```
Query: It declined my transfer.
🦙 Intent: declined transfer
'declined transfer' is the correct answer! Good job!
Query: If I'm getting my identity verified, what all do I need?
Thrent: verify top up
The answer 'verify top up' is wrong! You can do better!
Query: Am I allowed to change my PIN anywhere?
🖙 Intent: change pin
'change pin' is the correct answer! Good job!
Query: How do I contact customer support about my declined
transfer?
Thrent: contactless not working
```