

REFERENCE: Call Center Representative Post

CONTACT INFORMATION

- **May 30, 1995**
- Female
- **** 0384027904
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- **Quang Nam, Vietnam**
- https://www.facebook.com/profile.php?id=100007950578417

OBJECTIVE -

- I would like to take up new challenges which enable me to fully explore my potentials, limits as well as expressing great passion for my job.
- Learning and researching more about the my major as well as achieving the goal of becoming an manager in future.

SKILLS

Office

English for Basic Communication

Teamwork

Problem solving

INTERESTS

Travelling Music Volunteer Learning foreign languages

EDUCATION

Oct 2014 - June 2019

Da Nang University of Medical Technology & Pharmacy

Major: Pharmacist

Classification: VERY GOOD - GPA: 3,41/4

WORK EXPERIENCE -

2016 - 2017

COFFEE SHOP

Part-time Staff

Main responsibilities and skills gained:

- Sell drinks
- Improve Communication Skill with clients.

2017 - 2018

INTERNSHIP at PHARMACY

Intern

Main responsibilities and skills gained:

- Learn the way of writing out prescription.
- Give advice and sell drugs.
- Learn how to schedule and take stock of the goods.
- Improve communication skills.

January 2019 - April 2019

INTERNSHIP at DA NANG HOSPITAL

Intern

Main responsibilities and skills gained:

- Read and take drug from doctor's prescription.
- Learn how to schedule and take stock of the goods.
- Improve communication skills.

ACTIVITIES

Join frequently volunteer activities at the university

- Fund-raising campain
- Take care of Hero Viet Nam Mother 2014-2019

Nam Giang Fund-Raising Campaign Volunteer May, 2018

CERTIFICATIONS -

Very good student of Da Nang University of Medical

Read major book

Technology & Pharmacy 2019

TOEIC Certificate with score 725 2018

PERSONAL PROFILE

- Enthusiastic, open minded, caring and resourceful. I'm optimistic, have a good sense of humour and get on easily with people of all ages and backgrounds.
- I intend to return to university for postgraduate pharmaceutical studies, but would like to gain some practical experience of healthcare work first.