

Hứa Thanh Vinh

August 26

2018

As a proactive action for my career advancement and better professional exposure, I hereby would like to apply for any suitable position in your organization. I am well experienced in pharmacy company and have good knowledge in Medical industry, Pharmaceutical, Health consultant. I am very good skills in leadership, problem solving, analytical thinking, willing to learn and challenge with any positions in your organization.

Curriculum
Vitae

PERSONAL INFORMATION

Name
Gender
E-mail
Address
Contact
Date of birth

HUA THANH VINH

Female

htvinh9z@gmail.com

182/21 Ho Van Hue street, Ward 9, Phu Nhuan district, HCMC

0917 299 075 (Mobile & Viber)

07 MAY 1993

WORK EXPERIENCE

- Dates (Oct 2016 – Apr 2018)
- Name and address of employer
 - Type of business or sector
- Main activities and responsibilities

Customer Service Team Leader

Pharmacy Pharmacy Joint Stock Company

Retail chain of pharmaceutical

- Manage team's working schedule.
- Prepare campaign script for telesales and call center.
- Do consultation regarding symptoms, drugs, functional foods for customers through chat, phone, Facebook fan page and email.
- Handling returned receipts and invoices.
- Do regular report.
- Support other CS work to increase the brand image of the company
- Solving complaints of customers (in case of staff cannot handle it) and work with related departments to propose the best solution.
- Work with third parties to build Customer Service's system.
- Proposing new options, new plans, supporting Ecommerce in improve service quality.
- Building the operation process and policy for customer service's system of company.
- Prepare training materials and conduct training for new members and internal staff.

- Dates (Dec 2015 – Sep 2016)
- Name and address of employer
 - Type of business or sector
- Main activities and responsibilities

Health Consultant staff

Mega Lifesciences Vietnam Co., Ltd

Manufacturing and distribution of pharmaceutical

- Do direct selling to walk-in customers in the pharmacy.
- Introduce Mega's production to customers.
- Build and strengthen relationships with pharmacies and customers.
- Improve problem solving skills.
- Building rapport with old customers, finding new customers.
- Complete monthly targets.
- Make a regular work plan and sales report.

- Dates (Sep 2015 – Dec 2015)
- Name and address of employer
 - Type of business or sector
- Main activities and responsibilities

Pharmacist Internship

Bao Tam Pharmacy (1119, Cach Mang Thang 8 street, Tan Binh district, HCMC)

Drugstore

- Learn how to divide the dose, prepare prescriptions as prescribed by the doctor.
- Arrange and classifying the drugs.
- Do consultation to customers.

- Dates (Jan 2015 – May 2015)
- Name and address of employer
 - Type of business or sector
- Main activities and responsibilities

Pharmacist Internship

So 36 Pharmacy (30, Hoang Dieu street, District 4, HCMC)

Drugstore

- Learn how to divide the dose, prepare prescriptions as prescribed by the doctor.
- Arrange and classifying the drugs.

EDUCATION

- Dates (2011 – 2015)
- Name of organization
 - Majors
- Title of qualification awarded

College
Nguyen Tat Thanh University
Pharmacy
Degree of Associate

PERSONAL SKILLS AND COMPETENCES

KEY SKILLS AND COMPETENCIES

Passion in pharmacy and health care
Persuasive communicate
Problem solver
Fast learner
Analytical Thinking
Forward Thinking
Work effectively.

LANGUAGES

- Reading skills
- Writing skills
- Verbal skills

ENGLISH

Good
Good
Good

- Reading skills
- Writing skills
- Verbal skills

GERMANY

Strong-pass
N/A
Strong-pass

TECHNICAL SKILLS

Microsoft Excel
Microsoft Word
Microsoft AX Dynamics
Caresoft