LIJOY SAJAN

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OBJECTIVE

With over two years of experience implementing cloud-based solutions and providing data-driven insights to improve business performance, this results-oriented MSc Information Systems and Business Analysis student delivers results. proven ability to create and maintain relationships with customers, promote cross-functional cooperation, and provide value through process optimization. Eager to advance in leadership positions, company operations, and customer relationship management in order to support strategic growth and provide outstanding customer service in fast-paced settings.

EDUCATION

Master of Science - Information Systems and Business Analysis, Aston University   Sep 2024 - Sep 2025

Bachelor of Technology - Information Technology, CSVTU   2018 - 2022

SKILLS

Technical Skills	Power Bi, Tableu, MySQL, Microsoft Office Suite, Microsoft Azure Cloud, Azure Storage, VMware Azure Basic Networkin, Terraform, Collaboration Platform-Microsoft Teams, Zoom, Project Management WPF, Dot Net, Azure Devops, ASP.Net MVC, Canva
Soft Skills	Time Management, Business Acumen, Teamwork and Collaboration, Customer Service, Adaptability, Attention to Detail, Leadership, Curiosity and Eagerness to Learn, Negotiation Skills.

EXPERIENCE

Analyst   Sep 2022 - Sep 2024
Capgemini Technology Services India Limited   *Bangalore, India*

- Deployed and managed cloud-based solutions using Azure. Achieved 90% efficiency in cloud deployments using Terraform, reducing errors by 70% and accelerating timelines by 50%.
- Resolved technical issues with Azure cloud, reducing system downtime by 30%.
- Led an internal project as the point of contact, coordinating between 4 teams and achieving a 20% reduction in project delivery time while maintaining a 100% success rate in meeting project milestones.

Intern (Full-time)   Jan 2022 - Apr 2022
Capgemini Technology Services India Limited   *Bangalore, India*

- Accomplished a collaborative project effectively - JobWale
- Achieved proficiency in WPF
- Strengthened database, C-Sharp, and WPF skills.

PROJECTS

Fooodie - Food Delivery Website Developed a web application that lets customer place food orders from local eateries. Shop owners could sign up to provide delivery services. Deployed the application on Azure Cloud incorporating technologies like.NET, C-Sharp, React, and MySQL.

JobWale - Job Search Platform Developed a platform that allows recruiters to post job openings and users to look for employment possibilities. Implemented technologies like MySQL, C-Sharp, and WPF to make the job search process smooth and effective.

CERTIFICATIONS

- Microsoft Certified: Power BI Data Analyst Associate (PL 300)
- Microsoft Certified: Azure Administrator Associate (AZ 104)
- Microsoft Certified: Azure Fundamentals (AZ 900)