Get Help with Your DAT® Program

At Kaplan, we provide the best DAT program for the most efficient and effective path to a higher score. Should you need help along the way, please use the resources below.

General Questions
If you have any customer service, billing, or account-related issues, please call 1-800-KAP-TEST (1-800-527-8378) or email us at customer.care@kaplan.com.

Academic Help
If you have any academic questions related to test structure or content or with regard to any of the printed or online resources, email your teacher or our student support team at KaplanDATOATFeedback@kaplan.com. You can also reach us at this email address to share feedback about your course.

Technical Support
For technical support related to your online resources or classroom, visit help.kaptest.com or call us at 1-800-KAP-TEST (1-800-527-8378).

Online Classrooms
Our state-of-the-art online classrooms use the Adobe Connect platform to bring you live audio and video. Before attending your first online session, test your system compatibility by completing the Adobe Connect Diagnostic Test. To ensure the most reliable experience, restart your computer before logging in, leave all other programs closed during class, and use a wired high-speed internet connection. For even better sound quality, use headphones and log in from a quiet location.

Access Your eBooks
Your Kaplan course includes digital editions of your Kaplan study materials for mobile studying. You should have received an email with your unique access code upon accepting your course enrollment agreement at kaptest.com. For more information about accessing your digital materials, access your Account Settings by clicking the cog in the top-right corner of your Study Plan, then click "Access Digital Books" from the My Courses section. If you have any questions about your digital editions, email mobileapps@kaplan.com.

Registering for the Official DAT
Instruction on how to obtain a DENTPIN, apply to take the DAT, and register for a test date with Prometric can be found at the American Dental Association's Dental Admission Test (DAT) page.

On behalf of everyone at Kaplan, we wish you all the best. Enjoy your DAT program!

The Kaplan DAT Team