

# Task 2: Lookalike Model

## Task Overview

You will create a **Lookalike Model** that recommends three similar customers based on their profile and transaction history. The recommendations should use both customer and product data, and you need to compute a similarity score for each pair of customers.

## Step 1: Import Libraries

Start by importing the required Python libraries:

```
import pandas as pd
import numpy as np
from sklearn.metrics.pairwise import cosine_similarity
from sklearn.preprocessing import MinMaxScaler, LabelEncoder
```

## Step 2: Load and Merge the Datasets

```
customers = pd.read_csv("Customers.csv")
products = pd.read_csv("Products.csv")
transactions = pd.read_csv("Transactions.csv")
```

Merge them into a single dataset:

```
data = transactions.merge(customers,
on='CustomerID').merge(products, on='ProductID')
```

## Step 3: Data Preprocessing

### 1. Encode Categorical Data

Encode categorical features like Region and Category to numerical values:

```
le_region = LabelEncoder()
le_category = LabelEncoder()
```

```
data['Region'] = le_region.fit_transform(data['Region'])
data['Category'] = le_category.fit_transform(data['Category'])
```

## 2. Aggregate Customer Profiles

Aggregate data at the CustomerID level to create profiles:

```
customer_profiles = data.groupby('CustomerID').agg({
    'Region': 'first',          # Region of the customer
    'TotalValue': 'sum',        # Total value of purchases
    'Quantity': 'sum',          # Total quantity purchased
    'Category': lambda x: x.mode()[0]  # Most purchased category
}).reset_index()
```

## 3. Normalize Numerical Features

Normalize TotalValue and Quantity for fair comparison:

```
scaler = MinMaxScaler()

customer_profiles[['TotalValue', 'Quantity']] =
scaler.fit_transform(customer_profiles[['TotalValue', 'Quantity']])
```

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## Step 4: Compute Customer Similarity

### 1. Create Feature Matrix

Use relevant features from customer\_profiles for similarity calculations:

```
features = customer_profiles[['Region', 'TotalValue', 'Quantity',
                              'Category']]
```

### 2. Compute Cosine Similarity

Calculate similarity between customers using cosine similarity:

```
similarity_matrix = cosine_similarity(features)
```

```
similarity_df = pd.DataFrame(similarity_matrix,  
index=customer_profiles['CustomerID'],  
columns=customer_profiles['CustomerID'])
```

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## **Step 5: Extract Top 3 Similar Customers**

### **1. Find Top 3 Similar Customers**

For each of the first 20 customers (CustomerID: C0001 - C0020),  
extract their top 3 similar customers:

```
lookalike_dict = {}  
  
for customer_id in customer_profiles['CustomerID'][:20]: # First 20  
customers  
  
    similar_customers = similarity_df[customer_id].nlargest(4).iloc[1:]  
    # Exclude self (largest similarity score)  
  
    lookalike_dict[customer_id] = [(similar_cust_id, round(similarity,  
4)) for similar_cust_id, similarity in similar_customers.items()]
```

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## **Step 6: Save Lookalike Data**

```
import csv  
  
with open('Lookalike.csv', 'w', newline='') as file:  
  
    writer = csv.writer(file)  
  
    writer.writerow(['CustomerID', 'Lookalikes'])  
  
  
    for key, value in lookalike_dict.items():  
  
        writer.writerow([key, value])
```

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## **Step 7: Deliverables**

### **1. Jupyter Notebook**

1. Data loading and merging steps.
2. Preprocessing code (encoding, aggregation, normalization).
3. Similarity calculation logic.
4. Recommendation extraction.
5. Results visualization (optional).

## **2. Lookalike.csv**

This file should have two columns:

- CustomerID: The customer ID for whom recommendations are made.
- Lookalikes: A list of tuples with recommended customer IDs and their similarity scores.

### **Example:**

CustomerID,Lookalikes

C0001,"[(C0005, 0.92), (C0010, 0.89), (C0020, 0.87)]"

C0002,"[(C0007, 0.95), (C0015, 0.90), (C0018, 0.88)]"