



LIEM NGUYEN

CLOUD INTEGRATION ENGINEER

(United States Citizen)

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PROFESSIONAL SUMMARY

You can find me at the **intersection of business system, cloud infrastructure and data integration**. I'm a versatile engineer, a critical and creative thinker, and I have an insatiable appetite for learning.

- **3+ years** of IT SOA experience in design, implementation, and performance monitoring of end-to-end integrations using middleware tools **Dell Boomi, Mule ESB (Mule 4.2.0), and Anypoint Platform**
- Certified **Dell Boomi Professional Developer and Production Administrator**
- Proficient in **JavaScript, Groovy** (Dell Boomi), **Dataweave 2.0, RAML** (Mule ESB), and **SQL**
- Experience in integrating CRM, ERB & database systems like iCIMS, SAP SuccessFactors, SAP Concur, Salesforce, NetSuite, Clarizen, Google, JIRA, Shopify, MySQL, MS SQL Server, Google BigQuery, etc.
- Proficient in exposing and consuming **REST and SOAP web services** and developing **RESTful APIs**
- Experienced in project management and leading software development life cycle (SDLC)
- Experienced in CI/CD tools and operating environments like **Maven, GitHub**
- Well-versed in utilizing communication tools such as **JIRA**, Slack, Google Hangouts
- Excellent verbal, written, and presentation communication skills
- Experienced in working with Waterfall, Agile, and **Kanban** methodologies

EDUCATION

University of California, Davis

Class of 2017

B.S. Computer Science (*Minor in Technology Management*)

PROFESSIONAL EXPERIENCE



Cloud Integration Engineer - MuleSoft

JUUL Labs Inc. | San Francisco, California

June 2019 - Present

- Responsible for cloud integrations for IT, R&D (Advanced Technology Group), and Data:
 - Developed **contract manufacturing** data integration (Flex to Google BigQuery)
 - Developed key battery lab integration for R&D's ATG department which **secures battery data of JUUL's current and future core products** (MS SQL Server to/from Google BigQuery)
- Serve as **MuleSoft Administrator** of all Mule applications deployed to UAT and PROD environments



Cloud Integration Engineer - Dell Boomi

8x8 Inc. | San Jose, California

June 2017 - June 2019

- Responsible for cloud integrations for IT, Business Systems, HR, Finance, Security and Operations:
 - Developed **employee onboarding** process (iCIMS to SAP SuccessFactors)
 - Developed key integrations for **Quote-to-Cash** project (SFDC to/from SQL Server & Service Mgmt. Platform)
 - Developed customer **fraud detection solution** (SFDC to/from Cybersource & Service Mgmt. Platform)
 - Developed customer **credit card failure solution** (SFDC to/from SQL Server & Service Mgmt. Platform)
 - Developed real-time **JIRA ticket generator** (SFDC to JIRA)
 - Automated creation of **8x8 Google accounts** (SAP SuccessFactors to Google)
 - Automated tracking of **all employee data** (SAP SuccessFactors to SAP Concur, Cornerstone & NetSuite)
 - Automated **expense report tracking** for 8x8's executive team (Clarizen to/from SAP Concur)
- Built "8x8 Connect", our company's **first global private social network (Intranet)** for **2,000+ employees across 5 countries**, by building web applications with Google APIs, leveraging Google Analytics to improve user experience, and working directly with IT and HR department leaders to understand company needs