

## (United States Citizen)

Email: liemnguyen180@gmail.com Cell: (510) 557-9253

## PROFESSIONAL SUMMARY

You can find me at the **intersection of business system, cloud infrastructure and data integration.** I'm a versatile engineer, a critical and creative thinker, and I have an insatiable appetite for learning.

- 4+ years of software development experience in Enterprise Application Integration (EAI) space
- Certified MuleSoft Professional Developer (\*)
- Certified Dell Boomi Professional Developer and Production Administrator



- Proficient in HTML, CSS, JavaScript, Java, SQL, DataWeave 2.0 (MuleSoft), Groovy (Dell Boomi), RAML
- Experience in integrating ERB & CRM systems like Acumatica, Cornerstone, Cybersource, Clarizen, Google BigQuery, iCIMS, Informatica, JIRA, Salesforce.com, SAP Concur and SAP SuccessFactors
- Experience in integrating database systems like Active Directory, MySQL, MS SQL Server
- Proficient in exposing and consuming REST and SOAP web services and developing RESTful APIs
- Experienced in project management and leading software development life cycle (SDLC)
- Experienced in CI/CD tools and operating environments like CircleCI, GitHub, Maven
- · Well-versed in utilizing communication tools such as JIRA, Slack
- Excellent verbal, written, and presentation communication skills
- · Experienced in working with Agile and Kanban methodologies

## **EDUCATION**

University of California, Davis

Class of 2017

B.S. Computer Science (Minor in Technology Management)

## PROFESSIONAL EXPERIENCE

JUUL

Cloud Integration Engineer

JUUL Labs Inc. | San Francisco, California

June 2019 - Present

- Responsible for cloud integrations for Data, Finance, IT, R&D (Advanced Technology Group) and Supply Chain:
  - Led initiative to re-develop and migrate 12+ legacy integrations to MuleSoft
  - Developed battery lab integration which secures battery data of JUUL's current/future core products
  - Developed contract manufacturing data integration to account for product supply chain
  - Developed e-commerce integration to track billing reimbursements for online transactions
  - Automated accounts payable (AP) invoice creation for AMER countries
  - · Automated tracking of reimbursements of credit card transaction for EMEA countries
  - Built system-layer APIs for various business systems such as Acumatica, Google BigQuery, Salesforce.com
- Serve as MuleSoft Administrator by managing and monitoring all things Mule-related on Anypoint Platform

8x8

Cloud Integration Engineer 8x8 Inc. | San Jose, California

June 2017 - June 2019

- Responsible for cloud integrations for IT, Business Systems, HR, Finance, Security and Operations:
  - Developed employee onboarding integration to fast-track hiring process (iCIMS, SAP SuccessFactors)
  - Developed key integrations for Quote-to-Cash project (SFDC, SQL Server, 8x8's Internal SMP)
  - Developed customer fraud detection solution (SFDC, CyberSource, 8x8's Internal SMP)
  - Developed customer credit card failure solution (SFDC, SQL Server, Internal SMP)
  - Automated tracking of all employee data (SAP SuccessFactors, SAP Concur, Cornerstone)
  - Automated expense report tracking for 8x8's executive team (Clarizen, SAP Concur)
- Built "8x8 Connect", our company's first global social network (Intranet) for 2,500+ employees across 5 countries, by building web applications with Google APIs, leveraging Google Analytics to improve user experience, and working directly with IT and HR department leaders to understand company needs