the traffic between mobile devices and *MobiScope* is encrypted, we cannot observe any traffic modification (such as advertisement insertion [TBD: AR: give a reference]) or optimization (such as traffic compression [TBD: AR: give a reference]) made by ISPs. Indeed, ISPs that modify traffic must perform deep packet inspection, which is not possible when the traffic is encrypted. Whereas *MobiScope* can be used to explore specificities of ISPs, it has been primarily designed to explore specificities of mobile devices and access technology.

In summary, despite these limitations, we believe that *MobiScope* is a powerful and flexible platform to monitor the mobile Internet traffic.

[TBD: Should we use the tripwire experiment? Currently the description looks like a very small contribution, and it does not bring much to the discussion.]

3. DATASETS DESCRIPTION

Using *MobiScope*, we collected two different datasets that we use in the next sections to analyze key characteristics of iOS and to compare them with Android. In the following, we describe these two datasets, one dataset has been collected using controlled experiments, the other dataset has been collected using IRB-approved in-the-wild measurements during seven months on a small set of real users.

The collection of these two very different datasets shows the flexibility of *MobiScope* to perform a large variety of measurements on the traffic of mobile devices.

3.1 Controlled Experiments

We made all our controlled experiments using three devices: one Galaxy Nexus running Android 4.2, one Google Nexus running Android 4.0, and one iPhone 3GS running iOS 6. We start each set of controlled experiments with a factory reset. Then we connect to device to the *MobiScope* platform, we enable the SSL-Bumping plugin, and we start the experiment.

The first set of controlled experiments consist in manually testing the 100 most popular free Android apps in the *Google Play* store and [TBD:] iOS applications from the iOS App store [TBD: give a date]. For each application, we install it, enter user credentials for the account if it is relevant, play with it for [TBD:] minutes, and uninstall it. This experiment is a characterization of popular applications with real user interactions in a perfectly controlled environment.

The second set of controlled experiments consist in fully-automated experiments on the most popular 908 Android applications from a free, third-party Android market[TBD: which market, we must give the name]. We perform this test because Android devices can install *Third-party applications* that are not available on the *Google Play* store. So, it is important to characterize these applications that do not have to follow the Android market publication process[TBD: Is there different constraints on this free market]. To automate the experiment process we use the *adb* Android command shell to install each app, connect the device to the *MobiScope* platform, and start the app. Then we use *Monkey* [TBD: give a ref], an adb stress tool, to perform a series of 10,000 actions which includes random swipes, touches, and text entries. Finally, we use adb to uninstall the application and reboot the device to forcibly end any lingering connections. This second set of experiment is limited to Android devices because iOS does not provide an equivalent to adb to manage apps installation.

3.2 In The Wild Measurements

The controlled experiments described in Section 3.1 are important to characterize the behavior of applications in a controlled environment. However, it is also important to characterize the behavior of applications when used by real users during several months. For this reason, we performed an IRB-approved measurements during seven months, from October 20, 2012 to May 20, 2013 with a small set of real

users.

We deployed two *MobiScope* servers, one in the USA and one in France that were used by 26 devices: 10 iPhones, 4 iPads, 1 iPodTouch, and 11 Android phones. The Android devices in this dataset include the Nexus, Sony, Samsung, and Gsmart brands while the iPhone devices include one iPhone 3GS, four iPhone 5, and five iPhone 4S. These devices belong to 21 different users, volunteers for our IRB approved study. This dataset, called *mobWild*, consists of 218 days of data monitored on the *MobiScope* servers; the number of days for each user varies from 5 to 215 with a median of 35 days. We note that the SSL-Bumping plugin has been disabled for all experiments involving real users.

Capturing all of a subject’s Internet traffic raises significant privacy concerns. Our IRB-approved study entails informed consent from subjects who are interviewed in our lab, where the risks and benefits of our study are clearly explained. The incentive to use VPNs was a lottery of Amazon.com gift certificates. To protect the identity of information leaked in the data, we use public key cryptography to encrypt all the tcpdump outputs; the private key is maintained on separate secure servers and with access limited to approved researchers. Furthermore, users are free to delete their data and disable monitoring at any time. For privacy reasons, we will not make this data publicly available.

4. MOBILE TRAFFIC CLASSIFICATION

MobiScope offers a network perspective of the mobile Internet traffic. For a meaningful analysis of the traffic captured by *MobiScope*, we must be able to identify the access technology used by the devices, and the applications and Web-services responsible for each flow. In this section we describe the technique we used to identify the access technology and the applications and Web-services and show that *MobiScope* can be used to characterize the behavior of mobile applications.

4.1 Access Technology Classification

To quantify the impact of the access technology, Wi-Fi or cellular, we need to first identify the access technology used by the devices to connect to the Internet. We estimate the access technology with the AS description obtained by performing a *WHOIS* lookup on the IP address used by the mobile client. We use information from *whois.cmyru.com* and *utrace.de* *WHOIS* databases to manually classify the ASes as cellular or Wi-Fi. Based on this classification, the *mobWild* dataset consists of traffic from 54 distinct ASes, of which we classify 9 to be *cellular* ASes. During the measurement study, each device connected our *MobiScope* server from at most two distinct cellular ASes. In contrast, a median of 4 Wi-Fi ASes were observed per device and for one device we observed traffic from 25 different Wi-Fi ASes spread across 5 countries.

This classification technique fails when a device uses a Wi-Fi access-point that internally connects to the Internet

| IP Protocol | Service | Android | | iOS | |
|-------------|---------|---------|--------|--------|--------|
| | | Cell. | Wi-Fi | Cell. | Wi-Fi |
| TCP | HTTP | 35.386 | 68.686 | 52.109 | 75.506 |
| | SSL | 61.135 | 27.366 | 46.765 | 18.777 |
| | other | 2.346 | 3.290 | 0.256 | 1.818 |
| UDP | DNS | 0.682 | 0.496 | 0.545 | 0.305 |
| | other | 0.316 | 0.098 | 0.286 | 3.583 |
| Other | - | 0.135 | 0.064 | 0.039 | 0.011 |
| total | | 100.00 | 100.00 | 100.00 | 100.00 |

Table 1: Traffic volume (in percentage) of popular protocols and services on Android and iOS devices over cellular and Wi-Fi. *TCP flows are responsible for more than 90% of traffic volume. Traffic share of SSL over cellular networks is more than twice the traffic share of SSL over Wi-Fi.*

using cellular networks. Our technique wrongly classifies flows from such Wi-Fi connections as cellular; a Wi-Fi home gateway of one device in the *mobWild* dataset falls into this category.

4.2 Classification of Mobile Applications and Services

Mobile applications, and OS services and libraries available to these applications, rely on HTTP and SSL to exchange data [9, 7, 14]. For our analysis, we focus on identifying the applications, OS services, and other Web-services responsible for these HTTP and SSL flows.

We begin our identification process using the classification provided by Bro [10]. Bro uses the protocol field in the IP header to broadly classify the flows, and we use this classification to label flows as either TCP, UDP, or *other*. Bro further classifies TCP flows using well defined port numbers, and we use this classification to label flows as either HTTP, SSL (which includes HTTPS, IMAP, etc.) or *other* flows. Similarly, we use Bro to label UDP flows as either DNS or *other*. Indeed, in Table 1, we observe that more than 92% of the traffic in our *mobWild* dataset is either HTTP or SSL. We also observe that the share of HTTP volume over Wi-Fi and cellular are significantly different. This increase is a result of the reduced share of media traffic and the use of email and for social networking services that rely on SSL. **[TBD: where can we see this?]**

4.2.1 HTTP Traffic Classification

HTTP is used by Mobile applications to fetch data from Web-services. Indeed, the *Host* field in the HTTP header and the IP addresses to which the device contacts over HTTP can be used to identify the Web-services. However, such classification based on *Host* field and IP address shall hide the application used to contact the Web-service. For example, popular Web-services such as Facebook and Twitter can be accessed either through a web-browser or through dedicated mobile applications. To identify flows from their dedicated mobile applications, Web-services are known to rely on the *User-Agent* field. Indeed, *User-Agent* based clas-

| User-Agent |
|--|
| YahooMobileMail/1.0 (Android Mail; 1.4.6) (cre-spo;samsung;Nexus S;4.1.2/JZO54K) |
| AppleCoreMedia/1.0.0.10A523 (iPad; U; CPU OS 6.0.1 like Mac OS X; en-us) |
| Dalvik/1.6.0 (Linux; U; Android 4.2.2; Nexus 4 Build/JDQ39) |

Table 2: *User-Agent* strings. The first string contains the application identifier, the second hides the application and describes the OS service/library used, while the third does not contain any useful signature.

| OS | Store | # Apps | Generated HTTP Traffic | Correct User-Agent |
|---------|-------------|--------|------------------------|--------------------|
| iOS | App Store | 209 | 176 | 149 (84.6%) |
| Android | Google Play | 100 | 92 | 21 (22.8%) |
| Android | Third party | 908 | | |

Table 3: Classification of applications based on *User-Agent*. We observe that we were able to classify [TBD:] of iOS and [TBD:] of Android applications that generated traffic during our experiments.

sification has been used to isolate mobile traffic, however, rather than identifying individual applications, these studies limited their classification granularity to the category of the application [6, 14, 9]. We now use the results from our controlled experiments and the *mobWild* dataset to argue that the *User-Agent* can be used to identify flow from popular iOS and Android applications, for flows that do not contain a useful *User-Agent* we fall back to classifying using the *Host* field.

In our controlled experiments we observed a non-empty *User-Agent* string in more than [TBD: 99.7]% of the HTTP flows from iOS and [TBD: 90.9]%flows from Android. A *User-Agent* strings may contain an application identifier and other auxiliary information such as details of the OS, manufacturer, and compatibility with Web-browsers [1]. For example, the first *User-Agent* in Table 2 contains the information of the application, YahooMobileMail, while the second *User-Agent* hides the application and specifies the AppleCoreMedia service of iOS, and the third does not provide any useful information. We use a set of regular expressions to filter out the auxiliary information and further cluster these extracted tokens using the edit distance between the tokens².

We now use Table 3 to summarize the usefulness of *User-Agent* based classification for the traffic observed during our experiments. While testing 209 iOS applications we observed HTTP traffic from 176 applications; 149 of these were correctly identified based on the signatures in their *User-Agent*, which we verified by manual inspection. For the 27 applications which we failed to identify, we observed signatures for OS services and libraries, such as *applecoremedia*, *gamekit*, *geoservices*, etc. and signatures of third-party

²We plan to release this code along with *MobiScope* package.



Figure 3: *User-Agent* signatures in iOS and Android HTTP flows. The font weight represents the number of users for which a particular signature was observed.

libraries and services such as *Google Analytics* and *Adobe Air*. For example, while testing streaming media applications such as YouTube we observed a signature of *applecoremedia*.

While testing 100 Android applications we observed HTTP traffic from 92 applications; 21 of these were correctly identified based on the signatures in their *User-Agent*, which we verified by manual inspection. The rest of the traffic used *User-Agent* without any application signatures, or signatures of libraries such as *StageFright* and *Adsense for mobile*. However, the popular applications such as Facebook, Spotify, Twitter,

On using this technique on the *mobWild* dataset we were able to identify [TBD:] applications, which we summarize in Figure 3. The word cloud in Figure 3 contains the signatures we were able to extract from *User-Agent* field; the text size of the signature represents the number of users for which the signature was observed. Along with signatures of applications such as iTunes and YouTube, we also observe signatures of the *applecoremedia* and *stagefright* services that are responsible to download media content on iOS and Android devices respectively. Across the iOS and Android devices, we observe a total of [TBD: 1435] unique *User-Agent* strings that produce [TBD: 361] unique signatures which we cluster to [TBD:] different applications and services.

The use of OS services and media libraries to fetch media content resulted in the signature of AppleCoreMedia in more than 98.45% of the content downloaded from the YouTube servers (which we identify based on the *Host* field in the HTTP GET requests). Similarly, depending the Android version we observe either the signature for Stagefright[2] or no application or OS service signature for YouTube traffic to Android devices depending on the OS version. For flows that used AppleCoreMedia, we observed signatures for popular media services such as Netflix, YouTube, Vimeo, Pandora, etc. in the *Host* field in the majority traffic.

| Category | iOS | | Android | |
|-------------------|---------|---------|---------|---------|
| | Bytes | Flows | Bytes | Flows |
| Media (Popular) | 51.405 | 12.131 | 65.922 | 22.377 |
| Application | 33.987 | 80.758 | 31.353 | 77.498 |
| Ads and Analytics | [TBD:] | [TBD:] | [TBD:] | [TBD:] |
| Media (Other) | 14.572 | 5.914 | 2.712 | 0.044 |
| Other | 0.036 | 1.1963 | 0.013 | 0.081 |
| <i>total</i> | 100 | 100 | 100 | 100 |

Table 4: Classification of HTTP Traffic. A total of [TBD:] iOS and [TBD:] Android applications were responsible for 80% of iOS and 77% of Android HTTP flows.

| Service | iOS | | Android | |
|--------------|--------|--------|---------|--------|
| | Bytes | Flows | Bytes | Flows |
| HTTPS | 91.287 | 81.960 | 97.852 | 97.168 |
| Mail | 6.700 | 15.872 | 0.689 | 0.320 |
| Notification | 1.412 | 1.553 | 1.321 | 2.100 |
| Other | 0.601 | 0.615 | 0.138 | 0.412 |
| <i>total</i> | 100 | 100 | 100 | 100 |

Table 5: Classification of SSL Traffic based on port number. *HTTPs* is the most popular service that uses SSL in the mobWild dataset.

In Table 4, we observe that with a combination of *User-Agent* and *Host* field in HTTP headers, we were able to classify more than 98% of the traffic in terms of flows and bytes from iOS and Android devices. We observe that media from popular hosts contribute to more than 50% of the traffic volume from iOS and Android devices. Similarly, we were able to identify applications for more than 77% of flows from Android and iOS devices. However, we observe media (identified based on the *User-Agent*) served from CDNs and others hosts from which we could not identify the webservice from other fields in the HTTP header and the DNS responses before the HTTP flows to be 14.5% of the traffic volume for the iOS devices in our dataset.

4.2.2 Classification of SSL Traffic.

Unlike HTTP flows, SSL flows provide limited information that can be used to identify the applications. Our objective classifying SSL traffic was therefore focused towards identifying the Web-services responsible for the SSL flows. We now show how we used the port number, the SSL certificate with server name identification, and DNS queries to identify the source of SSL traffic.

Mobile devices use SSL for various services including mail, notifications, instant messaging, and web browsing. Services such as mail, instant messaging, and notifications are documented to use dedicated port numbers of their traffic³ On using port numbers, we observe in Table 5 that a majority of SSL traffic by volume and flows is HTTPS. We then focus our attention on indentifying the Web-services responsible for the HTTPs flows.

We first use the common name (CN) field of certificates

³We also use the AS for identifying the notification messages as detailed in Section ??.

| iOS | Android |
|------------------------|-----------------------------|
| imap.gmail.com | picasaweb.google.com |
| www.google.com | www.googleapis.com |
| sphotos-a.xx.fbcdn.net | android.clients.google.com |
| itunes.apple.com | clients4.google.com |
| m.google.com | fbcdn-photos-a.akamaihd.net |

Table 6: Popular hostnames for iOS and Android based on traffic volume.

to identify the servers that exchanged data using HTTPS. We observe that less than 25% of the HTTPS traffic from iOS and Android contains the fully qualified domain name (FQDN) in the subject of the certificate; the rest of the traffic either contains regular expressions such as *.google.com in the certificate or is a continuation of a previous SSL session. To further resolve the hostnames, we rely on *server name indication* used by SSL flows [5]. Servers that host multiple services use the *server name indication* to distinguish these services. For example, we observe a *server name indication* of *plus.google.com* and *s.youtube.com* in two flows that used a certificate with a CN *.google.com. However, we observe that by using either the certificate or the *server name* we were able to identify the name of the Web-service in less than [TBD: 40]% of iOS and Android HTTPS traffic.

For such flows we use DNS requests made by the mobile devices before starting the HTTPS flows, a technique similar to DN-Hunter [4]. DN-Hunter relies on the most recent FQDN that corresponds to the IP address, however in our controlled experiments we observe Android and iOS devices use the first entry in DNS response while resolving *hostnames*. We therefore use the latest DNS response that contains the IP address of the webservice in the first position of the DNS response. Indeed, for 97.8% of the Android and 83.4% of the iOS HTTPS traffic that we could not classify using other fields, we observe that the latest DNS response before the flow started contained the IP address of the webservice as the first entry in the DNS response⁴. Despite the potential usefulness of DNS responses, we give a high priority to the server-name and the certificates because we observed that for flows that contained the server name did not contain the same name in the DNS response for 9.2% of the iOS traffic and 5.6% of Android traffic.

In Table 6 we present the top5 hostnames that were responsible for 66% of iOS traffic and 54% of Android by volume. We observe that despite the hostname we cannot uniquely identify the application. For example, *www.googleapis.com* and *clients4.google.com* offer limited information on the application or web-service that is responsible for the content; one can only guess that these flows belong to some google service. However, hostname such as *fbcdn-photos-a.akamaihd.net* gives an indication that the traffic is due to facebook.

⁴The share of SSL traffic where the latest DNS response contains the IP address of the web-service in the first position is 97.4% for Android and 88.6% of iOS

| Service | iOS | | Android | |
|-----------------------|--------|----------|---------|--------|
| | Bytes | Flows | Bytes | Flows |
| Mail | 9.970 | 62.168 | 1.626 | 1.565 |
| Social Networking | 12.491 | 6.683 | 36.661 | 22.352 |
| Apple/Google Store | 5.457 | 3.463 | 0.044 | 0.036 |
| Instant Messages | 0.982 | 7.089 | 1.411 | 3.109 |
| Other Google Services | 58.665 | 13.32510 | 45.024 | 46.089 |
| <i>total</i> | 87.564 | 92.728 | 84.776 | 73.151 |

Table 7: Sample classification of SSL traffic based on names in certificate, server name identification, and DNS request.

In Table 7 we show how we grouped SSL traffic based on names identified using the SSL fields and DNS queries and port numbers. We observe that the iOS devices in our dataset generated a significant number of flows to email sites. Similarly, we were able to group 12.49% of iOS and 36.661% of Android traffic with social network services that includes *Google Plus*, *Facebook*, and *Twitter*. We speculate the increase in traffic share for Android devices is because Android devices offer services to backup photos on *Google Plus*. Similarly, we observe that 5.4% of the traffic from iOS devices was from Apple stores while we observe only 0.04% of traffic to the *Google Play* store. This low share is because google can use hosts matching the pattern *client*.google.com* to serve for different Web-services. We observed a similar behavior in our controlled experiments, and we group such traffic as *other google services*. Indeed, in Table 7 we observe that traffic from Google is the largest source of SSL traffic for iOS and Android devices in our dataset.

4.3 Case Study: Facebook Application in the Wild

In summary, we use *MobiScope* to perform controlled experiments and in the wild measurements to characterize mobile Internet traffic. We use Bro to analyze the data and build on the output of bro to further classify HTTP flows and SSL flows to identify the source of the traffic. We now present the results of our experiments and measurements study.

5. PRIVACY INVASIVE SERVICES

We now use pervasive nature of *MobiScope* to detail the privacy invasiveness of applications and Web-services. For our analysis we concentrated on the data sent from the mobile devices with a focus on the *what* data is sent, *to whom* is the data sent, and *how frequently* is data sent.

5.1 Personally Identifiable Information Leaks

For our experiments we created fake user accounts with fake contact information and fake Twitter and Facebook accounts. Our objective for was to detect if any personally identifiable information – email address, phone number, IMEI number – stored on the device is leaked across the network over HTTP or HTTPS. While we acknowledge that some of this information may be relevant for the application, we strongly believe that this information should never travel across

| Host | IMEI | Device ID | Ads & Analytics |
|---------------------------|------|-----------|-----------------|
| chartboost.com | ✓ | ✓ | ✓ |
| tapjoyads.com | ✓ | - | ✓ |
| getjar.com | ✓ | ✓ | - |
| pocketchange.com | ✓ | ✓ | - |
| iheart.com | ✓ | ✓ | - |
| aarki.net | ✓ | - | ✓ |
| zynga.com | ✓ | - | - |
| droidsecurity.appspot.com | ✓ | - | - |
| google.com | - | ✓ | - |
| flurry.com | - | ✓ | ✓ |
| groupon.com | - | ✓ | - |

Table 9: Top 10 hosts that receive the IMEI or Device ID over HTTPS. *Hosts are ordered by the number of flows that send the IMEI number, followed by the number of flows that send the device ID over HTTPS. Four of the top 10 hosts that receive this information are ads and analytics sites.*

the network in plaintext (HTTP), which we see violated in several cases.

In Table 8, we present the different personally identifiable information (PII) leaked for both Android and iPhone apps. We observe that the IMEI, a unique identifier tied to a phone, is the one of the most commonly leaked PII for Android applications. Although IMEI is not private, it can be used to track and correlate a user’s behavior across the Web-services. Similarly, we observe that Android application tend to leak the Android ID, a unique identifier tied to an Android device. In Table 8, we also observe that other information like contacts, email, and passwords were leaked in the clear. The email address, the address used to sign up for the services, was leaked in the clear by 13 iOS and 3 Android applications from our set of popular applications.

During our experiments we observed that PII information was also sent over HTTPs. However, because applications requests for email and other information for authentication, we focus our attention on the IMEI number and the device ID. In Table 9, we present the top 10 sites, based on the number of flows that sent the IMEI over HTTPS. We observe that four of the top 10 hosts that receive this information are ads and analytics sites. Furthermore, of the 77 sites that received either the IMEI or Device ID in the clear or over HTTPS, we observe that 35 sites were ads and analytics sites, the rest of the sites correspond to other Web-services contacted by the application. This is a serious concern because it corresponds to misuse of the permissions a user has given to the app.

In summary, we use our controlled experiments to identify PII leaks to highlight the usefulness of *MobiScope* in analyzing mobile traffic, analysis that previously required warranty voiding the devices.

5.2 PII in the Wild

In Figure 4 we present a *word cloud* of the applications that send the location information of the devices in the *mob-Wild* dataset in the clear. We observe that a bus service application, *One Bus Away*, the application that manages the iOS homescreen, *springboard*, and weather applications,

| Store | Platform | # Apps | Email | Location | Name | Password | Device ID | Contacts | IMEI |
|-------------|----------|--------|-----------|-----------|----------|----------|------------|----------|-----------|
| App Store | iPhone | 209 | 13 (6.2%) | 20 (9.5%) | 4 (1.9%) | 0 (0%) | 16 (7.6%) | 0 (0%) | 0 (0%) |
| Google Play | Android | 100 | 3 (3%) | 10 (10%) | 2 (2%) | 1 (1%) | 21 (21%) | 0 (0%) | 13 (13%) |
| Third Party | Android | 908 | 1 (0.1%) | 32 (3.5%) | 2 (0.2%) | 0 (0%) | 95 (10.4%) | 4 (0.4%) | 48 (5.3%) |

Table 8: Summary of personally identifiable information leaked in plaintext (HTTP) by Android and iPhone applications. *The popular iOS applications tend to leak the location information in the clear while Android applications leak the IMEI number and Android ID in the clear.*

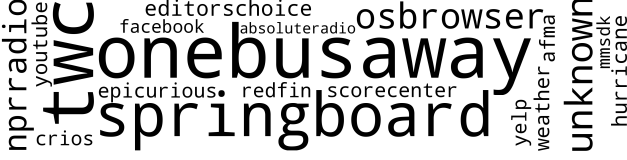


Figure 4: Applications that send the location information in the clear. *The font size represent the number of flows that sent the location information in the clear.*

twc, *weather*, and *hurricane* were responsible for more 78% of the flows that sent the location information in the clear. On further analysis, we observe that 4% of the flows sent the location information to ads and analytics sites; more than 80% of *ad-flows* leaking location information did not include the an application signature in the user-agent field, the rest of the flows were from apps including, browsers, facebook, and angry birds.

Along with the location, we also observed that the device ID and IMEI number are leaked in the clear in the *mobWild* dataset. Based on our classification methodology we observe that the IMEI number and device ID was leaked primarily through the Web-browser; we did not observe any application signature in non-browser flows in the *mobWild* dataset that leaked the IMEI number or the device ID in the clear. As in the case of controlled experiments, ads and analytics sites were the most popular destination for the IMEI number leaks. Among the 16 sites that sent the IMEI number in the clear, only 10 sites were ads and analytics sites; the rest of the sites included sites for games, news, and manufacturer updates.

We now focus our attention on the extent to which devices in the *mobWild* dataset contact ads and analytics (A&A) sites, an activity that is receiving considerable attention [11, 8, 13]. Using our classification based on the *Host*, we observe that the ads and analytics traffic was responsible for up to 6% of the traffic by volume per device, an observation in line to the one made by Vallina-Rodriguez *et al.* [13]. Rather than focusing on the traffic volume we focus on the extent to which these sites are able to track the users in the dataset and the applications that facilitate this tracking.

In Table 10 we present the number of A&A sites ordered according to the number of devices that contacted them. We observe that all the devices in the *mobWild* dataset contacted doubleclick.com, an ad site, and google-analytics.com, a tracking site. Furthermore, we observe that 66.12% of the volume

| Tracker | Number of devices tracked | | |
|-----------------------|---------------------------|-------------------|-------------------|
| | Total | iOS | Android |
| doubleclick.net | 26 (<i>all</i>) | 15 (<i>all</i>) | 11 (<i>all</i>) |
| google-analytics.com | 26 (<i>all</i>) | 15 (<i>all</i>) | 11 (<i>all</i>) |
| googlesyndication.com | 22 | 12 | 10 |
| admob.com | 21 | 11 | 10 |
| scorecardresearch.com | 21 | 11 | 10 |

Table 10: The top 5 ads and analytics sites that were contacted by the devices in our dataset. *The sites, doubleclick.net and google-analytics.com, were contacted by all the 26 devices in mobWild.*

of ad traffic in the *mobWild* dataset was from the browsers, 6.46% of the traffic contained a blank user-agent field, and 4.8% of the traffic contained a signature of *Google-Analytics*⁵. The rest of the traffic contained signatures of other applications such as Facebook, Pandora, and YouTube.

6. MISC

7. RELATED WORK

Placeholder

8. CONCLUSION

Placeholder

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⁵This signature was observed even in the flows for users that did not have the Google Analytics application installed on the device.

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