

PLANIFICACIÓN Y GESTIÓN DE PROYECTOS

Tarea del bloque III. Listar una oferta de trabajo (cualquier país) en la que soliciten certificación ITIL, otra con TMN - Telecommunication Managing Networks (Vale con que pidan el perfil, quizás no aparezcan certificaciones), y otra con FCAPS.

Oferta de trabajo ITIL

[Formador ITIL en Madrid.](#)

FORMADOR/A ITIL

Dopp Consultores.

- Madrid, Madrid (España)
- Publicada el 13 de dic
- Salario no disponible
- Experiencia mínima: más de 5 años
- Tipo de contrato: autónomo, jornada completa

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Requisitos

Estudios mínimos
Formación Profesional Grado Superior

Experiencia mínima
Más de 5 años

Imprescindible residente en
Provincia Puesto Vacante

Conocimientos necesarios

ITIL Formación

Requisitos mínimos
Debe contar, al menos, con:

- Título de Técnico/a Superior o equivalente. Valorable en Informática.
- **Certificación ITIL**
- Experiencia en formación presencial de 800 horas en los últimos 4 años y 200 horas relacionadas con la materia a impartir. La materia es ITIL v4 FOUNDATION.
- Alta competencia digital.

Descripción

Buscamos profesional temporal o autónomo para la impartición de formación en

Comparte esta oferta

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Oferta de trabajo con un perfil TMN

[Network Engineer II - Telecom](#)

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Job Description

Network Engineer II - Telecom - (19014148)

Description

(Telecom) Network Engineer II

The Network Engineer II provides technical expertise for the successful design and implementation to support strategies to meet the business needs of the System. Designs and plans the implementation, optimization and operation of the telephony systems at remote and core locations and investigates methods to improve efficiencies.

WHAT IS EXPECTED (ESSENTIAL FUNCTIONS)

Works with management to determine Telecom business needs and implements effective enterprise-wide network strategies.

Coordinates with vendors/departments to procure hardware, software and services and obtain their assistance to achieve timely completion of projects.

Manages the Telecommunications network to ensure effective use of the installed technology. Investigates and resolves problems, inefficiencies and enhances network performance.

Provides strategic planning and technical support to determine the Telecom business needs throughout the company.

Evaluates, tests, recommends, and implements specific solutions.

Creates and maintains documentation and performance growth and planning needs. Plans, manages and provides leadership on project teams, including the identification of the project scope and objectives and managing the process for timely project completion.

Researches new technologies to improve efficiencies with technology. Performs business case studies to justify the need for technology. Provides ongoing information to management, peers and customers regarding enhancements and innovations. Designs, engineers and manages complex system related communication and routing protocols.

May direct the activities of other technical staff, providing training as needed.

KNOWLEDGE, SKILLS AND ABILITIES

Project management, analysis, processing skills preferred

Excellent communication skills, both orally and written

Strong analytical abilities, customer service experience

Strong technical aptitude and troubleshooting skills

MS Office Advanced skill set

MINIMUM REQUIREMENTS ADDENDUM

License and Certifications:

Cisco CCNA certification preferred, Cisco Call manager knowledge/experience preferred

Telecommunications:

Platform specific database and administration advanced certifications for gateway, contact center, messaging and voice portal solutions.

Oferta de trabajo FCAPS

[Senior Software Engineer](#)

Sr. Software Engineer

Visa ★★★★★ 883 evaluaciones - Ashburn, VA

Continuar para postular

Qualifications

Minimum Qualifications

- Masters in computer Science with 2 or more years of experience or Bachelor Degree in Computer Science with 3 or more years of experience
- Proficiency in one or more programming language or technology including, but not limited, to Java, JavaScript, Python, Powershell and Angular JS.
- ITSM Process experience (e.g. Change Management, Incident Management etc.)
- Good working knowledge with Databases (e.g. MSSQL, MySQL etc.)
- Knowledge of software development life cycle

Preferred Qualifications

- Experience with enterprise tools like
 - Process or workflow automation software (e.g. Resolve / HPOO / BAO / Activiti etc.)
 - Event Management Solutions e.g. IBM Netcool
 - Log management tools e.g. Splunk, ELK (Elastic Search, LogStash, Kibana)
- Experience with REST, SOAP, JSON and XML is helpful.
- Working knowledge of IT management protocols such as ICMP, SNMP, WMI, syslog-ng, SSH, etc
- Working experience with ITSM Tools (e.g. Service Now, BMC Remedy etc.)
- Previous use of GIT or Subversion for code management and versioning.
- Development of RESTful APIs, a huge plus.
- Understanding of basic networking concepts, IP routing, access-lists, layer 2 switching
- Linux familiarity and experience working in a shell environment.
- Familiarity with Network, Systems and Infrastructure Management concepts, for example **FCAPS model is good to have.**
- Highly driven and Resourceful
- Strong ability to Collaborate