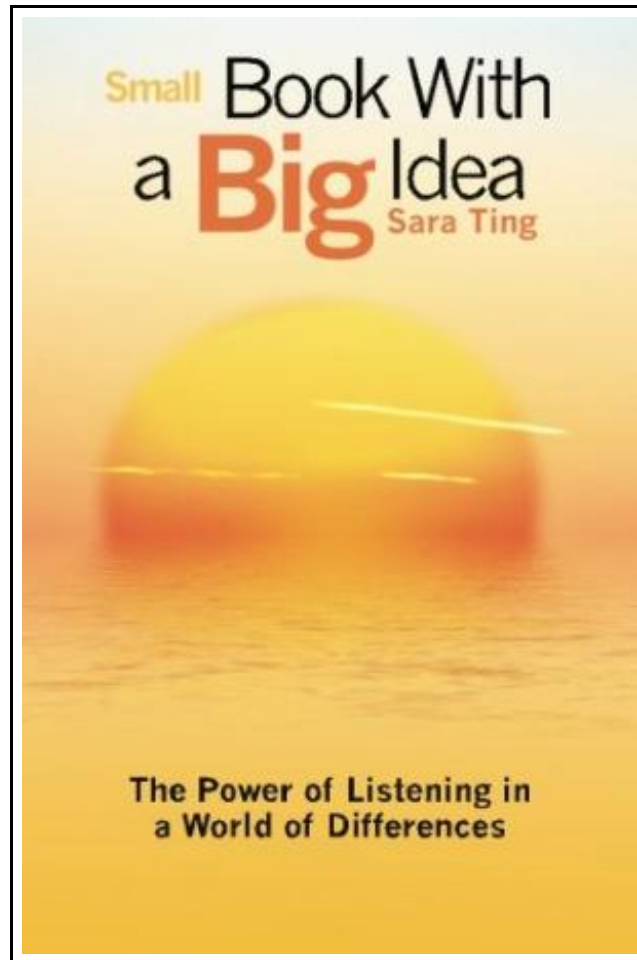


## Small Book with a Big Idea: The Power of Listening in a World of Differences



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## SMALL BOOK WITH A BIG IDEA: THE POWER OF LISTENING IN A WORLD OF DIFFERENCES



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Createspace, United States, 2015. Paperback. Book Condition: New. 203 x 133 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*. Small Book with a Big Idea, the Power of Listening in a World of Differences, is an engaging and thought provoking book that looks at a skill most of us are born with and have to use every day, yet are we using it to its full potential? Are we aware of how our listening is impacted by the diversity that surrounds us everyday? Are we aware of how technology and multi-tasking impacts our listening? Are we aware of a how cultural difference can impact a doctor s listening? Are we aware if we re approaching a job interview or evaluation with fearful listening? These are a few of the thought-provoking questions I raise and offer a perspective that can invite us to think about listening in a way that is empowering. Many of us are familiar with the expression, think outside the box. What about listening outside the box? A high level executive of one of the largest financial institutions in the US shared a story that demonstrated listening outside the box. He and his team met with one of their biggest clients. After listening to the discussion you won t believe what he told the client and their response. In the medical profession listening is essential in meeting the medical care of a patient. How conscious are doctors and nurses of the impact diversity has on their listening and how they engage? One dramatic story is shared by a colleague of his experience in the ER room that opened his eyes to how his cultural background impacted the doctor s listening and response to his urgent medical need. We all want fulfilling personal relationships that...



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