

# Loryn Lestz

e. | lestzl@uw.edu

## Summary of Qualifications

- Experienced with UW Microforms and Newspaper resources and related technologies
- Proficient with HTML and CSS
- Self-motivated worker with 3+ years management experience

## Education

- University of Washington – MLIS candidate June 2014
- University of Washington – B.A. in Drama June 2009
  - Graduated Cum Laude
  - Annual Dean's List 2008-2009

## Relevant Projects

UNIVERSITY OF WASHINGTON, INFORMATION SCHOOL, Seattle, WA Sept 2012 – Dec 2012

*"Love, Hate, and eBooks: the Challenges and Possibilities of an Emerging Technology"*

eBook presented as culminating experience for research methods course

- With a team of four, conducted research on barriers to eBook adoption using qualitative research methods.
- Successfully utilized open source tools, Ruby, HTML and CSS to design and develop a multimedia EPUB3 eBook to present the team's findings

## Work Experience

UNIVERSITY OF WASHINGTON, SUZZALLO-ALLEN LIBRARIES | SEATTLE, WA Sept 2012-Present

*Student Assistant, Microforms and Newspapers Department*

- Developed new method for maintenance of my section of newspaper and microfilm resources.
- Performed reference and non-reference services, including assisting patrons in using microform readers and scanners

SAMMAMISH SYMPHONY ORCHESTRA | SAMMAMISH, WA

May 2012-Present

*Head Music Librarian*

- Created workflow to streamline music inventory and distribution process.
- Distributed and collected music for each orchestra concert.

BARNES AND NOBLE INC. | BELLEVUE, WA

May 2010 – Sept 2012

#### *Merchandise Manager*

- Successfully recognized areas of growth and opportunity within my departments and provided solutions to optimize those areas.
- Coached staff in providing excellent customer service and skillfully resolved complex customer service situations as needed.

TEAVANA CORP. | BELLEVUE, WA

May 2006- May 2010

*General Manager 2009-2010*

*Assistant General Manager 2008-2009*

*Keyholder 2006-2008*

*Team Member 2006*

- Consistently met or exceeded both personal and store monthly sales goals.
- Developed a staff of up to fourteen employees to grow within the company.

#### *Skills & Training*

- Proficient in MS Office applications including Word, Excel, and PowerPoint
- Desktop publishing using OS X Pages and MS Publisher
- Website design using HTML/CSS , jQuery, and Cacao
- Windows and Web application development using VB 2010
- Management Training - Teavana Corporation, Atlanta, GA 2008
- Participated in Patrick Lencioni's Five Dysfunctions of a Team Model

#### *Activities & Interests*

- Cello section member, Sammamish Symphony Orchestra, Sammamish, WA 2006 - present
- Assistant Instructor, Eastside Stomp Vintage Jazz Dance, Kirkland, WA 2009 - 2012
- Volunteer Staff, Herräng Dance Camp, Herräng, Sweden, July 2011 & 2012