

Linh Lien, RN (BSN)

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Professional Objective:

Four years of working as an RN providing triage, skills, knowledge, customer service, collaborating with interdisciplinary, teamwork, and many more. Currently attending fullstack coding bootcamp through the University of Minnesota to further my knowledge and connect the two skills to further help people.

Skills and Qualifications:

- proficient in electronic medical records (EMR) and EPIC system
- Current RN license in Wisconsin
- Strong written and oral communication skills
- Customer service and teamwork collaboration
- Phone triage
- Excellent Microsoft Office skills (Word, Excel, PowerPoint)
- CPR/Basic Life Support (BLS)
- Critical thinking, multi-tasking skills, debugging, problem solving
- Javascript, HTML, CSS, Node JS, Rest APIs, React, SQL, No SQL, JQuery, Handlebars

Education:

University of Minnesota - Minneapolis, MN June 2023- November 2023

Fullstack Web Development Certificate

Capella University – Minneapolis, MN January 2020- June 2020

Bachelor of Science in Nursing (BSN)

Normandale Community College – Bloomington, MN 2012-2017

Associate Degree in Nursing (ADN)

University of Minnesota – Minneapolis, MN 2008-2012

B.A. in Asian Languages and Literature

Registered Nurse Employment Experience:

HealthPartners Como Clinic - Saint Paul, MN November 2020 - Present

- Working independently and as a team to provide appropriate telehealth nursing services to patients
- Utilize clinic standing orders, protocols, and triage guidelines
- Follow protocol for medication refills
- Function as a liaison between clinicians, pharmacies, patients, etc...
- Collaborate with providers and care coordinators to ensure correct care is provided
- Respond to nurse STATs and nurse assessments for Urgent Care
- Collaborate and work with other nursing teams to ensure patients receive appropriate care

- Advocating and maintaining patient confidentiality
- Utilizing EPIC to document patient care
- Precepting new registered nurses and ensuring that they are able to navigate through the triage process and protocols
- Provide in-clinic patient education (diabetic meter teaching, Lovenox injection, and vaccinations) along with other RN duties.

The Waters of Edina Senior Living - Edina, MN June 2019- November 2020

- Implementing nursing process to delegate, provide, and coordinate patient care according to the care plan, managing caseload of more than 40 residents
- Maintained electronic medical records on residents, including physician orders, while also documenting any physical or mental changes.
- Provide care and assessments, and documentation in the eMAR
- Provide medication management and administration to residents according to physician orders
- Monitor and communicate patient health status with an interdisciplinary team and family members.
- Utilized Eldermark to document patient care and Bluestone to communicate with physicians
- Use the nursing process to provide care to patients and families while demonstrating clinical competencies.
- Providing transportation from wheelchair bed or chair to residents
- Provide high-quality services to internal and external customers

Boynton Health – Minneapolis, MN July 2020- December 2020

- Administer flu vaccinations to patients while having a positive and effective work ethic
- Document care information and maintain an accurate record of nursing actions.
- Promote a safe and respectable environment and provide excellent communication with patients from various cultures.

St. Gertrude's Health and Rehabilitation Center- Shakopee, MN 2014-2014

- Certified Nursing Assistant/Clinical Rotation
- Performed ADLs to residents under the supervision and direction of medical staff
- Documented vital signs and recorded appropriately and reported abnormal findings
- Promoted patient autonomy
- Promoted patient safety during mealtime by alerting the nurse to any coughing issues

Clinical Experience:

Transitional Care Unit (TCU), mental health facility, and hospital (medical-surgical)

- Demonstrated clinical competence using the nursing process to develop a plan of care
- Documented and reviewed patient information in Epic
- Performed routine assessments and utilized clinical judgment
- Medication administration, including oral, IV, IM, and subcutaneous
- Collaborated with other healthcare professionals
- Provided compassionate and therapeutic care
- Developed interdisciplinary skills

Volunteer Experience:

Hospital Elder Life Program (HELP) – Saint Louis Park, MN 2016-2017

- Utilized Epic to document patient behavior
- Daily visits to patients to provide social support as well as assisting with meals.
- Oriented patients to person, place, time, and situation
- Assisted with mobilization
- Provided nonpharmacologic sleep aides to help with relaxation to promote sleep