

(United States Citizen)

Email: liemnguyen180@gmail.com Cell: (510) 557-9253

PROFESSIONAL SUMMARY

You can find me at the **intersection of business system, cloud infrastructure and data integration.** I'm a versatile engineer, a critical and creative thinker, and I have an insatiable appetite for learning.

- 4+ years of software development experience in Enterprise Application Integration (EAI) space
- Certified MuleSoft Professional Developer
- Certified Dell Boomi Professional Developer and Production Administrator



- Experience in integrating ERB & CRM systems like Acumatica, Cornerstone, Cybersource, Clarizen, Google BigQuery, iCIMS, Informatica, JIRA, Salesforce.com, SAP Concur and SAP SuccessFactors
- Experience in integrating database systems like Active Directory, MySQL, MS SQL Server
- Proficient in exposing and consuming REST and SOAP web services and developing RESTful APIs
- Experienced in project management and leading software development life cycle (SDLC)
- Experienced in CI/CD tools and operating environments like CircleCI, GitHub, Maven
- · Well-versed in utilizing communication tools such as JIRA, Slack
- Excellent verbal, written, and presentation communication skills
- · Experienced in working with Agile and Kanban methodologies

EDUCATION

University of California, Davis

Class of 2017

B.S. Computer Science (Minor in Technology Management)

PROFESSIONAL EXPERIENCE

JUUL

Cloud Integration Engineer

JUUL Labs Inc. | San Francisco, California

June 2019 - Present

- Responsible for cloud integrations for Data, Finance, IT, R&D (Advanced Technology Group) and Supply Chain:
 - Led initiative to re-develop and migrate 12+ legacy integrations to MuleSoft
 - Developed battery lab integration which secures battery data of JUUL's current/future core products
 - Developed contract manufacturing data integration to account for product supply chain
 - Developed e-commerce integration to track billing reimbursements for online transactions
 - · Automated accounts payable (AP) invoice creation for AMER countries
 - · Automated tracking of reimbursements of credit card transaction for EMEA countries
 - · Built system-layer APIs for various business systems such as Acumatica, Google BigQuery, Salesforce.com
- Serve as MuleSoft Administrator by managing and monitoring all things Mule-related on Anypoint Platform

8x8

Cloud Integration Engineer 8x8 Inc. | San Jose, California

June 2017 - June 2019

- Responsible for cloud integrations for IT, Business Systems, HR, Finance, Security and Operations:
 - Developed employee onboarding integration to fast-track hiring process (iCIMS, SAP SuccessFactors)
 - Developed key integrations for Quote-to-Cash project (SFDC, SQL Server, 8x8's Internal SMP)
 - Developed customer fraud detection solution (SFDC, CyberSource, 8x8's Internal SMP)
 - Developed customer credit card failure solution (SFDC, SQL Server, Internal SMP)
 - Automated tracking of all employee data (SAP SuccessFactors, SAP Concur, Cornerstone)
 - Automated expense report tracking for 8x8's executive team (Clarizen, SAP Concur)
- Built "8x8 Connect", our company's first global social network (Intranet) for 2,500+ employees across 5 countries, by building web applications with Google APIs, leveraging Google Analytics to improve user experience, and working directly with IT and HR department leaders to understand company needs