

HUAWEI Y511

Software Upgrade Guideline

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Upgrade instruction

1.1 About software version

This is software version for Y511 product, please operate after read the upgrade guideline carefully.

(1) Software requirement

- a. Before upgrade, please guarantee the version you use is Huawei official version, or else it may upgrade failed or cause unknown problem.
- b. Don't try to upgrade software of other country or customization, or else it may upgrade failed or cause unknown problem.

(2) Hardware requirement

This the software suits to Y511 product, it can only use for Y511 product , and it may cause can't power on if you use this software on other product.

Any problem cause by user don't follow the instructions, Huawei will not provide in warranty service .

1.2 About Upgrade Preparation

Back up your personal data before upgrade, the upgrade process will wipe all user data.

To make sure that the power of the battery is enough to run the upgrade process. Maybe you can connect the handset with the charger or the USB data cable to provide power.

2 Version introduction

2.1 The following versions can be upgraded.

Versions can be upgraded
All released versions

2.2 New edition`s change

2.3 Upgrade prerequisite

The Y511 handset software should be updated with the MICRO SD card.

2.4 Upgrade files

	File Name
Main package	update.zip
Update tools	SD card

3 Upgrade preparation

3.1 Check current upgrade environment

Make sure that the MICRO SD card is available and can be read and write.

3.2 Get and check the software package

1. According to the chapter 2.4, check the software package date and the file size.
2. Set one root file named "dload" in SD card, copy the "update.zip" into dload file.

Attention:

update.zip path in SD card :File manager/sdcard/dload/update.zip

Upgrade introduction

There are two methods to upgrade: normal upgrade and force upgrade.

Normal upgrade needs to start the handset and enter the Setting module. Force upgrade is often used when the handset can't boot up or can't enter the idle screen.

If need force upgrade mode, please pull out the battery and reset.

4 Upgrade operations

4.1 Force upgrade

Step 1. A MICRO SD card of enough space can be used should be available. The

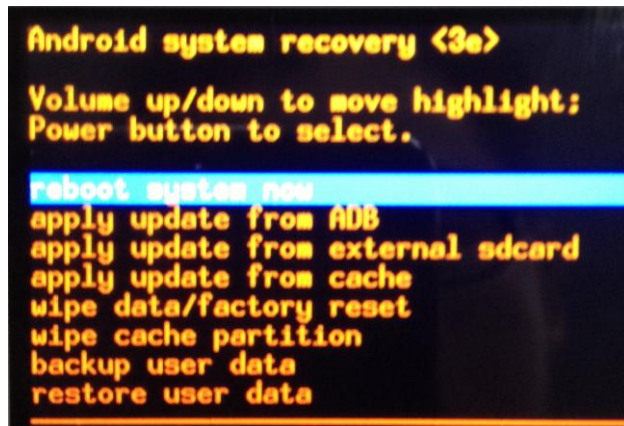
MICRO SD card made by Sandisk, Kingstone, or Kingmax is recommended.

Step 2. Format the MICRO SD card (This operation is optional).

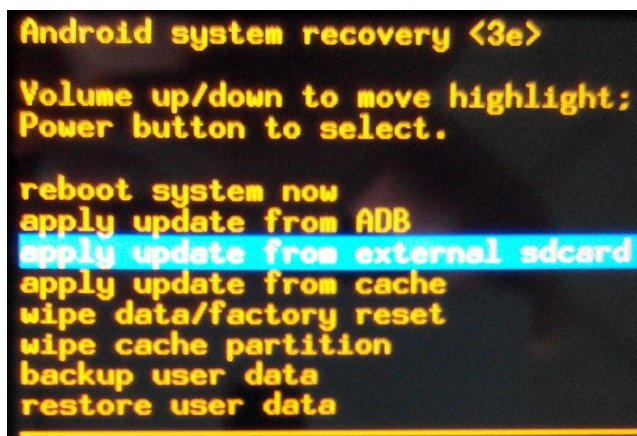
Step 3. Copy the “update.zip” into dload file.

Step 4. Make sure your handset is power off. Insert the MICRO SD card into the handset.

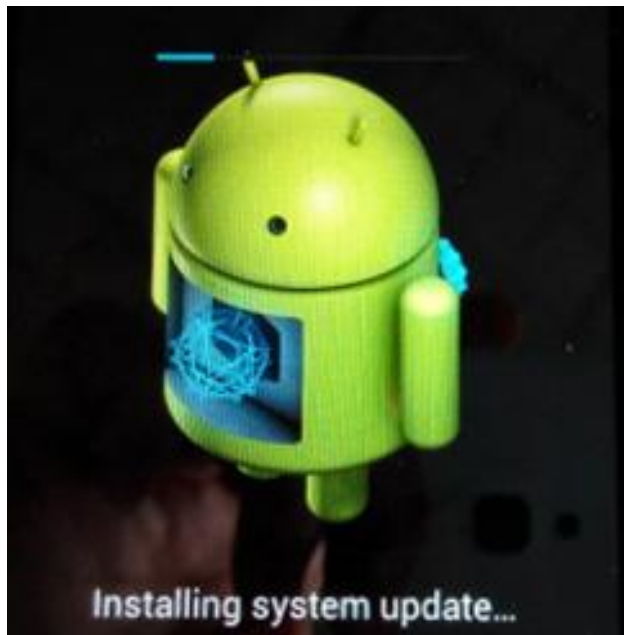
Pressing the **POWER** key for 1~2 seconds firstly, then press **VOLUME DOWN** key and **UP** key at the same time, enter the Software Upgrade Mode.



Step 5. Set the dictate to “apply update from external sdcard”



Step 6. Then press the **POWER** key to startup firmware upgrade.



Step 7. The progress bar stop, the phone will restart, if not you need to remove the battery manually.

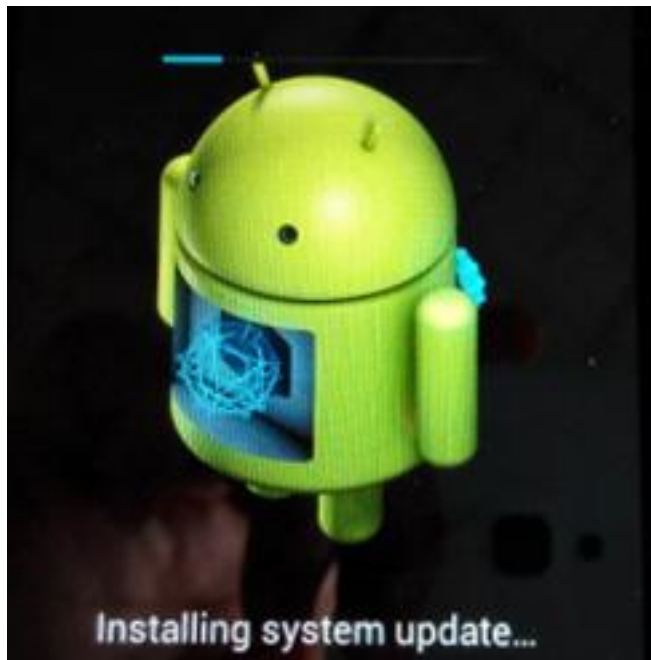
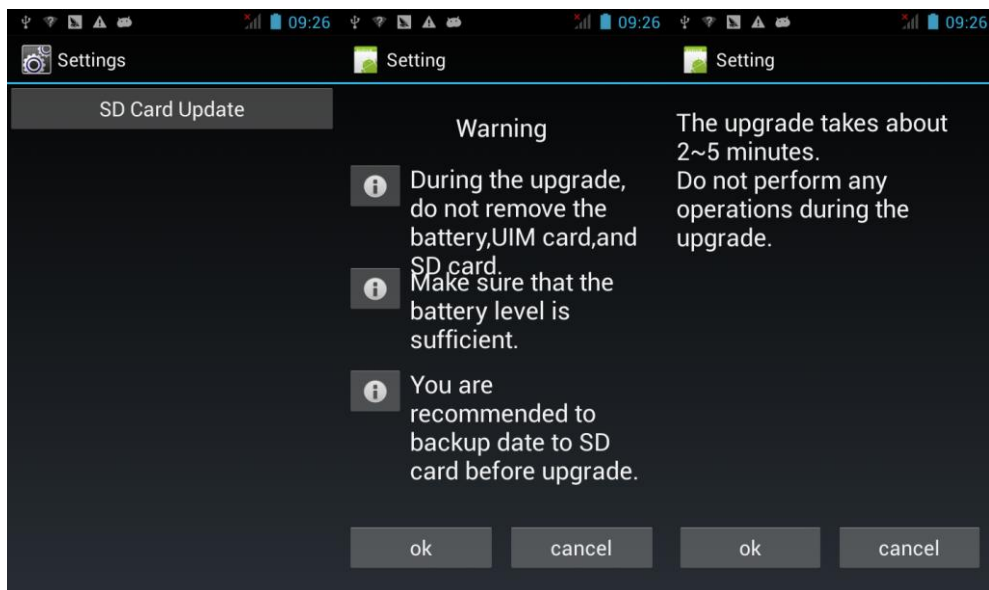
4.2 Normal upgrade

Step 1. A MICRO SD card of enough space can be used should be available. The MICRO SD card made by Sandisk, Kingstone, or Kingmax is recommended.

Step 2. Format the MICRO SD card (This operation is optional).

Step 3. Copy the “update.zip” into dload file.

Step 4. Insert the MICRO SD card into the handset and power on. After entering the home screen, press menu key to choose **Settings->Storage->Software Upgrade->SD card Update->Confirm->** to start the upgrade. Reference to the following pictures



Step 5. When the progress bar stop, the phone will restart, if not you need to remove the battery manually.

5 Upgrade validate

Power on phone, check the menu and memory, all should be reset.

6 Upgrade Failed checklist

1. Normal mode: Make sure the file copy into SD card is right,such as format and integrity.
2. Force mode: Make sure the power key/volume key function is OK.
3. Make sure the battery charge is enough for upgrading

If you it still can't solve the problem, Please send your phone to nearest service center.