

Lien Ryan

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launch_code

SOFTWARE ENGINEER IN ST. LOUIS, MO

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Detail-oriented Mechanical Engineer with 7 years of experience working in construction equipment sector. Skilled in managing and evaluating warranty claims. Specialized in processing insurance claims and coordinating with warranty representatives and service manager. Ability to adapt to new working environments.

LANGUAGES

- Java
- Python
- HTML5/CSS3

FRAMEWORKS

- Spring Boot
- Flask

DATABASES

- MySQL

TOOLS

- IntelliJ
- Git

PROJECT EXPERIENCE

Travel blog — <https://github.com/lienryan/blog-liftoff>

- Built a travel blog app for users to create blog posts.
- Users can create accounts to write and manage blog posts.
- Designed using Java, Spring Boot, Thymeleaf and Bootstrap.

WORK EXPERIENCE

Warranty Admin, PhuThaiCat, Vietnam, July 2011 – March 2018

- Experienced with warranty claims for a wide variety of construction/mining equipment and engines. Warranty claims including products from Caterpillar, Perkins and JLG in my native country Vietnam.
- Processed and managed all warranty claim submissions to settlements.
- Submitted warranty claims for Caterpillar equipment, Perkins, Forklift JLG.
- Established, monitored and maintained the DBS (service database) work order and warranty parameters systems.

EDUCATION

LaunchCode, LC101 Programming Course — 2019

Water Resources University Vietnam, B.S. Mechanical Engineering — 2011