

Samuel T. Mowrer

Experience

Wausau Coated Products, Wausau -- *PC/Network Administrator*

September 2019 -
Current

- Support users both local and remote with problem resolution and education.
- Oversee patch management on Windows 10 systems.
- Install equipment for data communications including cabling, wireless routers, and telephone systems.
- Maintain knowledge of operating system vulnerabilities from Microsoft, Ubuntu, and Apple and communicated them within the IT department.
- Collaborate with software developers to improve in-house applications and communicate changes made to software with affected departments.
- Travel to remote warehouse locations to install nodes and implement in-house software.
- Investigate and correct problems with printers, copiers, and other peripheral devices.
- Update department documentation regularly to assist in providing top notch and consistent support.
- Responsible for analyzing and exploring ways the company could utilize new technologies to increase productivity and improve quality.

TCTeardrops, Wausau - *Part Owner, Shop Manager, Builder*

September 2012 -
September 2019

- Hired, led, mentored, and developed a small team of 3-4 employees.
- Provided advanced problem solving skills and analytic thinking to remove barriers, empowering my build team to be successful.
- Set objectives to improve product during build cycles.
- Worked closely with customer feedback to improve products.
- Performed cost-benefit analysis on products and processes.
- Led weekly team meetings pertaining to deadlines, objectives, products, and warranty information.
- Defect troubleshooting to determine root cause, potential solutions, and implementation procedures.

Keewenaw Adventure Company, Copper Harbor, MI -- *Guide, Sales, Mechanic*

April 2011 -
September 2012

- Planned, managed, and guided kayaking & cycling trips for client groups.
- Ensured each customer received the highest level of customer service during their interactions with Keewenaw Adventure Company staff.

Find Me

www.sammowrer.com
<https://github.com/lifeinadrop>

Skills

{ C#/.NET Framework
{ HTML
{ CSS
{ JavaScript
{ T-SQL/MS SQL Server
{ Visual Studio
{ Jira
{ Git
{ Microsoft Products
(Office 365)
{ Agile
{ Windows Subsystem
for Linux
{ Active Directory

April 2011 -
September 2012

Copper Harbor Trails Club, Copper Harbor, MI -- *Trail Builder*

- Provided guidance to ensure Copper Harbor obtained the Silver Level Ride Center designation by providing a high quality, sustainable trail system.
- Implemented community outreach and coordination for local events.
- Collaborated with business, private landowners, and government offices to design, plan, and implement trail projects.
- Educated youth in the Keweenaw Peninsula on the importance of sustainable trail building practices.

October 2005 -
August 2010

Rib Mountain Cycles, Wausau -- *Sales, Mechanic*

- Provided detailed repair estimates for customers.
- Managed inventory and placed orders for merchandise and repair work.
- Trained new staff in point-of-sale system, customer service, and bike repair work.

December 2018 -
Current

Education

Northcentral Technical College, *Wausau*

- Enrolled in the Software Developer program.
- Expected graduation date for Technical Diploma - Fall 2020
- Expected graduation date for Associate's Degree - Spring 2022
- Current GPA - 3.24
- Subjects include Object-Oriented Programming, Database Design, T-SQL, Web Development, Agile training, and source control.

Projects

Daily Dilbert

- C#/WPF Application (Source code can be found on GitHub)

Epic Trail Designs Website

- Website for a small business owner (Source code can be found on GitHub)

Raspberry Pi 4 NextCloudPi

- A self-hosted cloud storage project on my home network.

Wausau.js

- JavaScript group that meets monthly.