

Reflection on Assignment 3 – Visit to UTM digital and virtual talk

On 5th December 2023, we participated in the virtual talk conducted by UTMDIGITAL. They shared about the infrastructure there and the services UTM Digital provides to the university. Besides, they also share about the network and WiFi in UTM, also the project management and system development in UTM, so that we can have an idea of how things work inside the building and what happens behind the scenes. It was a great talk for us to understand the features of UTMDIGITAL.

On 19th December 2023, we got a visit to the UTMDIGITAL. We had seen different department and rooms for different purpose in the building. This is a very precious experience for us, as we can see some advance devices which we had never seen before. During the visit to UTMDIGITAL, the part that impressed me the most was the Digital Care department, because they are the first defense regarding all the technical issues and without them, we won't have such a good internet experience in UTM. Moreover, UTMDIGITAL are putting effort into using technology in educational setting and turn UTM into a digital-based university.

In conclusion, we should give credit to all the staff at UTMDIGITAL and appreciate what they are doing behind the scenes.