

<b>8. Error items</b>
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Item	No.	Notes	Error resolution
Error_NoError	0	There is no error.	-
Error_Something	1	There are some errors.	Power OFF/ON
Error_DeviceNotFound	100	Printer is not found.	Connect USBcable Power ON
Error_Busy	101	Printer does not respond.	Power OFF/ON
Error_Printing_Busy	102	Printing(can not transfer data)*1	Complete printing
Error_PortBusy	104	Can't open the USB port.	USBcommunication end
Error_PrinterBusy	106	Can't set command	Cancel the error
Error_FuncParamError	201	Illegal argument of DLL function	Set the right argument
Error_MemAllocError	202	Failed to allocate memory to DLL	Allocate enough memory
Error_Timeout	203	Timeout error for SearchPrinters function	USBcommunication end
Error_InvalidParam	1000	Invalid parameter.	Set the appropriate parameter
Error_SheetEnd	1001	There is no ink seat.	Change the media
Error_PaperEnd	1002	There is no sheet.	Change the media
Error_PaperJam	1003	Generation of a paper jam.	Reload paper again
Error_SheetJam	1004	Generation of an ink ribbon jam.	Reload paper and ink ribbon again
Error_PaperSheetIllegal	1006	The combination of paper and ribbon is wrong.	Change the media
Error_PaperSizeIllegal	1008	The paper is not standard size.	Change the media
Error_HeatError	1011	The high temperature malfunction occurs. *2	Cooling completion
Error_DoorOpen	1013	The printer door is open.	Close Unit
Error_UnusableSheet	1014	The ink ribbon is not standard.	Change the media
Error_SheetCasetIllegal	1015	It is shown that the ink ribbon information is undetectable.	Reload ink ribbon Change the media
Error_PaperRemain	1016	The paper end is detected.	Change the media
Error_SheetRemain	1017	There is not a remains of ink sheet.	Change the media
Error_NotSupported	1018	Invalid function.	Set a valid function
Error_MechaError	1103	Mechanical error.	Reload paper again Power OFF/ON
Error_PrintingTurnOff	1106	Power-off was detected while printing.	Power OFF/ON
Error_PrinterError	1109	Printer error.	Power OFF/ON
Error_NoScrapBox	1111	There is no scrap box.	Set ScrapBox
Error_PrintingDoorOpen	1112	Door open while printing	Reload media and close unit
Error_SheetError	1113	Ink Sheet error	Reload paper
Error_SheetCountError	1114	Ink Sheet count error*3	Reload Ink Ribbon Change the media

\*1: Return value of EKSendImagePrint functions. The other functions do not return Error\_Printing\_Busy.

\*2: Return value during pre-heat and cooling.

\*3: Return value of EKSendImagePrint function when the ink ribbon remaining is zero or minus.