



## Accidental Techie: Supporting, Managing, and Maximizing Your Nonprofits Technology

By Mary Lester

Fieldstone Alliance. Paperback. Book Condition: New. Miriam Engelberg (illustrator). Paperback. 176 pages. Dimensions: 9.1in. x 7.5in. x 0.6in. How to manage tech support (and keep your sanity!) One day you unjammed the printer and saved the day. But now, somehow, all technology resources have become your responsibility! The Accidental Techie shows you how to create a support system that will help your organization use technology more effectively and make your day-to-day life less hectic. Step-by-step guidance to creating an effective support system This hands-on guide walks you through five projects that, when completed, will give you a comprehensive and usable support system for conducting a technology inventory, assessing and supporting staff, assessing and buying technology, protecting your organization from disasters and data loss, and managing your role. You don't have to tackle the projects all at once or in any particular order. Dive in where it makes sense for you. Techie Tools make this guide even more useful You'll find ready-to-use templates, worksheets, and sample policies; 135 resources on topics such as funding, discussion groups, application service providers, web site development, and donor management software; a security policy checklist; steps for creating a database that gives you the reports you need;...



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