Lilia Ungurean

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EXPERIENCE

North Hennepin Community College

Student worker in the Photography lab/ Teacher's Assistant

| Brooklyn Park, Minnesota |

January 2017 - December 2017

- Maintain a clean lab for students
- Open and close lab
- Teachers assistant to first year students
- Put up and take down art shows

Caribou Coffee and Einstein Bagels

Team member

| Brooklyn Center, Minnesota |

November 2017 - June 2018

- Great guests, take their order and payment
- Provide great service and customer service
- Quick and efficient to deliver coffee and other food products

Retina Center/Retina Consultants of MN

Ophthalmology Technician, Scribe; October, 2018 - May, 2021 Ophthalmology Technician, Flow coordinator/Lead

Tech(Managers)/Scribe; May 2021 - Present

| Minneapolis, Minnesota |

- Provide proper patient care
- Effectively communicate with all staff members to assure continuity of patient care.
- Satisfy patient needs by managing; clinic flow: technician and patient flow
- Proper documentation and retention of records
- Demonstrated ability to foster positive relationships with a team
- Ability to manage multiple priorities.
- Scribe; Assist the Doctor in minor Clinic procedures
- Answer patients questions and assess the urgency in which they need to be seen

- Photography Fundus, Fluorescein Angiogram, and OCT- Optic nerve and retina
- Teach and train other technicians
- Room patients; Record current and past medical history, obtain intraocular pressure, administer eye drops,

VOLUNTEER

Russian Baptist Church

Sunday school teacher | Lakeville, Minnesota | | September 2015 - 2020

Feed My Starving Children

Pack food | Coon Rapids, Minnesota | | Present

Awakening Christian Mission

Evangelical mission trip | South America, Cuba | | June 8 - June 16, 2016

BIMI Mission Trip

Medical- Evangelical Mission Trip | South America, Amazon River, Brazil, Peru, & Colombia | | July 24 - August 3, 2018

MMO

Medical Mission Tanzania, Africa August 19 - 27, 2021 Dominican Republic April 29- May 7, 2022

SKILLS

- Organized and clean.
- Flow managing
- Handling pressure.
- Honesty and integrity.
- Willingness to learn.
- Teamwork.
- Adaptability
- Positive attitude, motivations and energy.

- Strong work ethics.
- Time management.
- Critical thinker.
- Patient Care
- Multicultural Sensitivity/Awareness.

EDUCATION

• Robinsdale Cooper High School New Hope, Minnesota

High School Diploma: Graduated: 2016

• North Hennepin Community College Brooklyn Park, Minnesota

Associate of Science: Graduated 2018

Languages

- Romanian (advanced)
- Russian (advanced)

SUMMARY

Sympathetic and organized Ophthalmology technician with 3+ years of professional experience in a fast-paced Retina clinic. Seeking to use patient care skills in providing excellent patient care.