## Quizlet Day 13 顧客服務

an arms/weapons /a fuel/storage /a bus/

service \_\_\_

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ı. <b>affair</b>	(n.) a situation or subject that is being dealt with or considered She organizes her financials very efficiently. He's always meddling in (= trying to influence) other people'ss.	12. deputy	(n.) a person who is given the power to do something instead of another person, or the person whose rank is immediately below that of the leader of an organization I'm acting as while the boss is away.
<ol> <li>aggression</li> <li>bare</li> </ol>	(n.) spoken or physical behavior that is threatening or involves harm to someone or something  Some types of dog are bred for  (adj.) without any clothes or not covered by	13. distress	<ul> <li>(n.) a feeling of extreme worry, sadness, or pain</li> <li>(v.) to make someone feel very upset or worried</li> <li>She claimed that the way she had been treated at work had caused her extreme emotional and psychological</li> <li>I hope I haven'ted you with all these</li> </ul>
	anything (adj.) only the most basic or important Don't walk around outside in your feet There isn't much time, so I'll just give you the facts/details.	14. factually	personal questions.  (adv.) in a way that relates to facts and whether they are true or not  If your article is not correct, we will have no choice but to sue you.
4. blemish	<ul><li>(n.) a mark or fault that spoils the appearance of someone or something</li><li>(n.) a fault in a person's character</li><li>Makeup can cover up your skines.</li></ul>	15. <b>faulty</b>	(adj.) A machine or device is not perfectly made or does not work correctly wiring/brakes His arguments were based on reasoning.
	Is any politician's record without on this issue?	16. fleetingly	(adv.) in a way that lasts only a short time I glimpsed her through the window.
5. <b>button up</b>	to fasten something, usually a piece of clothing, using buttons: your coat, it's cold outside.	17. graciously	(adv.) politely and pleasantly She accepted the flowers that were presented to her.
6. <b>censure</b>	<ul><li>(n.) strong criticism or disapproval</li><li>(v.) to criticize someone officially</li><li>His dishonest behavior came under severe</li><li>——.</li></ul>	18. handheld	(adj.) A object has been designed so that it can be held and used easily with one or two hands a computer/device/phone
	Ministers wereed for their lack of decisiveness during the crisis.	19. intercept	(v.) to stop and catch something or someone
7. ceremonial	(adj.) formal acts, often fixed and traditional, performed on important social or religious occasions  The men were dressed in black robes.		before that thing or person is able to reach a particular place  Policeed a boat carrying over a million packs of cigarettes into the country illegally.  The ball wased by Grady.
8. claims department	<ul><li>(n.) the place assists the policyholder in the event of a loss</li><li>A is the section of an insurance company that manages the settling of claims.</li></ul>	20. a loaf of	bread that is shaped and baked in a single piece and can be sliced for eating I baked brown bread.
9. compelling	(adj.) If a reason, argument, etc. is, it makes you believe it or accept it because it is so strong (adj.) very exciting and interesting and making you want to watch or listen evidence I found the whole film very	21. <b>nourish</b>	(v.) to provide people or living things with food in order to make them grow and keep them healthy (v.) If you a feeling, belief, or plan, you think about it a lot and encourage it Children need plenty of good fresh food to them. Lisa has longed the hope of becoming a
10. cut back	to spend less, do less, or use less of something:  The government has announced plans to on defense spending by 10 percent next year.	22. pharmacist	famous writer.  (n.) a person who is trained to prepare and give out medicines in a hospital or shop Rachel is studying to be a
11. depot	(n.) a building where supplies or vehicles, especially buses, are kept		ractice is studying to be a

23. <b>prepaid</b>	(adj.) paid for earlier  Admission tickets are \$20, \$25 at the door.  Use a phone card if you're someone who rarely makes long-distance calls.
24. <b>retrospective</b>	(n.) a show of the work an artist has done in their life so far (adj.) relating to or thinking about the past a Hockney of work a album of solo Freddie Mercury tracks
25. slip one's mind	to be forgotten I forgot I'd arranged to meet Richard last night - it completelyed
26. soak up	If a dry material or substances _ a liquid, it absorbs the liquid through its surface.  I tried to most of the spilled milk with a dishcloth.
27. sparsely	(adv.) with only a small number or amount of people or things  The event was attended.
28. swiftly	(adv.) quickly or immediately  Walking, he was at the office within minutes.
29. testimonial	(n.) a formal written description of someone's character and qualities given by a previous employer We have received a glowing from her former employer.
30. <b>unwavering</b>	(adj.) never moving or looking away from something (adj.) never changing or becoming weaker She met his stare. Her belief in the project has been
31. wardrobe	(n.) a tall cupboard in which you hang your clothes  She was showing me her new built-in/fitteds.