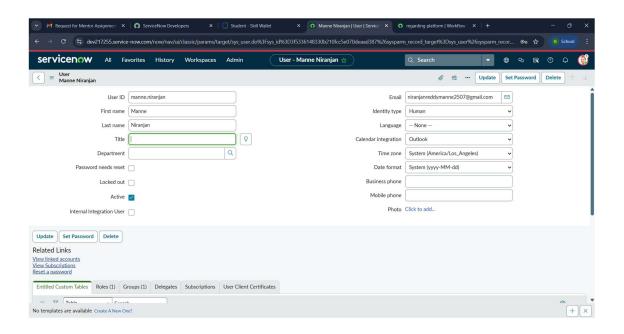
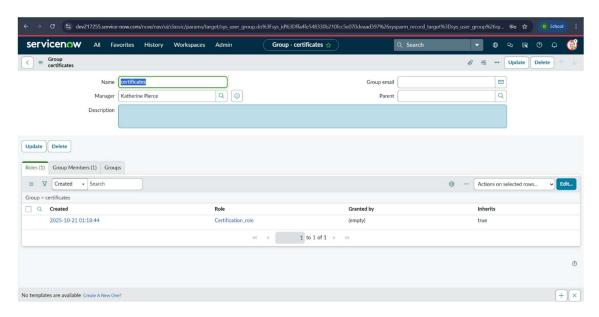
# STREAMLINING TICKET ASSIGNMENT FOR EFFICIENT SUPPORT OPERATIONS

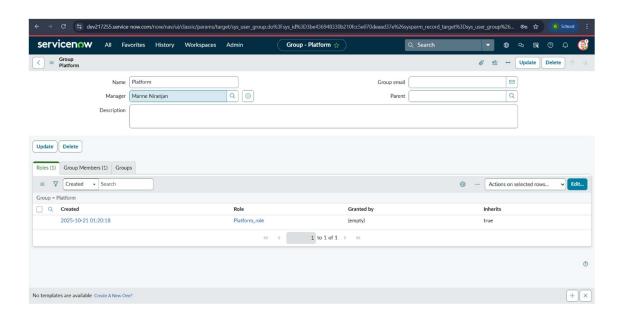
#### 1.users

Request for Mentor Assignment X	ServiceNow Developers ×	Student - Skill Wallet	X	regarding platform   Workflow ×   +			
← → C 😂 dev217255.service-now.com/now/nav/ui/classic/params/target/sys_user.do%3Fsys_id%3D092436548330b210fcc5e070deaad330%26sysparm_record_target%3Dsys_user%26sysparm_record_ro 💠 👂 School :							
servicenow All Fa	vorites History Workspaces	Admin	User - Katherine Pierce 🏚	Q Search ▼ ⊕	ବ ଲ ଡେ 🗘 🎒		
⟨ ≡ User Katherine Pierce     ⟨					t Password Delete		
User ID	Katherine Pierce		Email		î		
First name	Katherine		Identity type	Human			
Last name	Pierce		Language	None 🗸			
Title		Q	Calendar integration	Outlook			
Department		Q	Time zone	System (America/Los_Angeles) ~			
Password needs reset			Date format	System (yyyy-MM-dd)			
Locked out			Business phone				
Active			Mobile phone				
Internal Integration User			Photo	Click to add	ı		
Update Set Password Delete  Related Links View linked accounts View. Subscriptions Reset a password							
Entitled Custom Tables Roles (1) G	roups (1) Delegates Subscriptions	User Client Certificates					
No templates are available Create A New Or					+ ×		

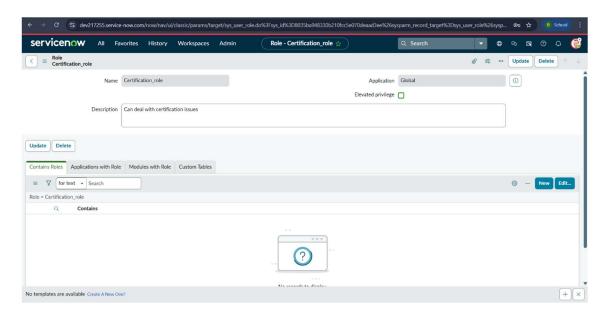


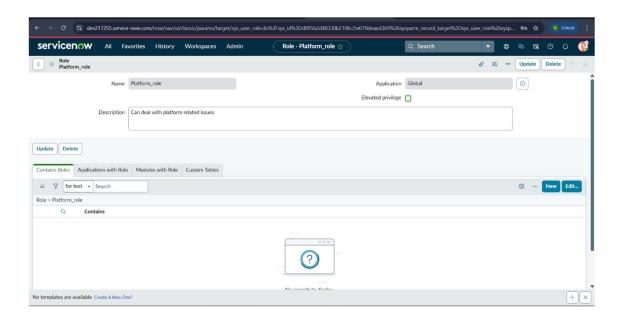
### 2. groups



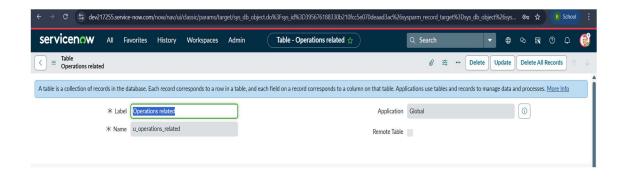


#### 3.roles

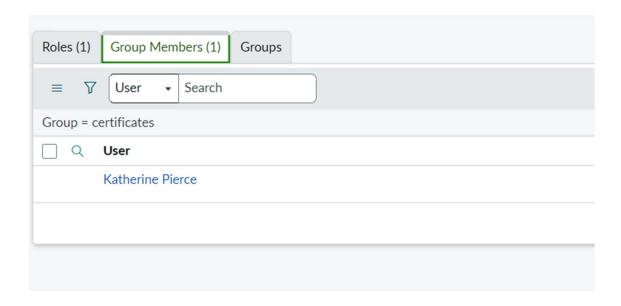


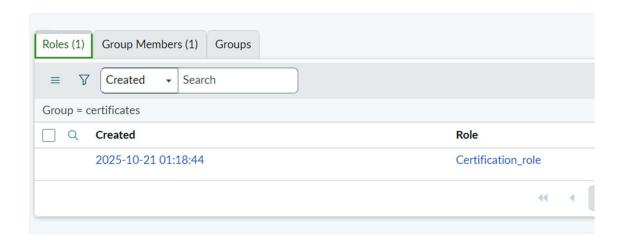


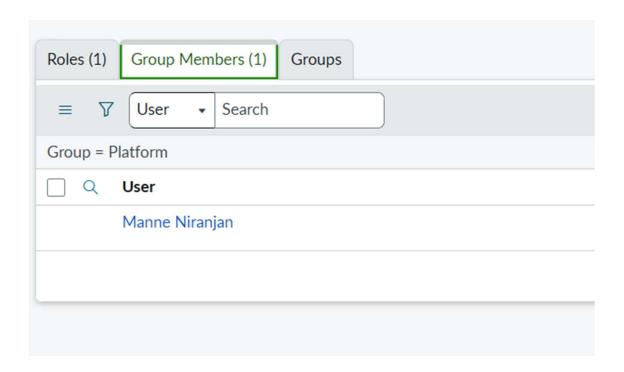
#### 4.tables

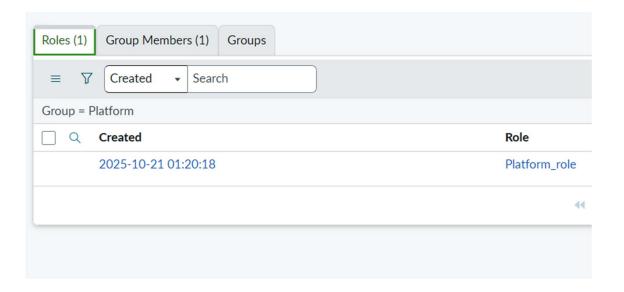


## 5. Assign roles and users to groups

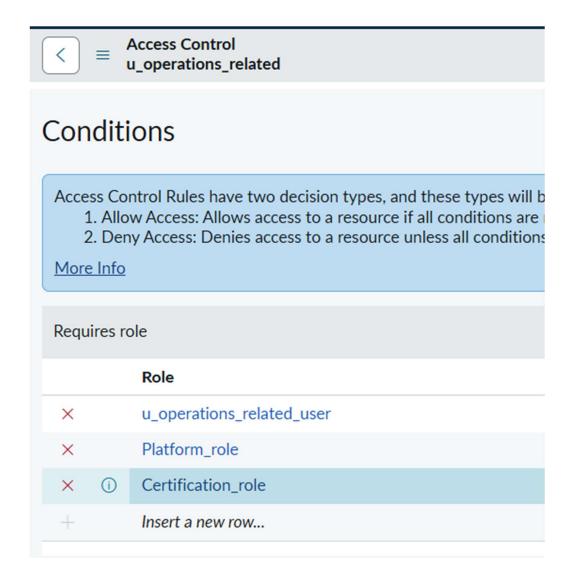




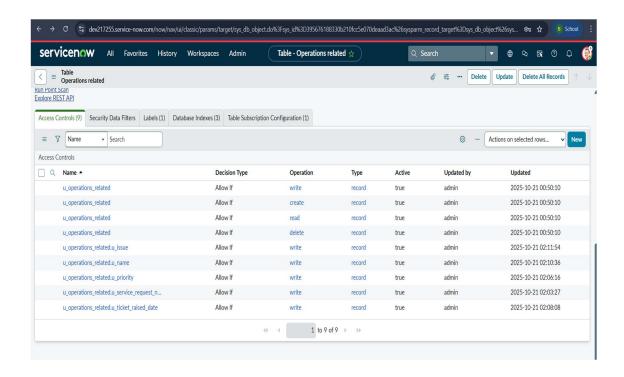




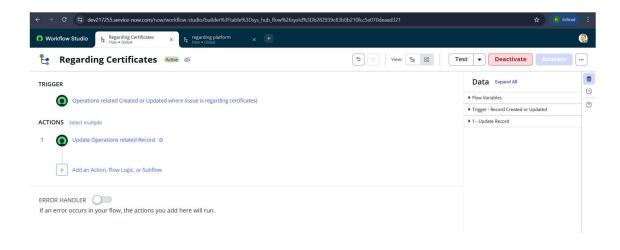
## 6. Assign role to table

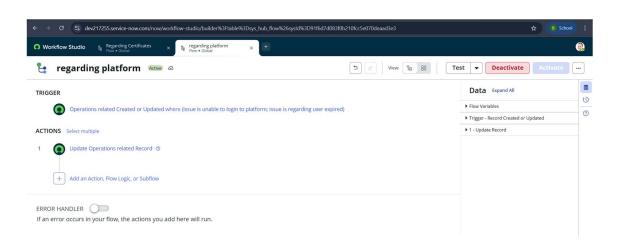


#### 7.Access control list



#### 8.Flow





regarding platform	Global	Published	true
regarding certificatess	Global	Draft	false
regarding certificates	Global	Published	true